TruVision Navigator 5.0 User Manual

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Version

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Certification

CE N0000

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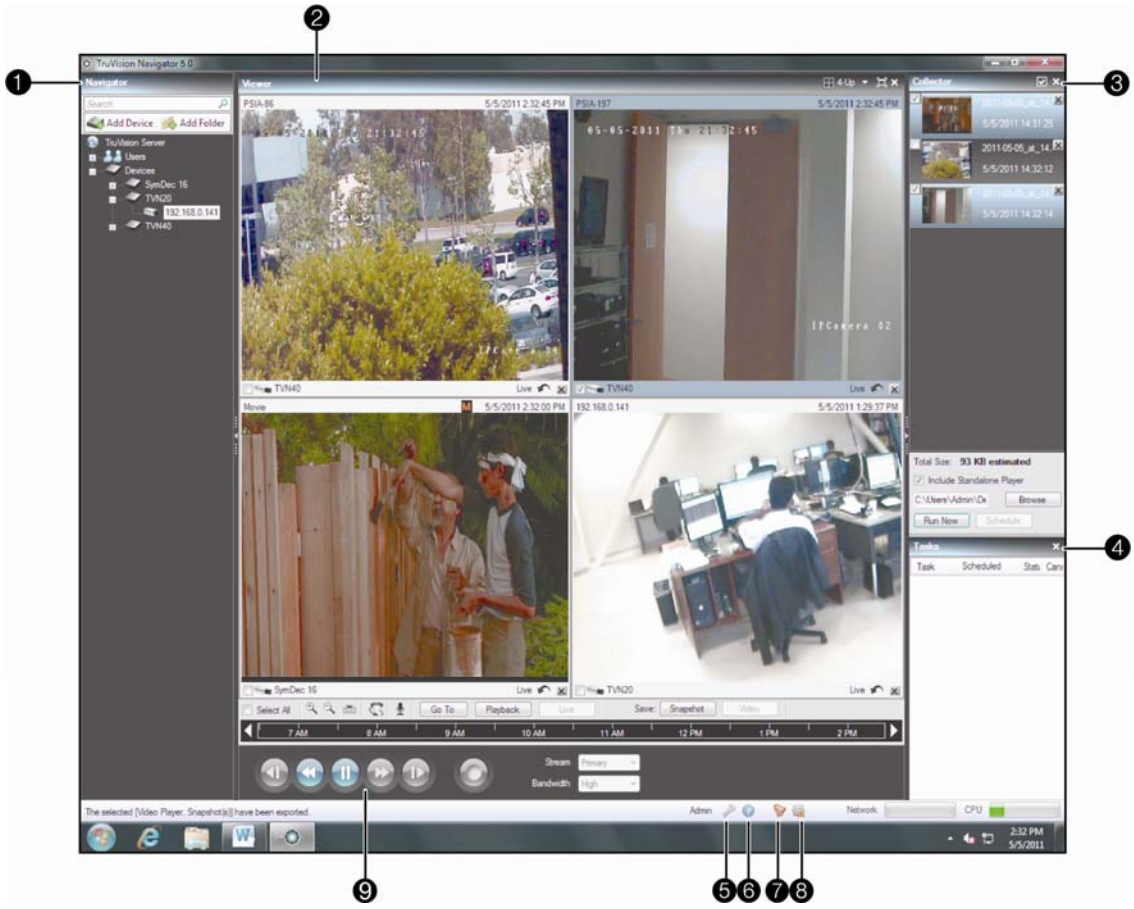
Chapter 1
Overview

TruVision Navigator is video management software that enables security-related personnel to easily and remotely gather video evidence, monitor live situations, and configure and maintain a video surveillance system that consists of UTC digital video recorders (devices), analog video cameras, network video recorders, and IP cameras. TruVision Navigator provides a more intuitive way to find and provide relevant video content. Figure 1 shows the TruVision Navigator main screen.

Figure 1: TruVision Navigator Main Window



1	Navigator Panel
2	Viewer Panel
3	Collector Panel
4	Tasks Panel
5	Settings Dialog
6	Help Dialog
7	Notifier Dialog
8	Services Dialog
9	Controller Panel and Toolbar

TruVision Navigator consists of 5 panels and several major dialogs as listed above. Panels are resizable by dragging the vertical left or right splitter bars. Arrow icons next to panel names signify the ability to hide/unhide the panel. This provides custom application layout styles depending on the activities that you want to perform. TruVision

Navigator will remember your custom panel layout upon logout and restore you to that same point when you log back in.

The **Navigator** panel is the central administration area in the software and allows you to quickly search and access any device or camera in your system.

The Navigator features double-click or drag n' drop capability to view cameras or devices as a whole. By right-clicking on any object in the Navigator, you will be exposed to a number of operations that can be performed on the object. These include health diagnostics, device configuration, disk analysis, properties, search, firmware uploads, and more.

This panel is permission-based, so if you do not have rights to perform certain actions, you will not see the options.

The **Viewer** panel allows you to view both live and recorded video from any video source in the system to verify and act on the content. It contains live or previous recorded videos that can be launched from the Notifier, Navigator, or Collector.

Users have several tile layouts to choose from when arranging the video sources. Standard tile layouts include 1×1, 2×2, 3×3, 4×4, and 5×5. We also support a Custom Tile Layout with 1 large tile and 7 smaller surrounding tiles for additional flexibility. Double-clicking in any single tile will bring that video to full screen. Double-clicking the video again will restore the video to the previous tile layout. As well, Instant Replay is available from the video tile itself by clicking on the Instant Replay icon.

If your system contains PTZ (pan/tilt/zoom) cameras, the Viewer panel has mouse support for PTZ features from within the video tile. Left-click and move the mouse left\right\up and down to adjust the pan and tilt of the camera. Right-click and move the mouse up and down to allow the camera lens to zoom in and out.

The **Controller** panel allows you to manage video once it is loaded in the Viewer. The Controller features a toolbar, a timeline, playback controls, and stream switching capabilities. When a specific video tile is selected (blue outline around the video tile), the Controller features will affect that video tile.

The Controller toolbar allows you to select all video tiles in the viewer, zoom in and out on the timeline, center the timeline, open the PTZ control palette, perform a Go To search, and put video in live or playback. The Snapshot button allows you to take a snapshot of the current play time of a selected video tile and send it to the Collector for export. The Video button allows you to send a desired video segment (of the time range you specified with the green and red indicators) to the Collector for export.

The Controller timeline allows users to seek for video at specific points in time. Double-clicking anywhere on the timeline will automatically playback the selected video at that specific date and time. Use the current live/playback cursor (appears as a blue seek triangle icon) to seek and play the video anywhere along the timeline. Use the green and

red triangle icons to mark the beginning and end of a desired video segment. Use the playback controls beneath the timeline to further manipulate playback video.

The **Collector** panel contains all relevant video segments, snapshots, and local recordings ready for export. From here, you can select the desired content to export to your hard drive on demand or via a schedule.

To re-open a video clip for further analysis, double-click the thumbnail and the video will launch in the Viewer. You can then manipulate the timeline to refine the clip and send it back to the Collector. To delete video clips from the Collector, click the delete icon next to the thumbnail. Rename, print, or E-mail snapshots with a right-click of the mouse on the thumbnail.

The **Tasks** panel affords the user one central place to monitor the tasks that have been created and scheduled in the system. These tasks include video exports, firmware upgrades, bulk configurations, database backups, and database restores. The Tasks panel provides a real-time status of the tasks in the queue, and the reason if a task was unsuccessful.

The **Settings** dialog allows the user to configure several options within the application. These include settings for client, server, notifications, and health diagnostics.

Client settings apply to each client station. These settings include CPU threshold control, POS activation, aspect ratio and bandwidth controls for video monitoring, and audio activation. Enable the maximum CPU threshold here to prevent your CPU from reaching 100% during video rendering. As with all applications, you will experience lockups as you reach 100% CPU.

Enable your alert sound when new device notifications are received in TruVision Navigator's Notifier.

Enable the aspect ratio for live and playback video in the Viewer.

Server settings include the SMTP server settings, permission settings, custom help link settings, and server/client URL information.

Notifications settings include the network settings necessary to receive events from each device. Also, this menu includes the e-mail notification settings as well as a filter of specific notification types.

Health diagnostics settings include a filter of diagnostics to be received, as well as e-mail settings to receive notifications of diagnostics information. Also, automatic diagnostic polling can be scheduled from this menu.

The **Help** dialog offers an easy to use Help function for more detailed system instructions. You can also obtain TruVision Navigator version information, copyright, and end user license agreement information here. Organizations have the ability to add their own custom Help or training link here to facilitate the adoption of the product. This menu

also includes the licensing screen for TruVision SVR recorder. Please see TruVision SVR User Manual for more information on licensing.

The **Notifier** dialog allows you to collect and manage any notifications sent to you from the devices. You can select an alert in the Notifier panel and view the video results in the Viewer panel. You must configure your devices to send these notifications over the network via TCP or SMTP to the IP address of the TruVision Navigator Server machine. In addition, the firewall must be configured on the TruVision Navigator Server machine to accept these network notifications.

These notifications may include Alarm, Video Loss, Motion, Fan Failed, Disk Failed, User Locked at Device, Video Erased, Disk Full, Device Powered Up, and more depending on the device model.

The **Services** dialog shows general information on all of the TruVision Navigator services including Network Time Protocol, Diagnostic Polling, and Notification Service. This includes the service name, location, status, and the ability to start, stop, or disable the service. Standalone installations will only show the Network Time Protocol service in this dialog since the other services are embedded in Settings menu.

Client Software Requirements

TruVision Navigator supports all of the following Operating Systems and other software components.

Table 1: Client Software Requirements

Component	Version	Notes
Operating System	Microsoft Windows XP Pro SP3	Prerequisite to loading TruVision Navigator
	Microsoft Windows Vista SP1 32-bit / 64-bit	Prerequisite to loading TruVision Navigator
	Microsoft Windows 7 32-bit / 64-bit	Prerequisite to loading TruVision Navigator
	Microsoft Windows 8 32-bit/ 64-bit	Prerequisite to loading TruVision Navigator (WinPCAP needs to be installed separately and ran in compatibility mode for operation on Windows 8 systems)
	Microsoft Windows Server® 2003 R2 32-bit	Prerequisite to loading TruVision Navigator
	Microsoft Windows Server® 2008 R2 32-bit / 64-bit	Prerequisite to loading TruVision Navigator
Other	Microsoft .NET Framework 4.0	Packaged with the installation

Client Hardware Guidelines

The PC industry is constantly improving on product performance / configurations while reducing cost to the customer.

As a result, we have listed some Client PC specifications for TruVision Navigator as to what is commercially available in August 2013.

These specifications are meant to serve as a **GUIDELINE** for the customer. TruVision Navigator will perform to varying degrees on lesser or more robust machines.

Please review the Expected Performance metrics at the bottom of the table to determine what will meet your needs. You can make your PC decision based upon that need.

Table 2: Client PC Hardware Specifications

Component	Minimum	Recommended	High	Notes
Estimated Cost	$399	$649	$849	As quoted by Dell online in March 2013
Processor	3rd Gen Intel Core i3-3220 Processor (Dual Core, 3.30GHz, 3MB, w/ HD2500 Graphics)	3rd Gen Intel Core i5-3470 Processor (6MB, 3.2GHz) w/HD2500 Graphics	3rd Gen Intel Core i7-3770 Processor (8MB, 3.4GHz) w/HD4000 Graphics	CPU power is directly related to the performance of the application when running and rendering video. The better the CPU, the more responsive your application will be.
Memory	4GB, NON-ECC, 1600MHZ DDR3,2DIMM	6GB, NON-ECC, 1600MHZ DDR3,2DIMM	8GB, NON-ECC, 1600MHZ DDR3,2DIMM	RAM is related to the number of different applications that can run simultaneously as well as the number of different operations that TruVision Navigator can perform at once. The higher the RAM, the better performance you can expect.
Hard Drive	500GB - 7200RPM, SATA 3.0Gb/s, 16MB Cache	500GB5 - 7200RPM, SATA 3.0Gb/s, 16MB Cache	500GB5 - 7200RPM, SATA 3.0Gb/s, 16MB Cache	Optional - TruVision Navigator requires approximately 880 MB to install. If you wish to store exported video from the devices on the machine, you may want to increase storage.
Graphics Card	Intel Integrated Graphic w/Single HDMI/VGA	Dual 1GB AMD Radeon™HD 7470	Dual 1GB AMD Radeon™HD 7470	Video Card capability is directly related to the video rendering performance within TruVision Navigator. The better the video card, the better video rendering performance you can expect.
Resolution	1024 x 768	1024 x 768	1024 x 768	

Component	Minimum	Recommended	High	Notes
Network	Integrated PCIE 10/100/1000	Integrated PCIE 10/100/1000	Integrated PCIE 10/100/1000	The network interface card can be a performance bottle neck depending upon the throughput of the card. If the card's throughput is less than the amount of data streaming to the machine, you will experience performance issues.

Table 3: Client Hardware Performance

Recording platform	Stream configuration	High		Recommended		Minimum	
		Streams	CPU%	Streams	CPU%	Streams	CPU%
DVMRe/ StoreSafe	Resolution/FPS = CIF Bit rate = Variable Codec = Wavelet	100+	25	70+	50	50+	50
SymSafe	Resolution/FPS = D1/15 Bit rate = 1.5 Mbps Codec = MPEG4	70+	45	48	65-70	32	70
SymDec 16	Resolution/FPS = D1/30 Bit rate = 3.0 Mbps Codec = MPEG4	50+	25*	36+*	35-40	16	75-80
TVR 10	Resolution/FPS = 4CIF Bit rate = 2.0 Mbps Codec = H.264	100+	20	50+	50	32+	40
TVR 30	Resolution/FPS = D1/15 Bit rate = 1.5 Mbps Codec = MPEG4	100	75-80	25	75-80	18	75-80
TVR 40	Resolution/FPS = 4CIF/8 Bit rate = 1.5 Mbps Codec = MPEG4	100+	35	100+	50	40	75-80
TVR 60	Resolution/FPS = D1/15 Bit rate = 1.5 Mbps Codec = MPEG4	64+	60	30	75-80	23	75-80

* Hit high bandwidth cap on 100Mb network interface card

Server Software Requirements

TruVision Navigator supports all of the following Operating Systems and other software components.

Table 4: Server software requirements

Component	Version	Notes
Operating System	Microsoft Windows XP Pro SP3	Prerequisite to loading TruVision Navigator
	Microsoft Windows Vista SP1 32-bit / 64-bit	Prerequisite to loading TruVision Navigator
	Microsoft Windows 7 32-bit / 64-bit	Prerequisite to loading TruVision Navigator
	Microsoft Windows 8 32-bit/ 64-bit	Prerequisite to loading TruVision Navigator (WinPCAP needs to be installed separately and ran in compatibility mode for operation on Windows 8 systems) (SQL drivers need to be installed for Windows 8 before Navigator installation)
	Microsoft Windows Server® 2003 R2 32-bit	Prerequisite to loading TruVision Navigator
	Microsoft Windows Server® 2008 R2 32-bit / 64-bit	Prerequisite to loading TruVision Navigator
Web Service	Microsoft Internet Information Services (IIS) 6.0 or higher	Prerequisite to loading TruVision Navigator
	Cassini	Packaged with the installation
Database	Microsoft's SQL 2008 Microsoft's SQL Express 2008 R2	Microsoft's SQL Express 2008 R2 is packaged with the installation. Microsoft SQL is not required for Standalone installation

Other	Microsoft .NET Framework 4.0	Packaged with the installation
Other	WinPCAP 4.1.2	Packaged with the installation

Server Hardware Guidelines

This specification is meant to serve as a **GUIDELINE** for the customer. TruVision Navigator will perform to varying degree on a lesser or more robust machine. Table 5 lists the recommended server hardware specification.

Table 5: Server Hardware Specifications

Component	Recommended	Notes
Estimated Cost	$649	As quoted by Dell online in May 2010
Processor	3rd Gen Intel Core i5-3470 Processor (6MB, 3.2GHz) w/HD2500 Graphics	
Memory	6GB, NON-ECC, 1600MHZ DDR3,2DIMM	
Hard Drive	500GB5 - 7200RPM, SATA 3.0Gb/s, 16MB Cache	Optional - this storage requirement will vary widely depending on many factors including whether or not the database is being hosted on the server, the size of the actual database, and whether or not you want to store video on the server.
Graphics Card	Dual 1GB AMD Radeon™HD 7470	Optional - depending on whether or not you want to view video from a Client on this machine.
Network	1024 x 768	
	Intergrated PCIE 10/100/1000	

Supported Video Units

Table 6 shows the supported devices and related firmware versions.

Table 6: Supported Recording Devices

UTC Devices	Supported Firmware
TruVision NVR20	2.0h
TruVision NVR50	1.0m
TruVision NVR40 (TVN40)	4.2.1 Build changelist
TruVision DVR60 (TVR60)	4.0

TruVision DVR41 (TVR41)	V3.0 build 100416
TruVision DVR40 (TVR40)	V3.0 build 100416
TruVision DVR31	FW 8000
TruVision DVR30 (TVR30)	0453-0329-0552-4723
TruVision DVR10 (TVR10)	2.0 Build 090722 and 2.2 Build 091210
TruVision DVR11 (TVR11c)	1.0m
TruVision DVR11 (TVR11)	1.0k
TruVision SVR	7.0.825
SymDec 16 plus 4	1.46r, 1.47k, 1.51e, 1.52b, and 1.53
SymDec 4	1.47e and 1.48a
SymDec 1	1.47e and 1.48a
SymSafe Pro Series	1.27b, 1.28i, 1.30b, 1.31.b, and 1.32
SymSafe Basic Series	1.27b, 1.28i, 1.30b, 1.31.b, and 1.32
DVSRxU	V2.3 build 091110 (V2.31S)
DVMRE CT (Triplex) Series	5.68a, 5.69, 5.71, and 5.72
DVMRE CT II Series	6.28a, 6.29, 6.31, and 6.32
DVMRE PRO Series	5.68a, 5.69, and 5.71
DVMRE ezT Series	5.68a, 5.69, and 5.71
DVMRE CS Series	5.21
DVMRE CD Series	3.24
StoreSafe Series	5.68a, 5.69, 5.71, and 5.72
StoreSafe Pro II Series	6.28a, 6.29, 6.31, and 6.32
StoreSafe Advanced Series	6.28a, 6.29, 6.31, and 6.32
DSR	2.23d and 2.24a
DVSE Series	1.20g, 1.41w, and 3.04

Chapter 2
Installation

Architecture

TruVision Navigator is made up of 3 components:

- Client
- Services
- Database

The TruVision Navigator architecture is flexible enough to allow all 3 of these components to co-exist on the same PC (i.e. a single Windows 7 machine) in small-scale environments.

As well, TruVision Navigator allows each of these 3 components to operate on separate machines (i.e. a virtual server for Services, a dedicated database machine for Database, and multiple PCs distributed on the network hosting Clients) for large- scale, distributed environments.

Installation Options

There are 2 installation options for TruVision Navigator:

Standalone Model (or Direct Database Connection) - this installation option allows the Client, the Database, and the Services to be located on the same machine. The one limitation is that no other Clients on the network can connect to the database on this machine. This installation option is ideal for small, standalone systems.

Multi-Client Model (or Traditional Client/Server) - This installation option allows the Client, the Database, and the Services to be located on the same or separate machines. This option requires a Web Service (either Microsoft's Internet Information Services (IIS) or Cassini) for communication between the multiple Clients and the shared Database. This installation option is ideal for larger systems with many geographically dispersed users, PCs, and recording devices.

Whatever installation option you choose, the core features and functions of TruVision Navigator remain the same.

You will need Administrator's rights on the machine to install the application, but the software will be available to all users who successfully log on to a Windows account on that machine.

Languages

The following languages are supported in TruVision Navigator: Arabic, Chinese (Simplified and Traditional), Czech, Danish, Dutch, English, Finnish, French, German, Hungarian, Lithuanian, Italian, Polish, Portuguese, Russian, Slovak, Spanish, Swedish, and Turkish.

After launching the TruVision Navigator Installation Setup.exe, the InstallShield Wizard will auto-detect the language setting on the PC, and if it is supported, will translate to that language. If the language detected is not supported, the InstallShield Wizard will default to English.

Upon launching the Client, TruVision Navigator will always auto-detect the language setting on the PC, and if it is supported, will translate to that language. If the language detected is not supported, the Client will default to English.

Installation – Standalone Model

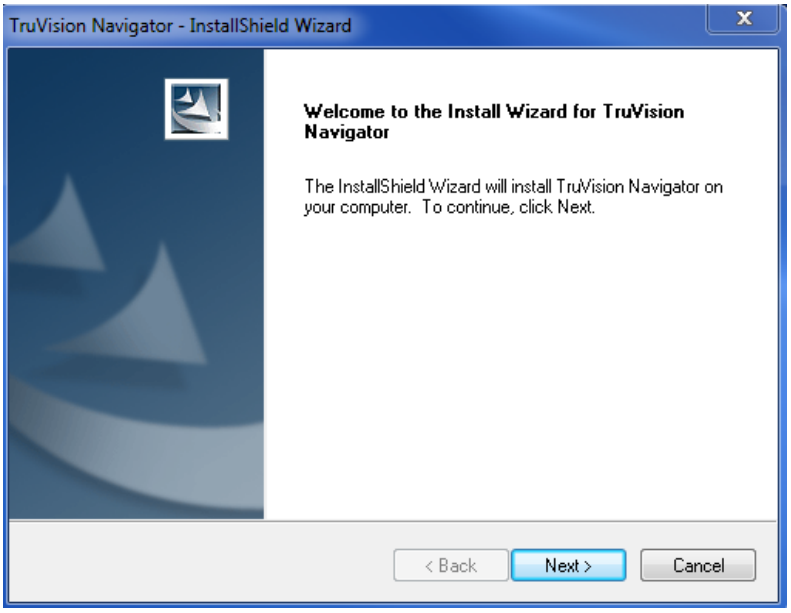
To install a new standalone instance of TruVision Navigator on your computer do the following:

Place the TruVision Navigator setup.exe program on the desktop of the PC.

Launch the InstallShield Wizard from the auto-run page or double-click the TruVision Navigator setup.exe to begin the installation.

The *Welcome* window displays.

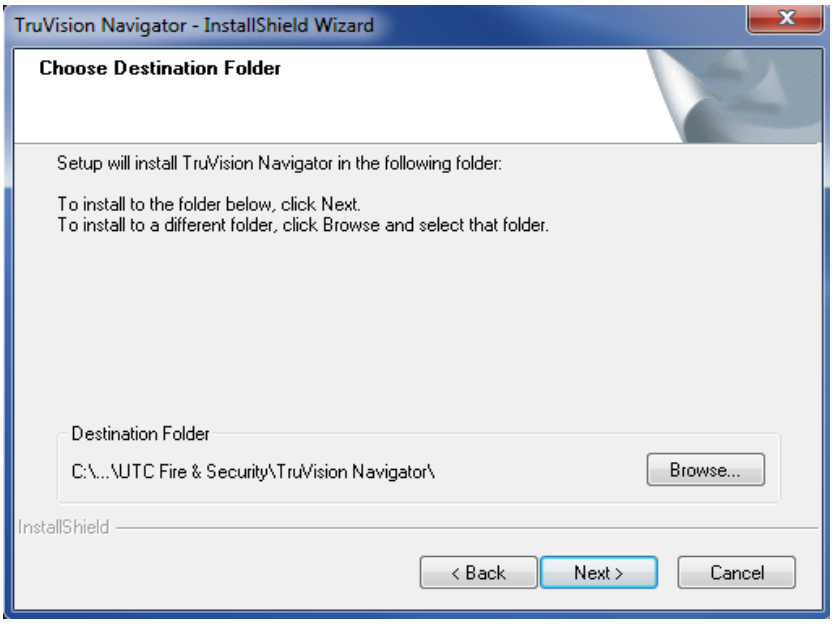
Figure 2: InstallationShield Wizard



Click **Next.**

The *Choose Destination Folder* window displays.

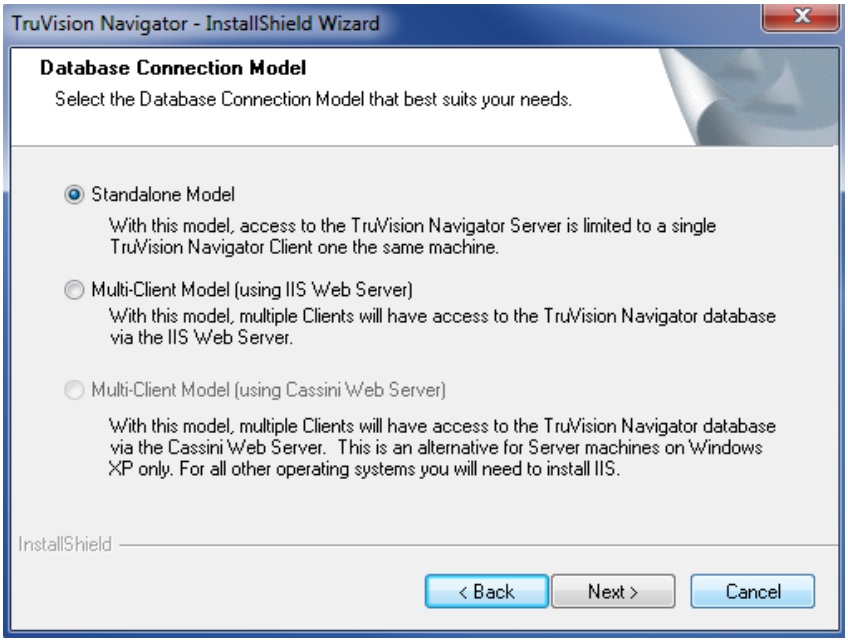
Figure 3: Choose Destination window



Browse for a destination folder for the TruVision Navigator payload or accept the default location and click **Next.**

The *Database Connection Model* window displays.

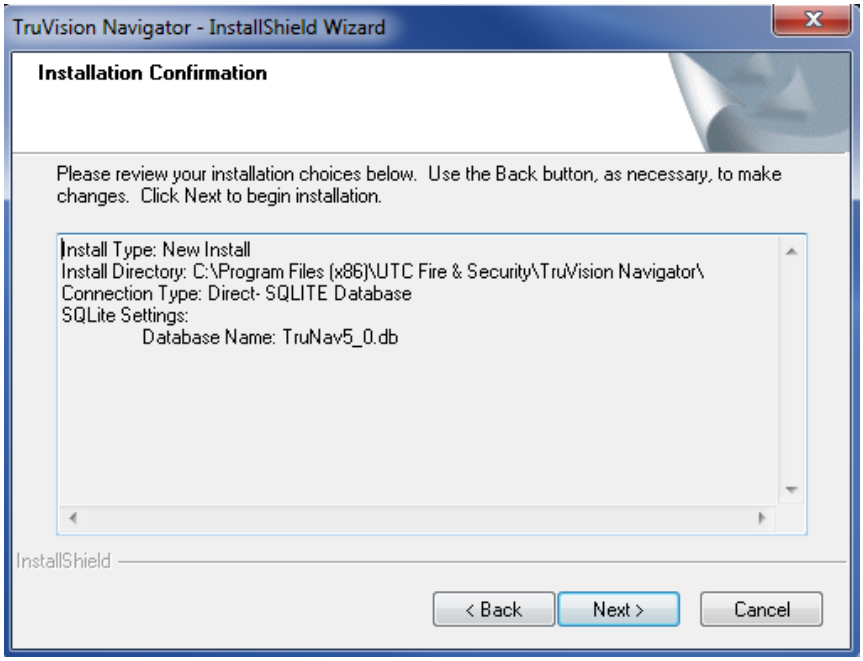
Figure 4: The Database Connection Model window



Select the Standalone Model (Direct Database Connection) option and click **Next.**

The *Installation Confirmation* window displays.

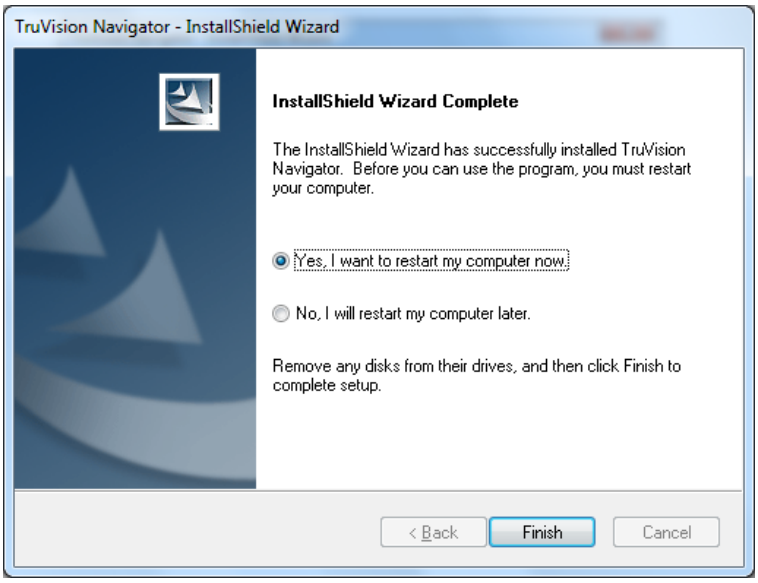
Figure 5: The Installation Confirmation window



Review the installation confirmation page and click **Next** to proceed with the installation. If you want to make changes, use the **Back** button to go back and adjust your selections.

Once the installation is finished, The *Installation Complete* screen displays.

Figure 6: The Installation Complete window



Select the **Yes**, I want to restart my computer now option and click the **Finish** button.

A TruVision Navigator icon will be placed on your desktop and in your Start Menu to access the application.

Installation is complete.

Installation – Multi-Client Model

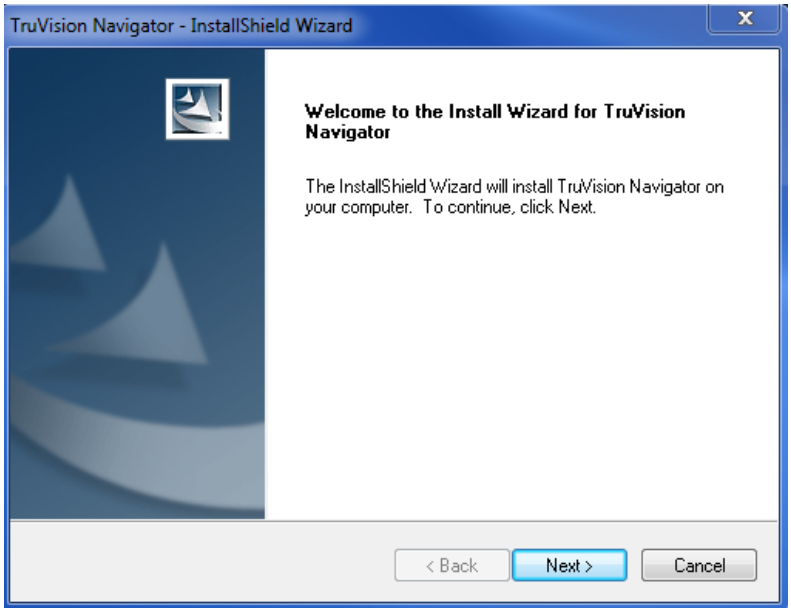
To install a new traditional Client/Server instance of TruVision Navigator on your computer do the following:

Place the TruVision Navigator setup.exe program on the desktop of the PC.

Launch the InstallShield Wizard from the auto-run page or double-click the TruVision Navigator setup.exe to begin the installation.

The *Welcome* window displays.

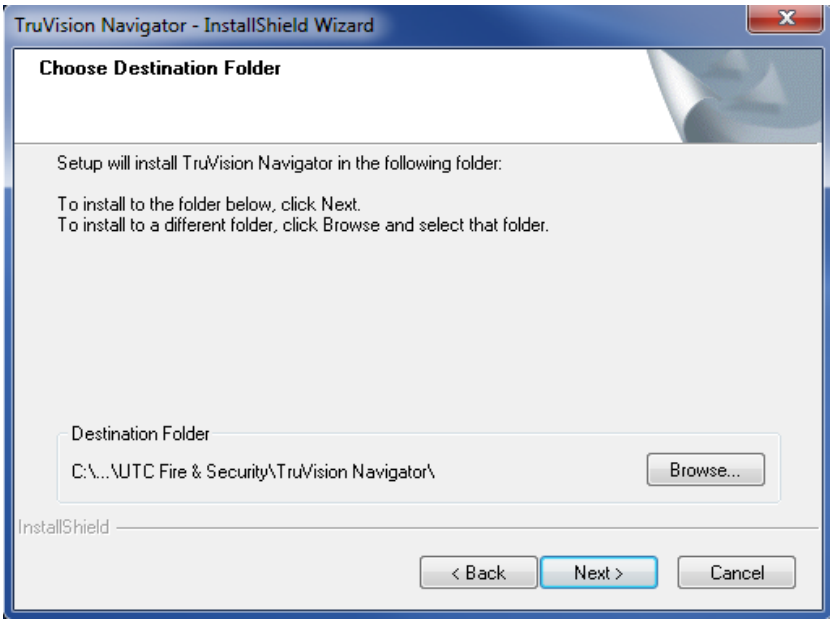
Figure 7: Installation Shield Wizard



Click **Next.**

The *Choose Destination Folder* window displays.

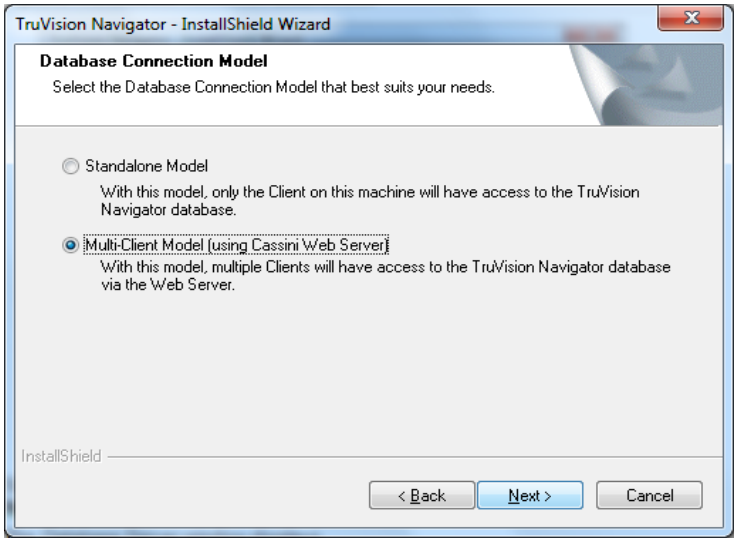
Figure 8: Choose Destination window



Browse for a destination folder for the TruVision Navigator payload or accept the default location and click **Next.**

The *Database Connection Model* window displays.

Figure 9: The Database Connection Model window

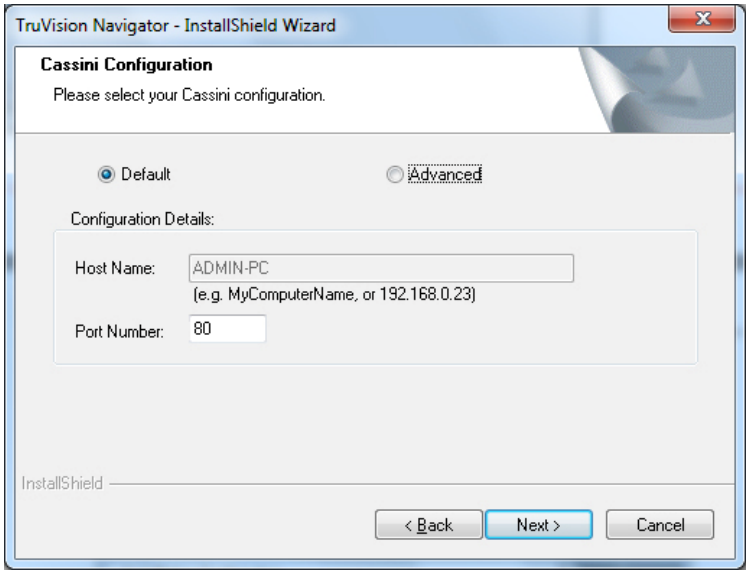


Select the Multi-client Model (using IIS or Cassini Web Server) option and click **Next.**

Note: Microsoft's IIS is the preferred model for Multi-Client Model (i.e. Traditional Client/Server) systems, assuming it is pre-loaded on your system. However, if you do not have IIS pre-loaded, the installer will offer you the Cassini Web Server option as an alternative. See Appendix B "Microsoft IIS Setup" on page 168 for setup instructions.

The *Web Server Configuration* window displays.

Figure 10: The Web Server Configuration Window

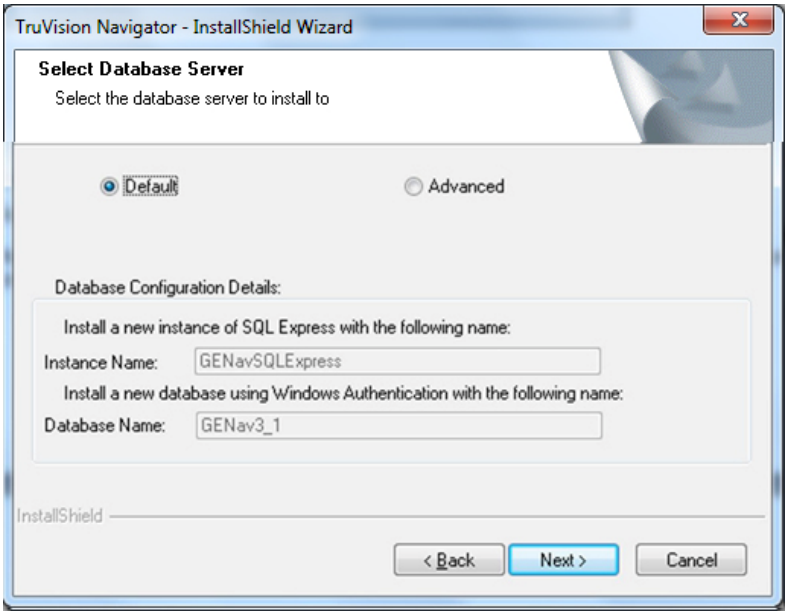


Select the *Default* Configuration option and click **Next**.

Note: We do offer Advanced Web Server settings. To explore those settings, select the **Advanced** option and proceed with the on- screen instructions.

The *Database Server* window displays.

Figure 11: The Database Server window

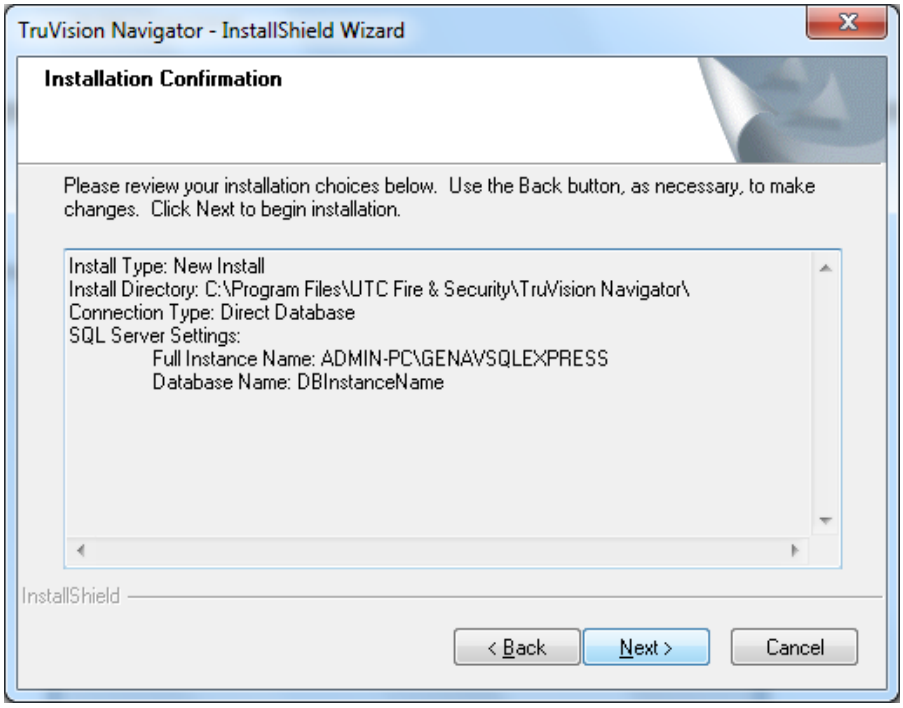


Select the default *Database Server* option and click **Next**.

Note: We do offer Advanced Database Installation settings. To explore those settings, select the **Advanced** option and proceed with the on-screen instructions.

The *Installation Confirmation* window displays.

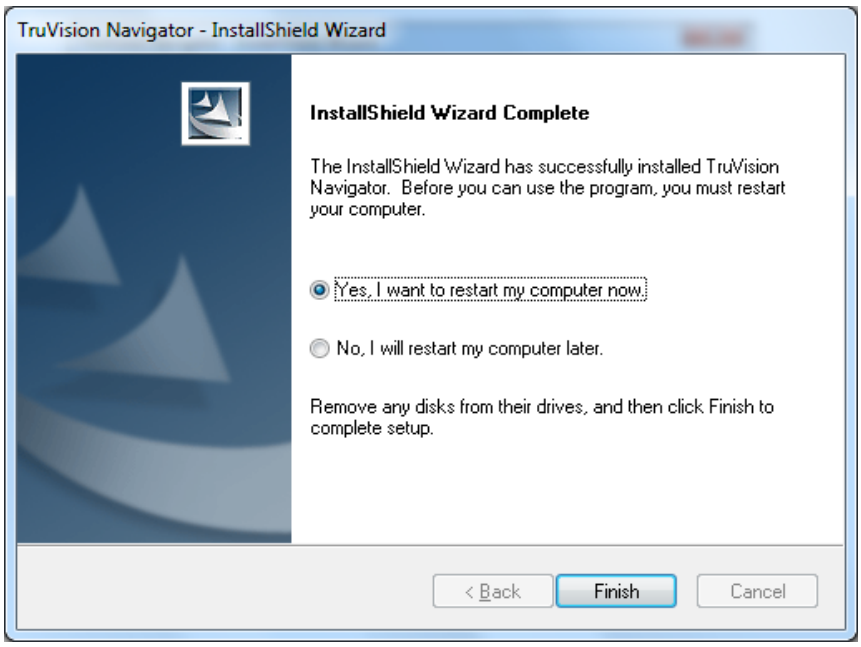
Figure 12: Installation Confirmation Dialog



Review the installation confirmation page and click **Next** to proceed with the installation. If you want to make changes, use the **Back** button to go back and adjust your selections.

The *Installation Complete* screen displays.

Figure 13: The Installation Complete window



Select the **Yes**, I want to restart my computer now option and click the **Finish** button.

A TruVision Navigator icon will be placed on your desktop and in your Start Menu to access the application.

Installation is complete.

Upgrade

TruVision Navigator offers upgrade paths from TruVision Navigator v4.0, TruVision Navigator v4.0 SP1, SP2, SP3, SP4, SP5 and SP6 releases.

Note: You cannot use this upgrade procedure for earlier TruVision Navigator v4.0 releases.

Upgrade for Client Server Installations

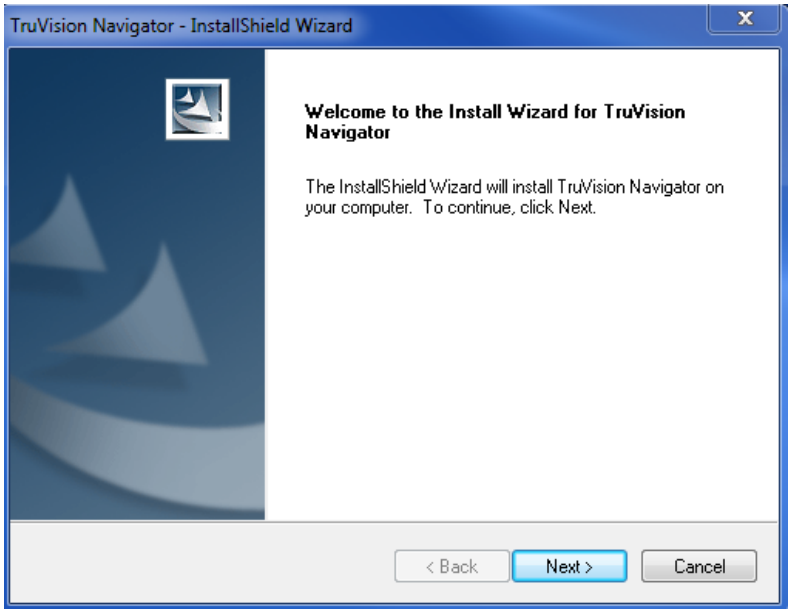
To upgrade from a previous version of TruVision Navigator, do the following:

Place the TruVision Navigator setup.exe program on the desktop of the PC.

Launch the InstallShield Wizard from the auto-run page or double-click the TruVision Navigator setup.exe to begin the installation.

The *Welcome* window displays.

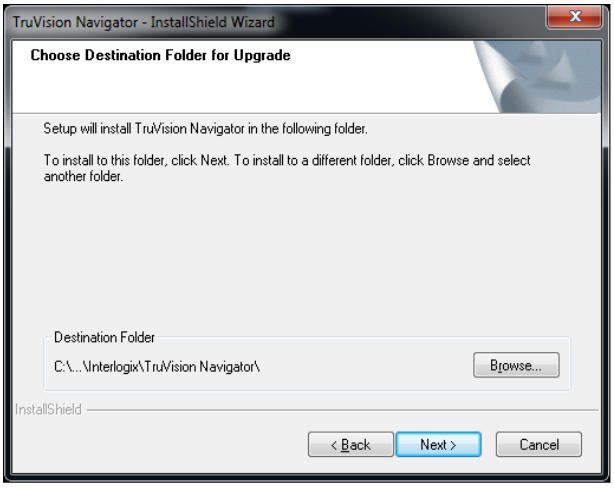
Figure 14: Installation Shield Wizard



Click **Next.**

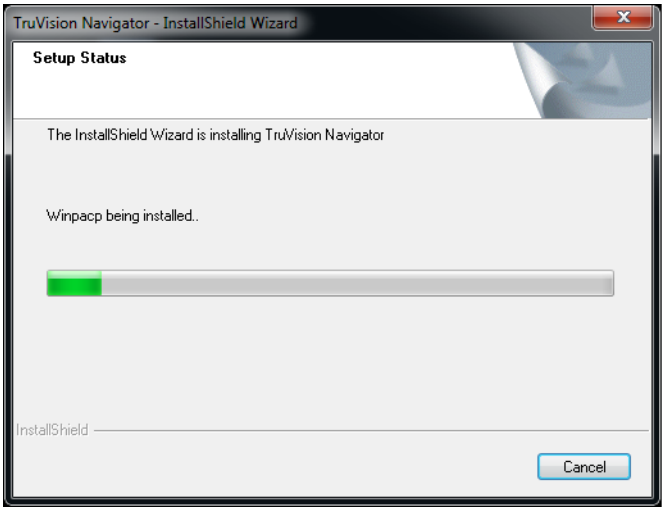
The *Choose Destination Folder for Upgrade* window displays.

Figure 15: Setup Type window



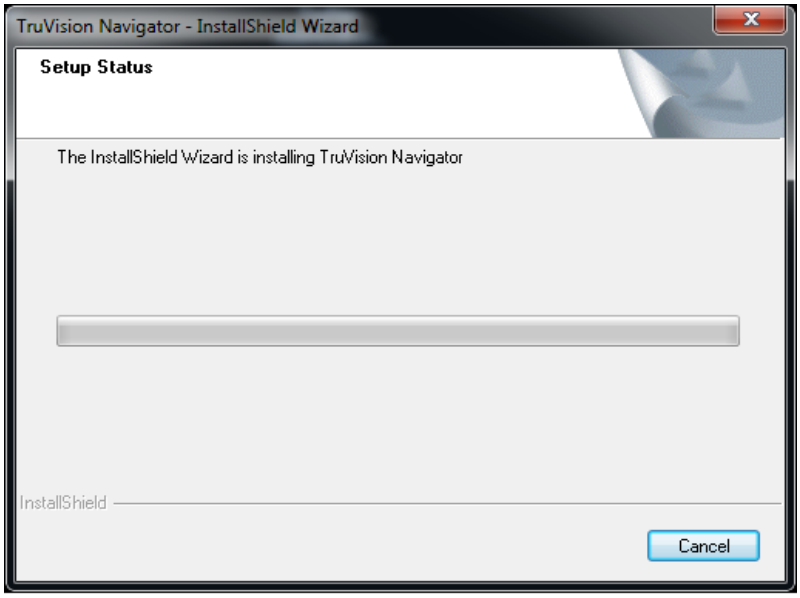
Installer will proceed with a prerequisite component install. WinPcap is one of the required components for upgrades from previous versions to v5.0. (except 4.0 SP6).

Figure 16: The Setup Status window



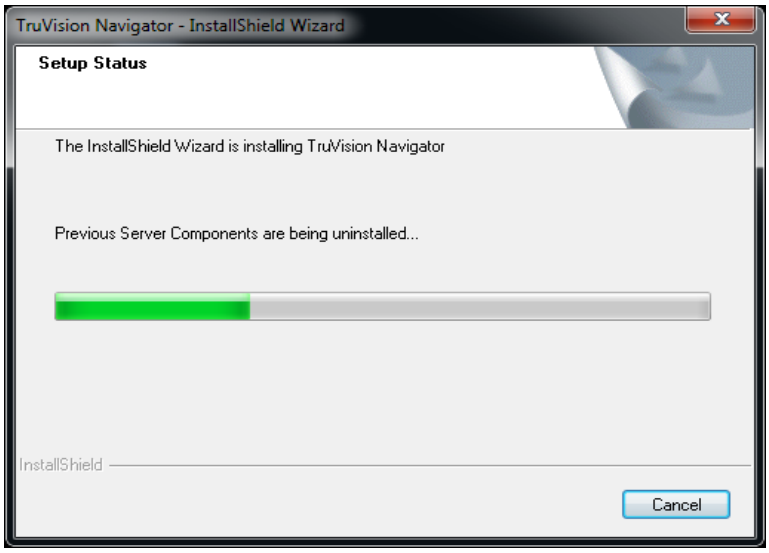
Proceed to the next steps and accept the license agreement of WinPcap and click next to finish the WinPcap installation. Once the installation finishes, installer will continue to install TruVision Navigator.

Figure 17: The Previous Instance Install Directory window



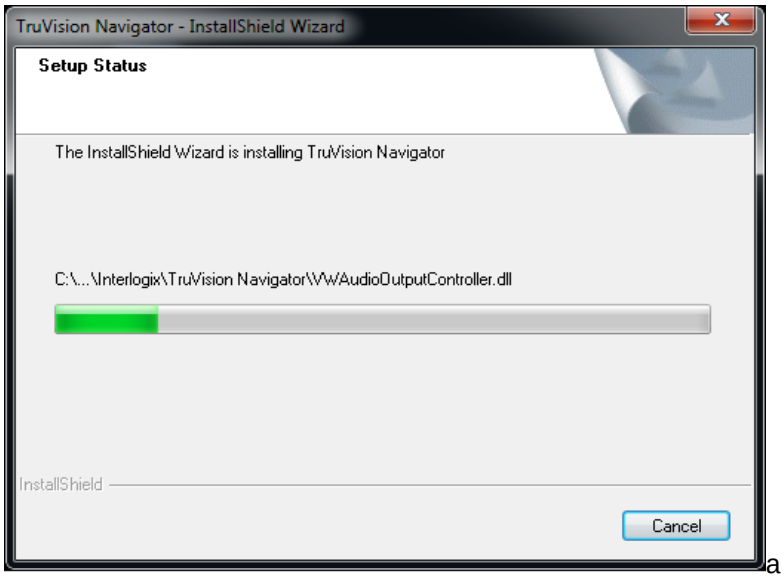
Previous Server Components will be uninstalled automatically.

Figure 18: The New Instance Install Directory window



After the previous version of Navigator is removed, installer will continue with the installation of new TruVision Navigator version.

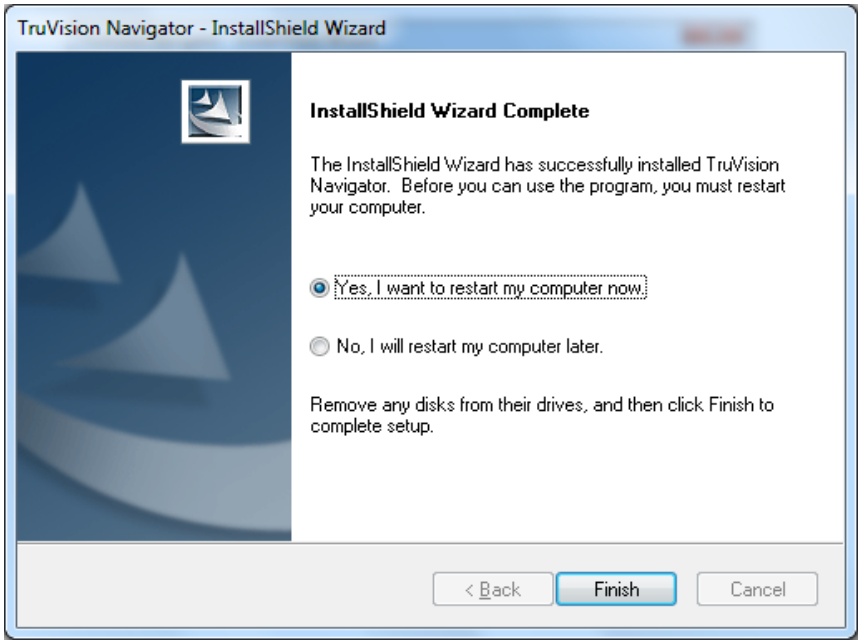
Figure 19: The Installation Confirmation window



a

Once all components of TruVision Navigator are installed, the *Installation Complete* screen displays.

Figure 20: The Installation Complete window

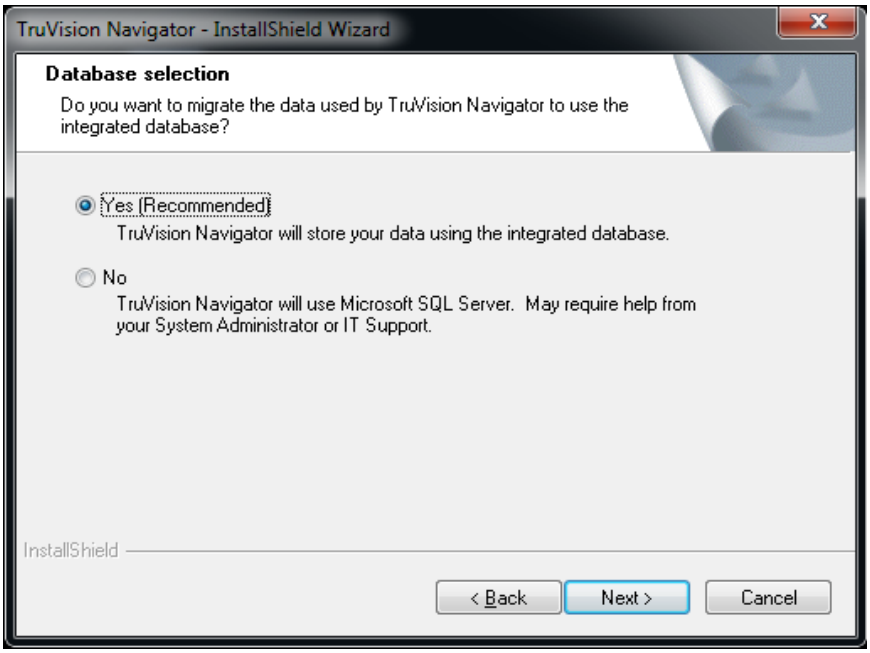


Select the **Yes**, I want to restart my computer now option and click the **Finish** button.

Installation is complete.

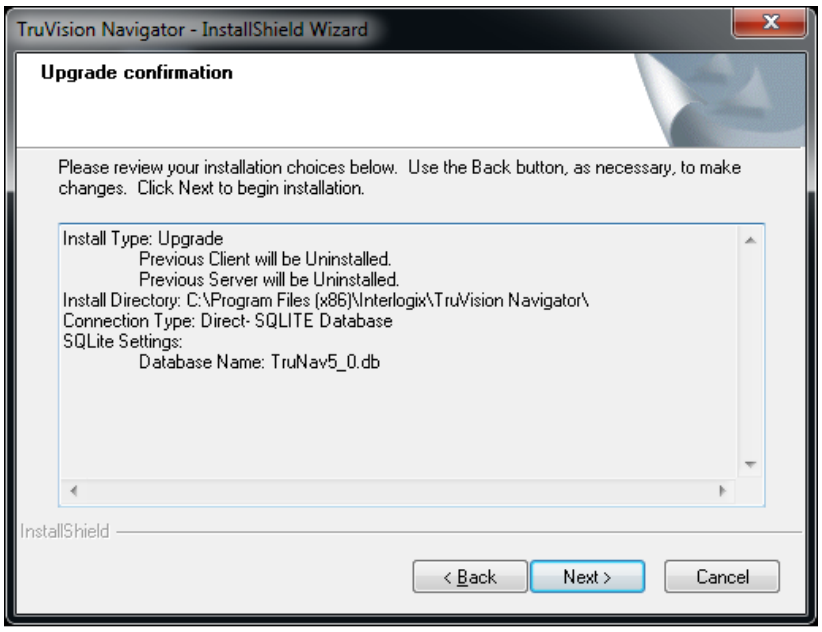
Upgrade for Standalone Installations

Figure 21: Database Selection window



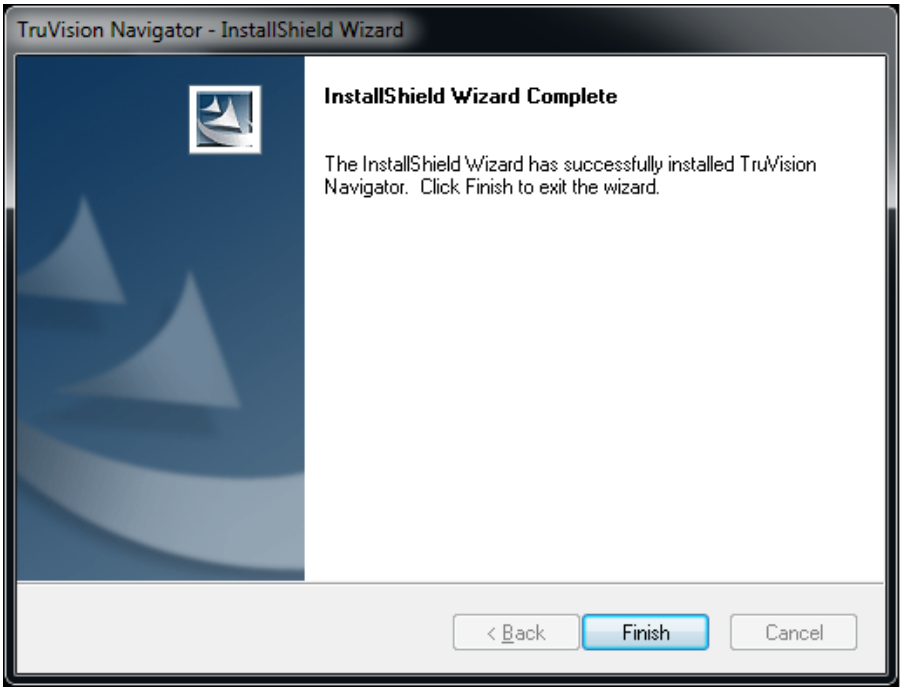
After the database is selected, upgrade confirmation screen displays.

Figure 22: Upgrade Confirmation window



Click next on the upgrade confirmation screen to proceed with installation. Once the installation is finished, the *Installation Complete* screen displays.

Figure 23: Upgrade Confirmation window



Initial Login

After successful installation, launch TruVision Navigator using one of the following methods:

- Double-clicking on the TruVision Navigator icon on your desktop.
- Access the Start menu, All Programs, and TruVision Navigator.

When TruVision Navigator launches, a login window displays. Log in as the default Administrator using the following default credentials:

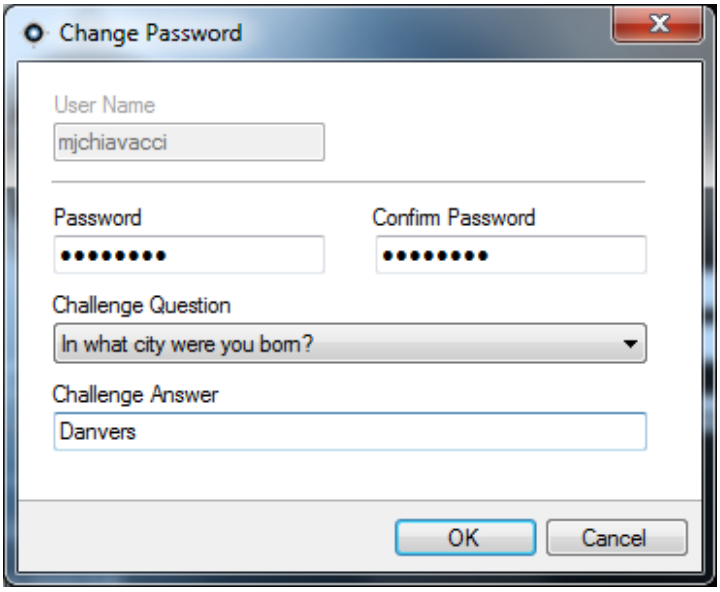
Username - admin

Password - admin

Figure 24: Login window

After initial login, a window displays prompting you to change the default admin password which protects its security.

Figure 25: Change Password Dialog



To change the password, do the following:

Enter the new password in the *Password* field.

Re-enter the password in the *Confirm Password* field.

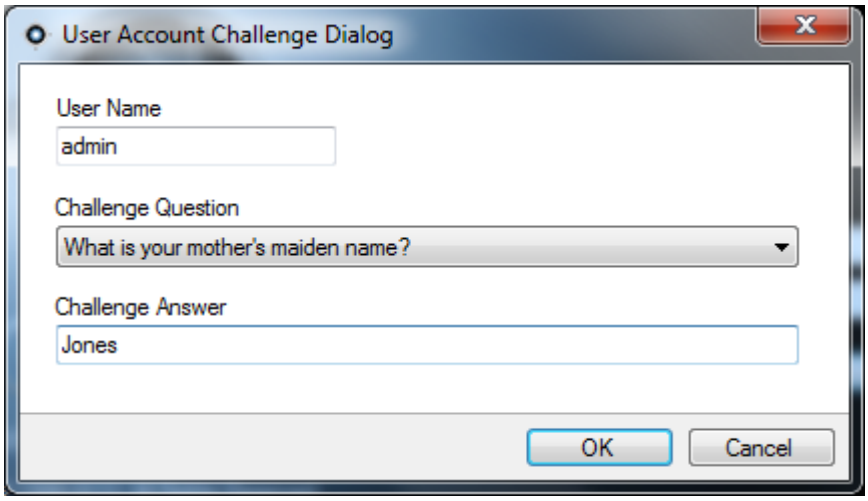
Select one of the following challenge questions from the drop-down list.

Enter the answer to your challenge question in the *Challenge Answer* field.

Press **OK**.

If you ever forget your password, simply click on the Forgot**?** button on the Login dialog. This will allow you to answer your challenge question, and if successful, change your password and re-enter the application without calling for any assistance. In case you don’t remember the Challenge Answer to recover your password, click on Forgot? button once again, and call UTC technical support team with the “tech support key” automatically provided in the related field. Technical support team will recover your password with this information.

Figure 26: User Account Challenge Dialog



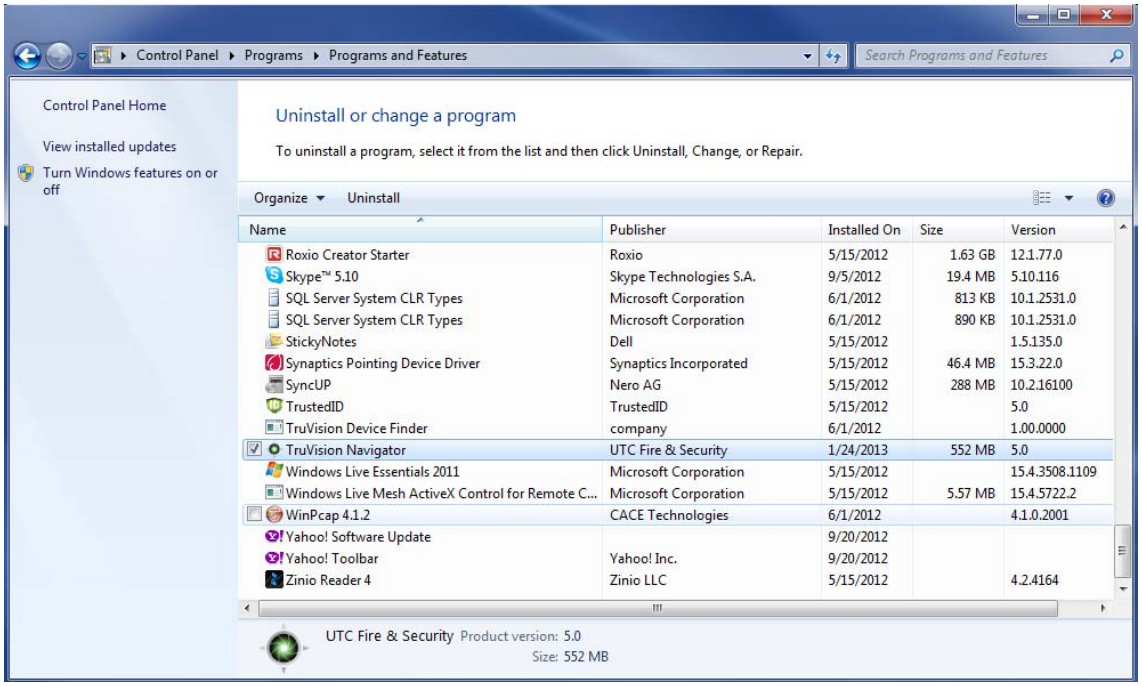
Uninstall

To uninstall TruVision Navigator do the following:

Launch the Add/Remove Programs application from Windows Control Panel.

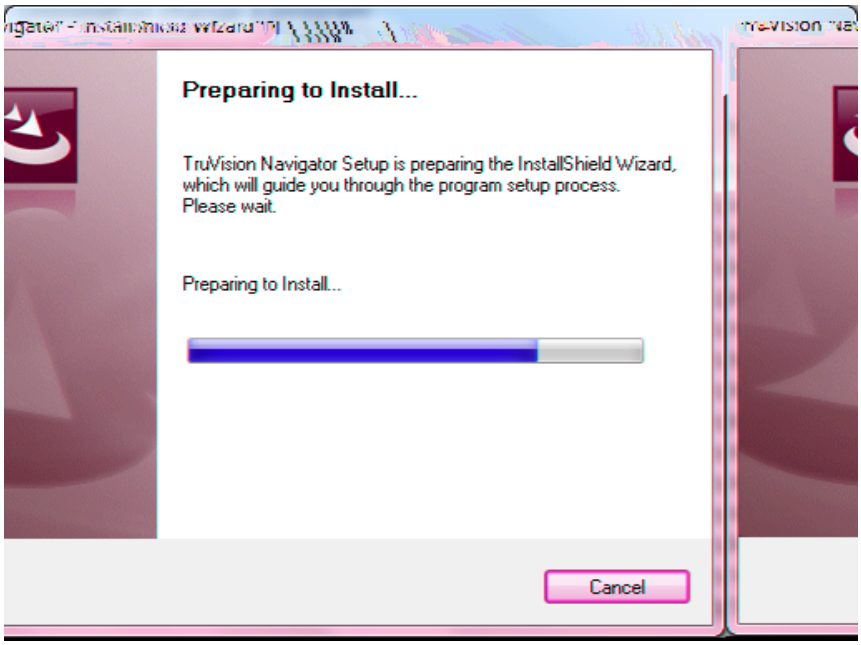
Navigate to TruVision Navigator Server and click on the **Remove** or **Uninstall** button.

Figure 27: Add or Remove Programs window



The InstallShield window appears and the application will prepare to remove your selection.

Figure 28: InstallShield Wizard window



Click the **Yes** button when this window appears.

Figure 29: Confirmation window

The uninstall will begin and the status window will appear.

Network Time Protocol (NTP) Service

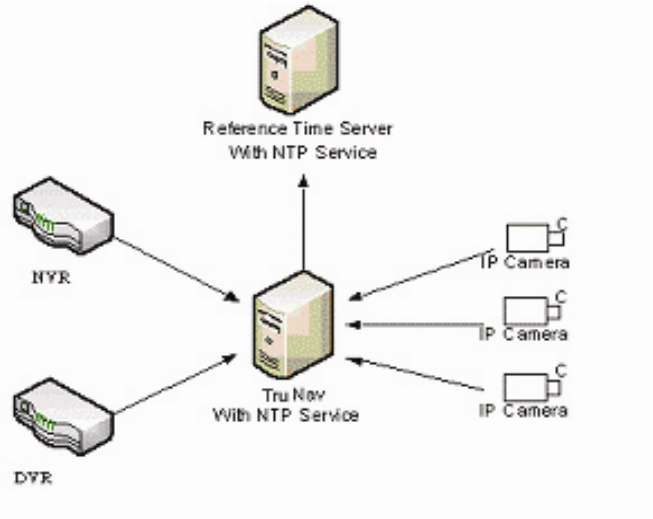
The TruVision Navigator Server has the ability to act as an NTP Service for devices on the network (you also have the flexibility to use other 3rd party NTP Services should you choose).

Enable the NTP Service in TruVision Navigator by going to *Start – All Programs – TruVision Navigator – Enable NTP Service*. This will enable the NTP Service on the TruVision Navigator Server. You will need to configure the device's NTP Server field with the IP Address of the TruVision Navigator Server where this NTP Service is running.

Figure 32: Enable NTP Service dialog

If your system is closed (meaning no Internet access), the devices configured to point to the TruVision Navigator NTP Service will use that server machine's CMOS clock. Please ensure this clock is up to date. If your system is open (meaning it has Internet access), you can still have the devices point to the TruVision Navigator NTP Service for time sync AND have the TruVision Navigator NTP Service point externally to a time reference server to maintain that system time. This alleviates the maintenance of manually ensuring the time on the TruVision Navigator Server is up to date.

Figure 33: NTP Diagram



Windows 7 and Vista – Local Scheduling Service

If this is a Windows 7 or Vista installation, you may experience issues with your Local Scheduling Service. The Local Scheduling Service on the Client machine is responsible for executing all tasks on behalf of the Client. These tasks include video exports, firmware upgrades, bulk configurations, and database backup/restores.

To be sure that you do not have issues, you can perform the following steps below:

If you have Admin privileges on the machine:

Open up Windows Explorer and locate the directory where the TruVision Navigator application is installed. By default, TruVision Navigator is placed in *C:\Program Files\Interlogix\TruVision Navigator*. If you changed that default pathway, navigate to the revised location now.

Open the "ClientInstaller" folder and find the TruVision Navigator Client.exe.

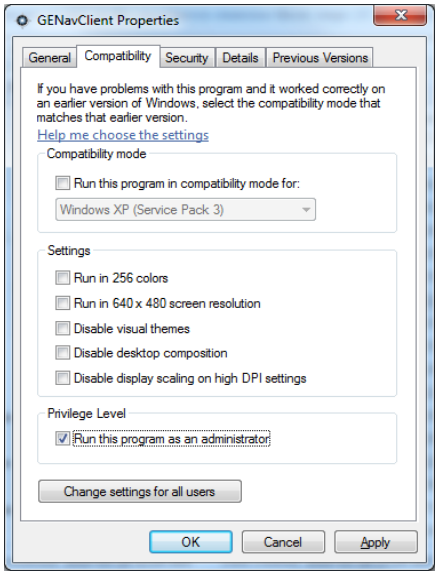
Right-click on the executable and select "Properties".

Click on the Compatibility Tab and check the "Run the program as an administrator" option.

Click **OK**.

Login to the application and begin using TruVision Navigator.

Figure 34: TruVision Navigator Client Properties



If you do NOT have Admin privileges on the machine, contact your Administrator to turn off the User Account Control (UAC) for the user who will be running the TruVision Navigator Client.

To do so, have the Admin perform the following steps:

Click the Start button and under the "Start Search" section, enter MSCONFIG.

Click **Enter**.

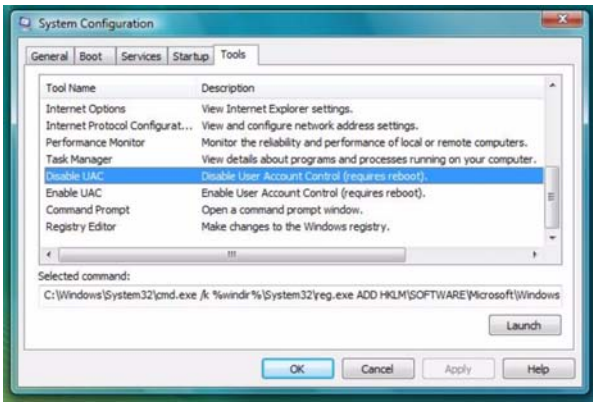
On the System Configuration Window, select the Tools Tab.

Highlight the Disable UAC row and click the **Launch** button.

Restart the machine.

Upon restart, the user can login to the application and begin using TruVision Navigator.

Figure 35: Disable UAC



Installing Navigator on Windows 8 platforms

TruVision Navigator can be installed on Windows 8 platforms with a couple of prerequisites met before installation. Microsoft Windows 8 OS needs to support Microsoft SQL database drivers fully before the TruVision Navigator installation starts. Therefore, these prerequisites are needed to make your system ready for TruVision Navigator installation.

Please follow below instructions before installing Navigator on Windows 8 platforms.

1. Client/Server type installations: There are two scenarios:
    a. Windows 8 (without SQL installed)
        i. Must install all the important updates from Microsoft.
        ii. Install WinPcap 4.1.2 manually prior to, or, after installing Navigator.
        iii. Enable IIS (Internet Information Services) from Control panel \ Programs and features\ Turn Windows Features on or Off\ IIS (with all belonged its components underneath).
        iv. Navigator will install SQL 2008 express when detecting no SQL installed in the machine.
    b. Windows 8 (with SQL2008 Express R2 – SP1 or SP2 installed)
        i. Must install all the important updates from Microsoft.
        ii. Install WinPcap 4.1.2 manually prior to, or after installing Navigator.
        iii. Enable IIS (Internet Information Services) from Control panel \ Programs and features\ Turn Windows Features on or Off\ IIS (with all belonged its components underneath).
        iv. Navigator will allow user to use existing SQL 2008 Express.

2. To make the WinPCAP compatible with Windows 8:
    a. Right click on WinPcap.exe file
    b. Select Properties
    c. Compatibility
    d. Check Run this program in compatibility mode for: Select Windows 7 and click Apply.
    e. Right click on WinPcap.exe and select Run as Administrator.

Chapter 3
Operation

Adding a Single Device

Add a single device to the Navigator by doing the following:

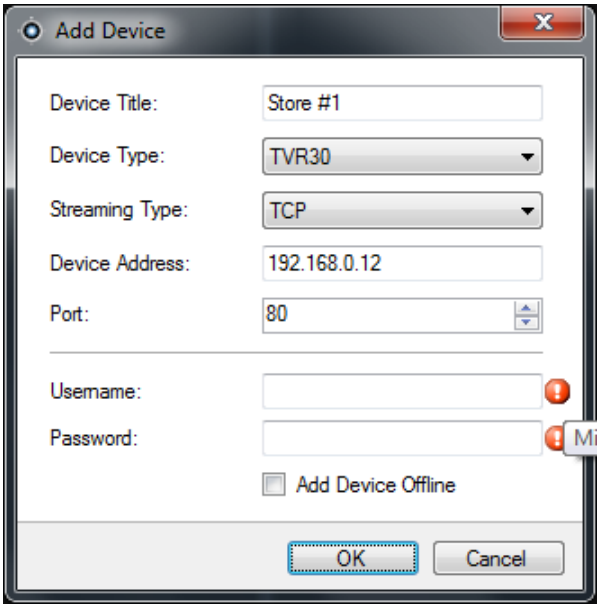
Click the Add Device button in the Navigator. Drop down menu displays with the following options:

- *Add Manually*
- *Add Via Discovery Tool*

Adding Devices Manually

Once Add Manually option is selected, below screen will display for required input.

Figure 36: Add Device window (Manually)



Note: After you click OK, fields highlighted with a red exclamation point indicate rejected values. Place your mouse pointer over the exclamation points for tips on why your values were invalid. All fields must be valid to successfully add a device.

- Enter a *Device Title*. Values are alphanumeric.
- Select the appropriate *Device Type* from the drop-down menu.
- Based on your device type, you may need to select a *Streaming Type*. For some devices, there is only one option for the Streaming Type so it is selected by default. The Streaming Types are defined as follows:
  - **TCP** - TCP is a reliable stream delivery service that guarantees delivery of a data stream sent from one host to another without duplication or losing data.
  - **Reverse TCP** - the application connects to the device and the device streams video back to the application over the existing connection. This option negates firewall issues on a WAN and is primarily the best option.
  - **Reverse TCP I-Frame** - this connection type is similar to the Reverse TCP except the device only sends I-Frames. This option is useful in limited bandwidth environments.
  - **UDP** - the application connects to the device and asks the device to stream video back to the application on a UDP address and port. For this option, the firewall needs to be configured to allow the device to stream to the application on that specific port.

    - **Wavelet/Wavejet** - This type is based upon Wavelet/Wavejet compression methodologies. This streaming type cannot be changed and is the default streaming type for the DVMRe and StoreSafe DVR lines.
- Enter the device's *IP Address*, or, the DynDNS or EzDDNS URL.

Note: You can add a device using a Domain Name System (DNS) name as well as a static IP Address. Simply place the DNS name in the IP Address field on the form.

- Enter the device's listen *Port*. This field is pre-populated with a default value based upon the type of device you selected. If you changed this port on the device, add that specific port in this field.
- Enter the *Username* and *Password*. This field is only required if the device being added has been configured to require a username and password.
- Check the *Add Device Offline* checkbox if you wish to add the device to the Navigator but you know the device is currently offline.
- Click OK.

Note: You may see an error message stating that your device was added but it has unsupported firmware. However, you should still be able to view video. See the supported devices and firmware versions section of this document.

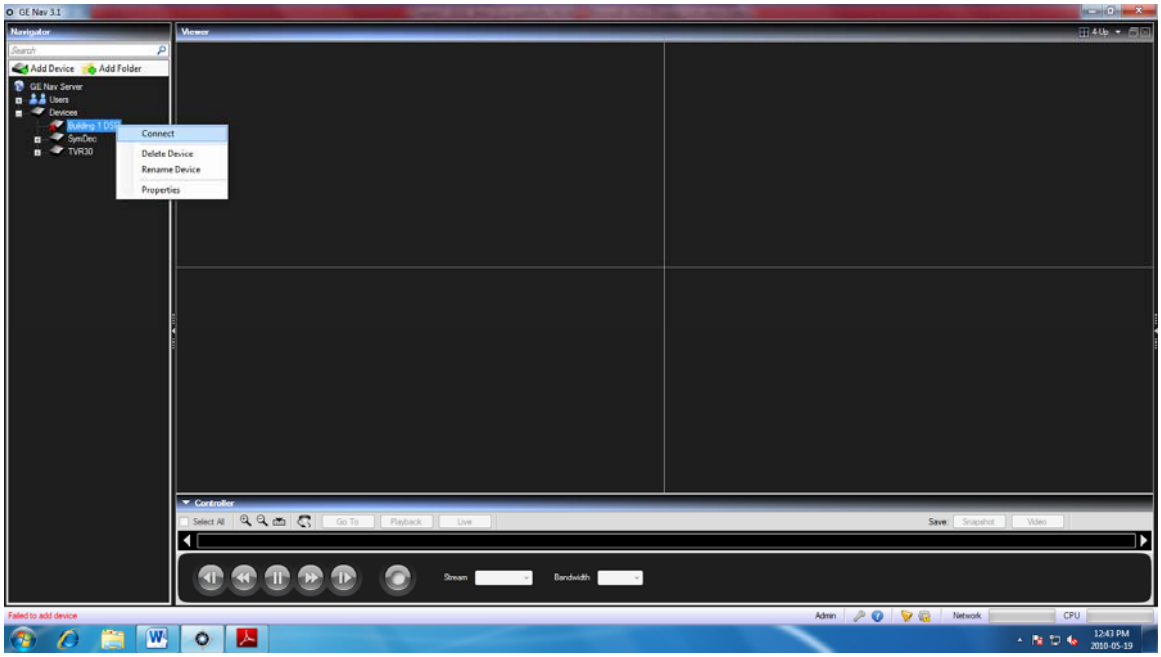
Adding Devices via Discovery Tool

Once *Add Via Discovery Tool* option is selected, device discovery window will display. Device discovery window provides a list of available devices in the network. To add devices to the Navigator, select one or multiple devices from the list and click Add. Your device should appear under the Device node in the Navigator panel.

Note: Discovery Tool will attempt to add devices by using their default credentials. If the credentials of a device are previously changed from default values, device is still going to be added to the device tree, but will be shown as offline. In this case, updated credentials need to be applied manually by user from the device properties or configuration menu with a right click on the device.

Once the recorder shows online, expand the device icon to view your cameras. If you chose to add the device offline via the Add Device Offline checkbox, your device will appear in the Navigator with a red X on it. You can bring the device online by right-clicking on the device and selecting Connect. Upon successful connection, the Navigator will populate the respective cameras under the device.

Figure 37: Connect to off-line device



If you have channels on a DVR that will not be used, you can mark them as "unused" so they do not appear in the Navigator under the DVR. To do this, go to the Camera Title section under the DVR Configuration menus, mark the "Camera Not in Use" check box, and click Save. This will hide the cameras in the Navigator. To show them again, simply un-check the same box in the configuration and click Save.

Device Management Tool

Device Management tool provides various information and functions to ensure the ease of system setup and maintenance. To access to the device management interface;

- Right Click [Devices] and select [Device Management]

The discovery tool window includes following areas and device management functions

- Device List
- Assigning IP Address to a device
- Pinging device(s)
- Rebooting device(s)
- Opening Web Page of a device
- Checking default credentials of device(s)

Device List

Provides a list of devices in the network. For convenience, devices can be grouped together by their type (recorder, camera, or both), or brand. List can also be sorted by one of the columns by keeping the selected groupings.

‘Connected To’ column provides the information on the recorder each camera is recording to. Empty field indicates that the camera is discovered in the network, but is not assigned to a recorder yet.

Device list also provides the following device information: Model Name, IP Address and Port, Subnet Mask, Firmware Version, MAC ID and Serial Number.

In addition, the Status column provides the results of the Ping, Assign IP Address, Get Firmware Version and Reboot commands.

Assign IP Address

Allows the users to assign IP address to a camera.

1. Select a camera from the device discovery list
2. Click [Change IP Address] button located at the top menu of discovery tool.
3. Enter the [New IP Address] to the related field, and click [Ok]

Ping

Allows the users to ping device(s) to check the link activity. Status of the ping command is given in the “Status” field.

Reboot

Allows the user to remotely reboot device(s) with one click. Status of the reboot command is given in the “Status” field.

Opening Webpage of a Device

Allows the user to open the web browser menu of a device.

Checking default credentials of a device

Allows the user to check if device credentials are changed from the default values.

Adding Cameras via Discovery Tool

TruVision Navigator is equipped with an embedded device discovery tool that discovers the devices in the network, and lets the user to add one or more of those devices to the Navigator.

Device discovery tool provides an easy way to discover the devices and make

them ready for recording in the system. Device discovery tool is available via various paths in TruVision Navigator, and is used for discovering recorders, cameras, and encoders in the network.
Following are the paths and functions device discovery tool can be located and used for:

- Right Click on a recorder in device tree,
- Click [Add IP Cameras], and select [Add via Discovery Tool]
- A list of discovered cameras in the network will be given. Select desired cameras and click [Add].
- Selected cameras should be automatically added under the selected device in Navigator.

  Note: Discovery Tool will attempt to add cameras by using their default credentials. If the credentials of a camera are previously changed from default values, camera is still going to be added to the device tree, but will be shown as offline. In this case, updated credentials need to be applied manually by user from the camera configuration menu with a right click on the device/camera.

Import an address book

Prior to importing an existing WaveReader or SymNav address book, you must first export the address book from either of those applications.

For WaveReader, use export Option 1 to export to a comma-delimited file.

For SymNav, use the Comma Delimited File option.

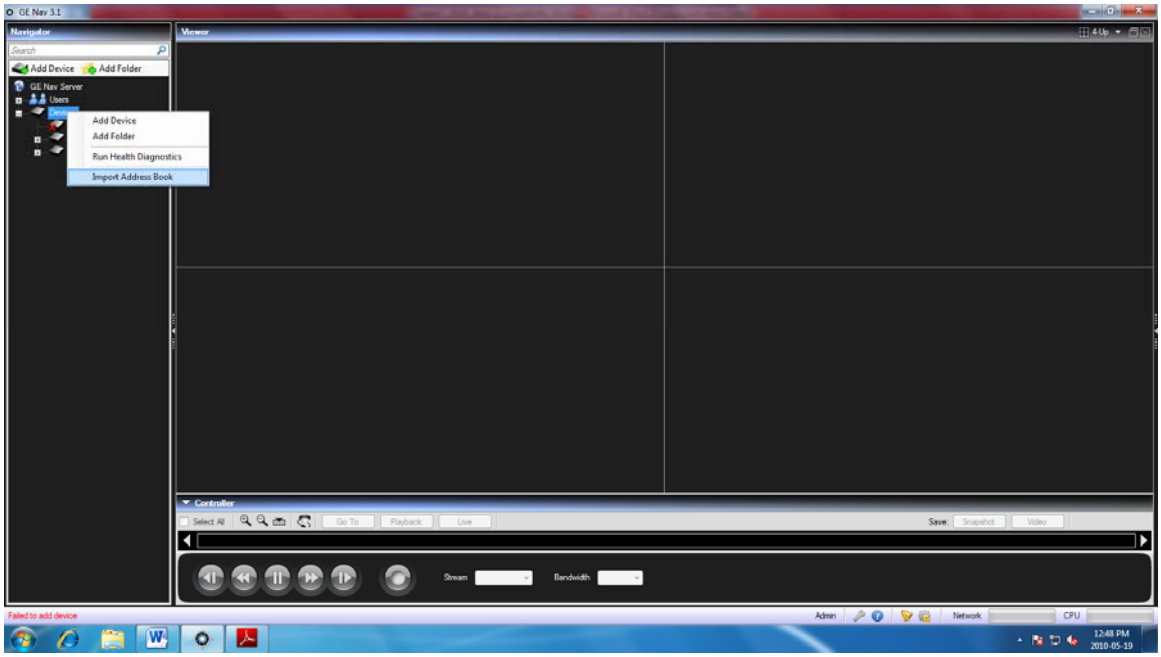
Both these options will export to a text (.txt) file.

Save that file to a location where you will perform your import to TruVision Navigator.

Once that is complete, login to TruVision Navigator and perform the following steps:

Right-click on the Devices node in the Navigator and select Import Address Book.

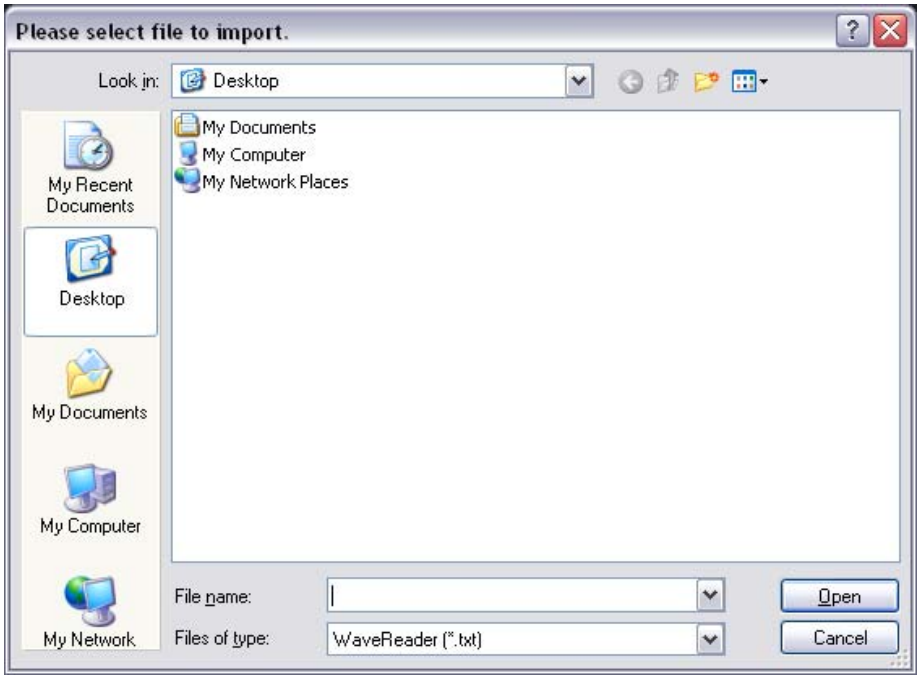
Figure 38: Import Address Book from Devices node



Select WaveReader or SymNav from the *Files of Type* drop-down menu.

Browse and locate the .txt export file that you have saved and click Open.

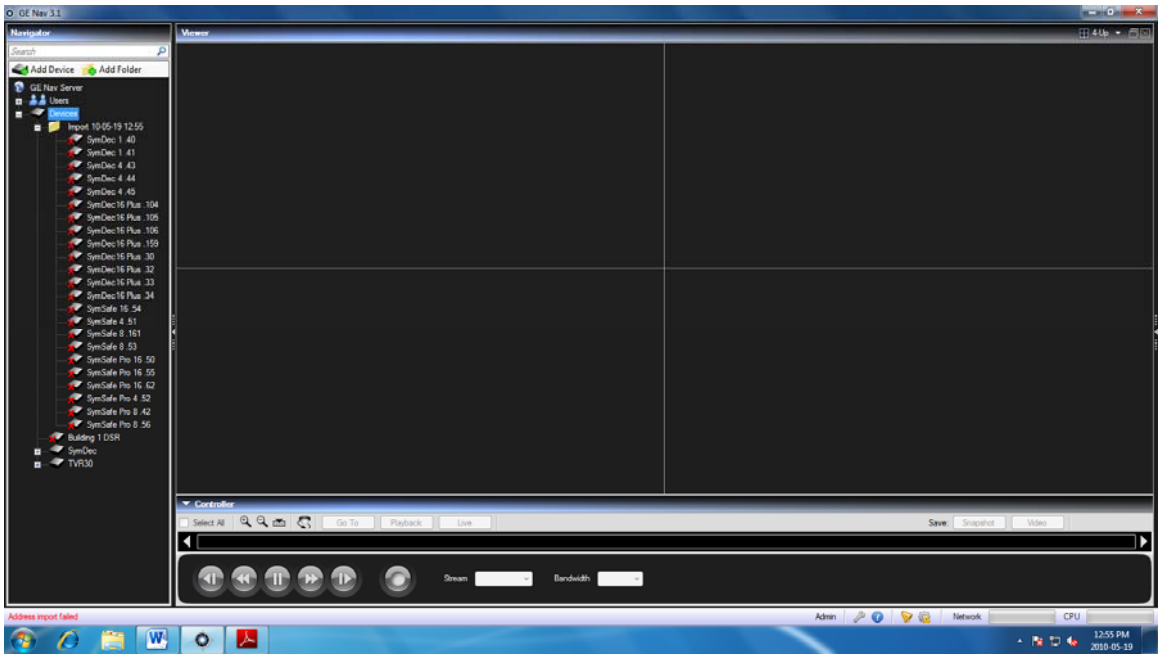
Figure 39: Address Book import



Your successfully imported devices are instantly placed by default in a newly created import folder with a time/ date stamp. These devices have been imported as off-line

devices (signified by the red X on the device). To connect to an off-line device right-click on the device and select Connect.

Figure 40: Address Book import - Offline devices



Organize the Navigator

The Navigator allows you to organize your devices in a logical manner. As systems get a larger, this will enable you to find your devices and cameras more easily.

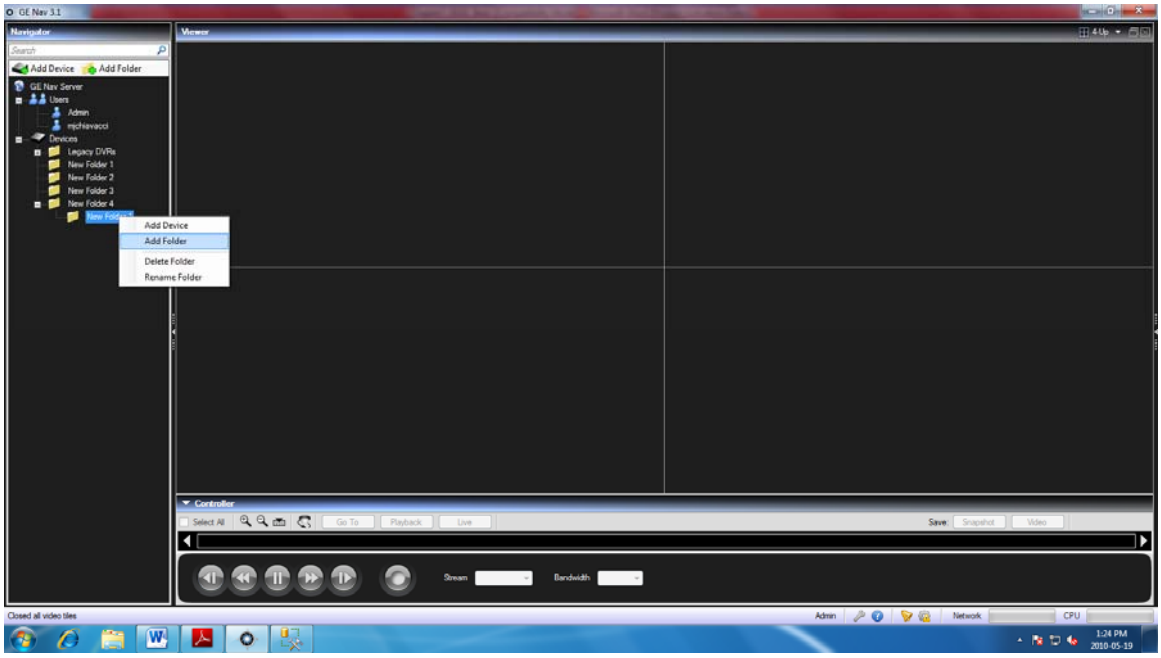
To organize your Navigator, do the following:

In the Navigator, click the Add Folder button. This creates a new folder.

Enter a name for the new folder and press Enter.

To add a sub-folder within the previously created folder, right-click on the parent folder and select Add Folder from the context menu.

Figure 41: Navigator folders



Click and drag devices into folders or folders within folders until your organization is complete. Remember that cameras will always stay attached to their respective devices.

Another easy way to find any object (user, group, folder, device, or camera) in the Navigator is to use the Search at the top of the panel. Simply type any alphanumeric string into the Search field and press Enter. Focus will go instantly to the object that matches the string. Press Enter again to move to the next object that matches the string, and so on, until you have been to each object. Enter a different alphanumeric string to perform another search.

Find and export video

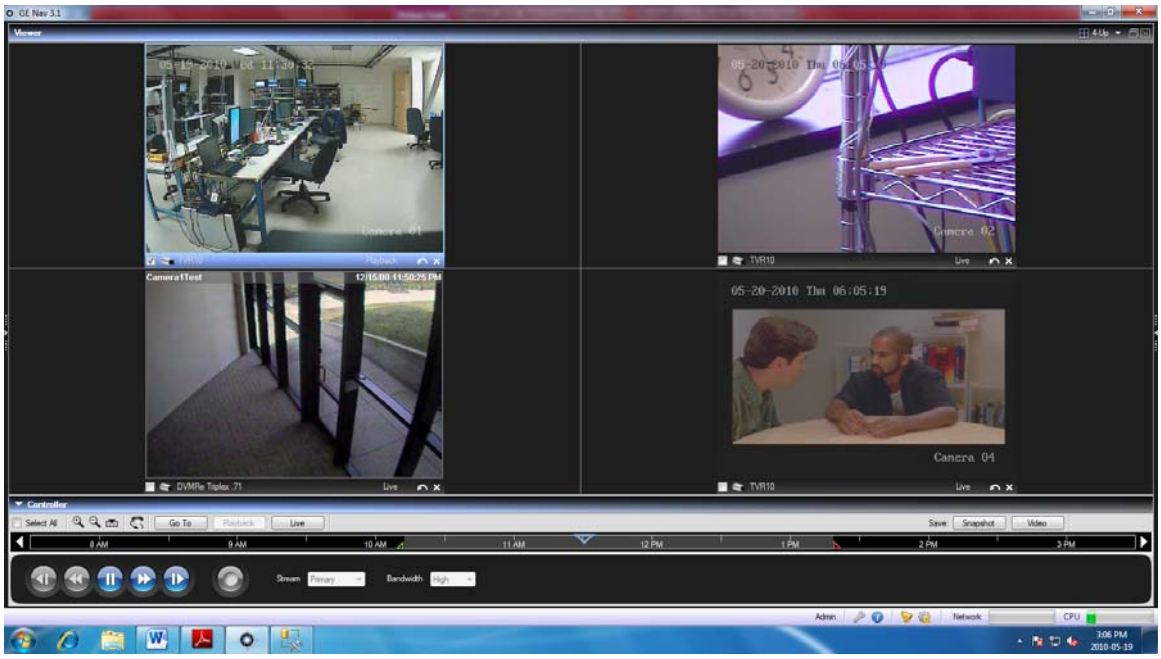
There are three ways to load video from the Navigator into the Viewer:

Drag n' drop a specific camera to the Viewer

Drag n' drop a specific device to the Viewer which will load all of the cameras applicable to the device

Double-click on a specific camera

Figure 42: Viewer and Controller



By default, video will be loaded in the Viewer in Live mode. Video status (Live or Playback), camera type, and device name can be found in the video tile status bar (thick bar at the bottom of the video tile) along with the Instant Replay and Close Video Tile buttons.

To go from Live to Playback video, you must first select camera(s) in the Viewer by clicking on that video tile - a blue frame should surround the selected video tile. If you want to select multiple video tiles, use the Select All check box in the Controller.

Once video tiles are selected, perform one of the following operations to retrieve Playback video (assuming there is video on the device for the specified time):

- **Go To Search** – click on the Go To button in the Controller, enter a date and time, and click OK. Playback will start at the desired date and time.

- **Playback Button** – click on the Playback button in the Controller to go back a user-defined period of time (the same time you set for Instant Replay - i.e. 5 minutes).
- **Instant Replay Button** - click on the Instant Replay button in the video tile status bar to go back a user-defined period of time (i.e. 5 minutes).
- **Controller timeline** - double-click on the Controller timeline for a point-in-time in the past. Playback will start at the desired date and time.
- **Playback Controls** - use the playback controls (as devices permit) for Frame Advance, Fast Forward, Frame Reverse, Rewind, Pause, and Play to pinpoint the exact incident you want.

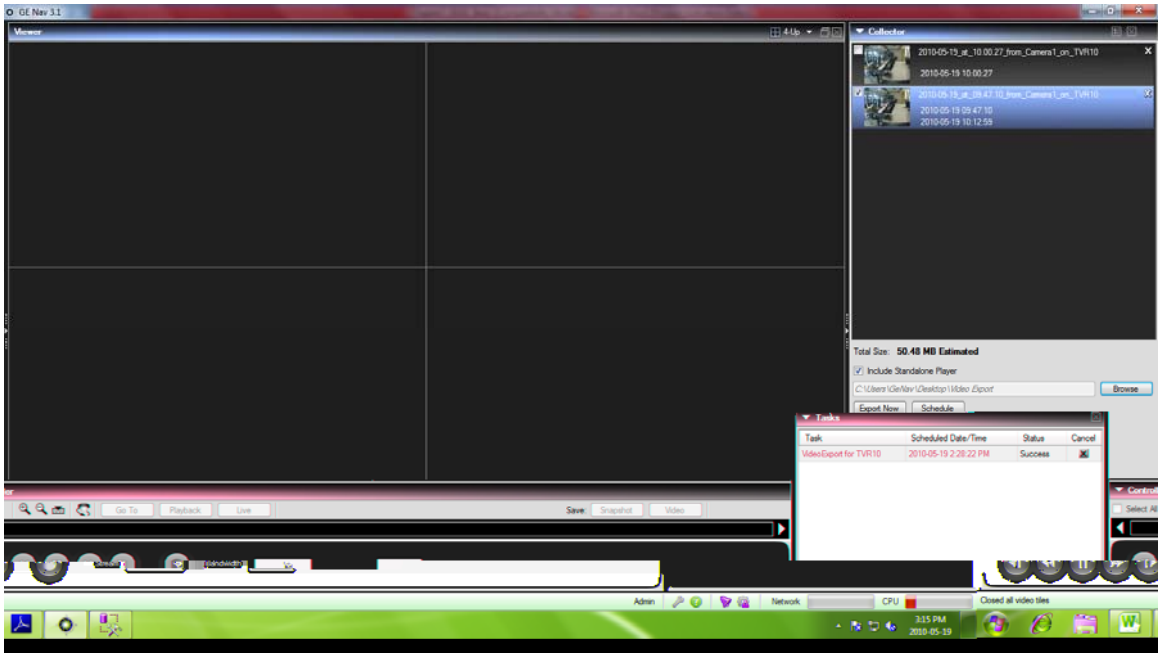
Once the video is in Playback, a blue seek triangle displays in the Controller timeline indicating where the selected video is playing in time. Drag and drop the blue seek triangle backwards or forwards along the timeline to locate video.

Place your cursor over the blue seek triangle and green / red markers will display underneath. The green marker represents the beginning time and the red marker represents the ending time of the video segment you want to export. Slide both markers as appropriate to mark the video segment.

To move the video segment to the Collector for export, click the Video button in the Controller. To move a snapshot to the Collector for export, click the Snapshot button in the Controller.

Thumbnails for snapshots and video segments will be added to the Collector and readied for export. Snapshots display a start time as it is a single point in time. Video segments display a time range that corresponds to the time range you marked on the timeline. Double-click a snapshot or video segment thumbnail to replay it in the Viewer and refine your time/date ranges.

Figure 43: Collector panel



Export all collected video and snapshots to a specific location using the Collector.

To export video or snapshots, do the following:

Access the Collector and select each thumbnail that you wish to export (you can use the select all/unselect all button in the Collector header bar for quick selections).You can also right- click on snapshots to print, email, or rename them.

Check the Include Standalone Player checkbox. This ensures that the TruVision Navigator standalone player is included in your destination folder.

Click Browse and specify a destination location for your export.

Note: Make sure you have an appropriate amount of disk space at the destination location for the export. Use the Total Size estimation in the Collector as a guideline.

To start the export process immediately, click the Export Now button. Your export task is automatically added to the Tasks panel. You can mouse over the status column in Tasks to get detailed progress of the export.

To schedule the export process, click the Schedule button and specify a date/time when you want the export process to start. An export task is automatically added to Tasks. Refer to it for status.

Note: Your Local Scheduling Service must be running to execute these export tasks. Refer to the Services dialog for status and actions on all services.

- **Time/Date Stamp** – on playback, each video will have a time/date stamp on it for evidentiary purposes.

Double-click on any video tile to go full screen or use the maximize button in the Tool Bar.

Double-click to go back again to the normal state.

When in Full Screen, right-click to hide/show the Playback Controls to expose only the video tiles and nothing else.

Views

The TruVision Navigator Viewer panel allows you to manage cameras and camera views in different ways, as outlined below:

Figure 46: Viewer Panel

Multi-site - The multi-site feature allows you to view video from multiple cameras from different devices simultaneously in the Viewer. TruVision Navigator can render Wavelet, Wavejet, MJPEG, MPEG4, and H.264 compression streams simultaneously, which allows you to mix and match the cameras from your many devices seamlessly. Standard video tile layouts include 1x1, 2x2, 3x3, 4x4, and 5x5. You can also use the 8-up custom tile layout that features 1 large video tile surrounded by 7 smaller ones. When in a multi-up view (i.e. 4x4), you can double-click in a video tile to bring the video to full screen. Double-click in the video tile again to return to multi-up viewing.

Maximize Viewer - If you would like to close all panels instantly except for the Viewer, use this option. Click it again to return to the previous layout.

Close All Video - Select this option to close all video.

Instant Replay - Click on the Instant Replay button on the video tile to go from Live to Playback by a user-defined and pre-configured period of time (i.e. 5 minutes) for quick viewing of an incident.

Custom View - Custom views allow you to define and save multi-site view templates for future use. You can create as many custom views as you want. Custom views are available by selecting the Custom View option in the Viewer header bar dropdown menu. To define a custom view, do the following:

Load all the cameras you want to include in the custom view in the Viewer.

Organize your cameras by dragging and dropping the video tile’s status bar to other video tiles.

Click Custom View from the Viewer panel header bar dropdown menu.

Select Save Custom View.

Enter a title in the *Title* field.

Click OK.

Close all videos.

From the Viewer panel header bar dropdown menu, highlight the Custom View title in the menu and select.

PTZ control

TruVision Navigator has the ability to control PTZ camera and motorized zoom cameras with auto focus feature. Supported features include pan, tilt, and zoom moves, as well as set and go to presets, and record and go to tours. The tours functionality is only available for certain device types. See the device-specific chapters for the support for this feature.

First, the camera must be marked as a PTZ camera in its configuration as the camera does not identify itself as such to the device. To mark a camera as a PTZ, simply right-click on the camera and select, Configure Camera. From the camera configuration dialog, check the PTZ Enabled checkbox, select a PTZ protocol, assign an address, and click Ok. Ensure the camera also has the appropriate address and protocol settings. Upon completion, you'll notice that the camera's icon in the Navigator changes from a fixed camera icon to a PTZ camera icon.

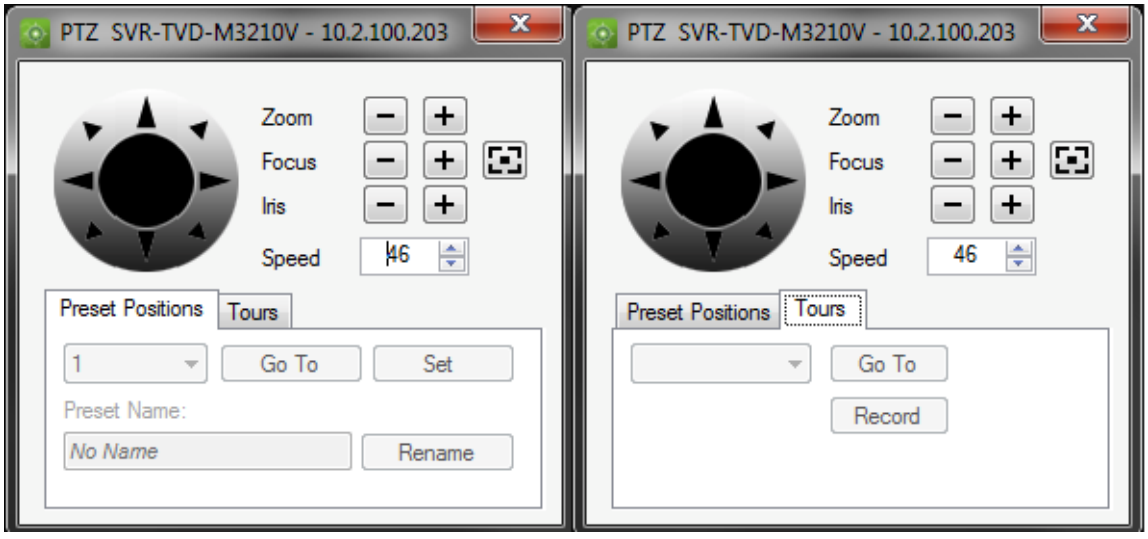
Once you have marked a camera as PTZ, you can now control it using the PTZ Controls or with mouse commands in the video tile.

To control a PTZ camera using the PTZ Controls:

Load the PTZ Camera into the Viewer and select it.

Click the PTZ icon on the Controller toolbar and the PTZ dialog will open. Adjust the dialog to optimize video viewing.

Figure 47: PTZ controls



Use the controls to move the PTZ Cameras as well as zoom, focus, auto focus and iris. Set the speed to the appropriate level for your network and operations. You can also go

to, name, and set presets and return cameras to tour (on certain devices). See the device-specific chapters for applicable functionality.

> **Note:** PTZ control responsiveness will vary depending upon the frame rate, resolution, and quality of the video stream. D1/ 30FPS/Quality 9 will afford you the most responsive PTZ control over the network. Weigh PTZ control responsiveness with your storage requirements to find the best fit. You can also balance the PTZ speed setting with the stream configuration to find the best fit.

To control a PTZ camera using mouse commands within the video tile:

Load the PTZ Camera into the Viewer and select it.

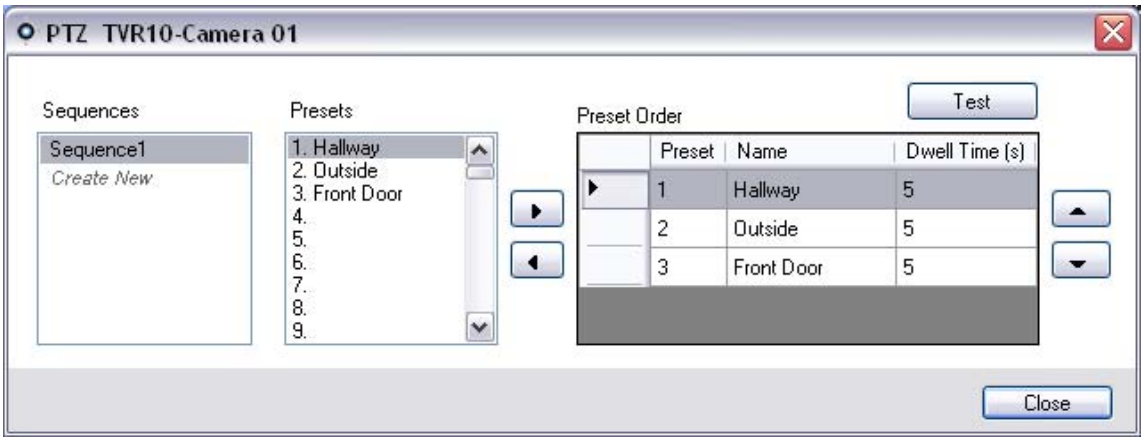
Place your cursor in the center of the Viewing tile.

Left-click and hold the mouse, then drag to the right-left-up-or down. Notice the further from center the cursor gets, the faster the camera will move.

Right-click and hold the mouse, then drag up or down to zoom in and out with the camera.

Users also have the ability to link a PTZ camera's presets into a sequence based upon a specific order and dwell time. These sequences can be managed and tested by right-clicking on the PTZ camera in the Navigator and selecting Preset Sequences, Manage Sequences.

Figure 48: PTZ preset window



These sequences can be activated by right-clicking on the PTZ camera in the Navigator and selecting Preset Sequences, and then the name of the sequence that was created.

Digital Zoom

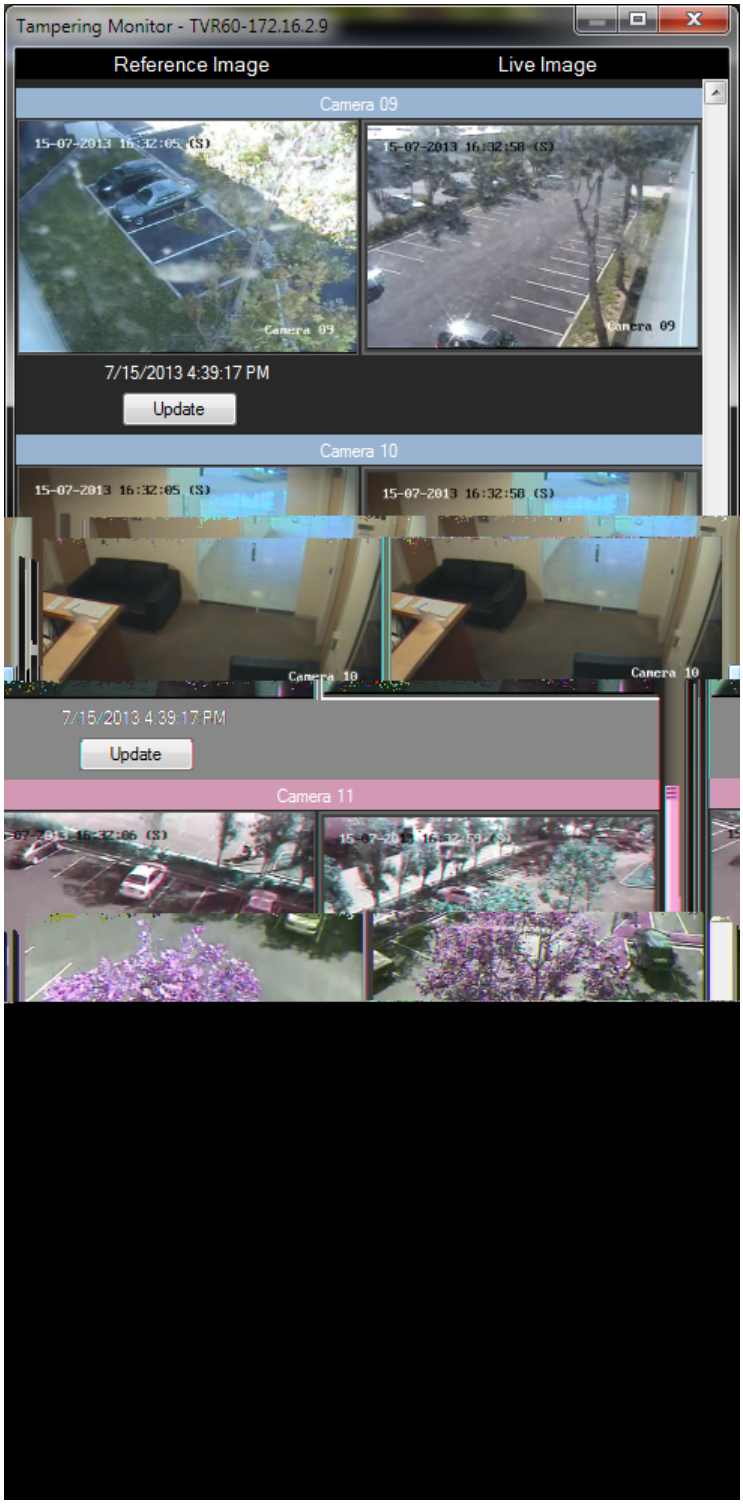
TruVision Navigator allows you to perform digital zoom in/out functions to the live and recorded view. To zoom in, scroll up with the mouse wheel, and to zoom out scroll down. When in digital zoom mode, you can click and hold the mouse left button to Navigate in the zoomed image.

Tampering Monitor

TruVision Navigator is equipped with a tampering monitor that compares the current image with a reference image taken during the installation. Tampering monitor keeps a record of each camera by taking a reference snapshot and restoring it in the database.

To open the tampering monitor, right click on a recorder and select Tampering Monitor, and Tampering Monitor window will display.

Figure 49: Tampering Monitor



On the left hand side, reference images will be listed with the date and time they were taken. For the first time applications of this feature, the reference images will be empty;

There are 3 sections in the Bulk Configuration dialog: Source, Settings, and Destination.

- **Source** - this is where you select the device type of the devices you want to configure. As you select different device types, the destination list will toggle in real-time to show the applicable like-devices in the system.

- **Settings - i**nitially, a configuration template will appear for that device type selected in the source. This generic template will show all of the necessary configurations for that device type but won't have any values populated in the fields. This allows users to simply pick and choose the exact configuration fields they want to update and push only those to the destination devices.

To start with a blank configuration template, select a device type from the dropdown list on the left of the screen.

To use a specific device as a reference configuration, select that device from the Source tree. You can use the Clear button at any time to remove all configuration values and go back to a blank configuration template.

- **Destination** - if there is a source device that mirrors the exact configuration you want to copy, you can select that device in the source and it will load in settings. You can push this entire configuration to destination devices or change some configurations and then push it all to destination devices.

Upon initiation (now or on a schedule), a task will be created in the Tasks panel for each device that will have configurations made. Monitor progress of the configurations there.

Configure a camera

The steps required to modify a camera's configuration is similar to that of configuring a device. To change a specific camera's configuration do the following:

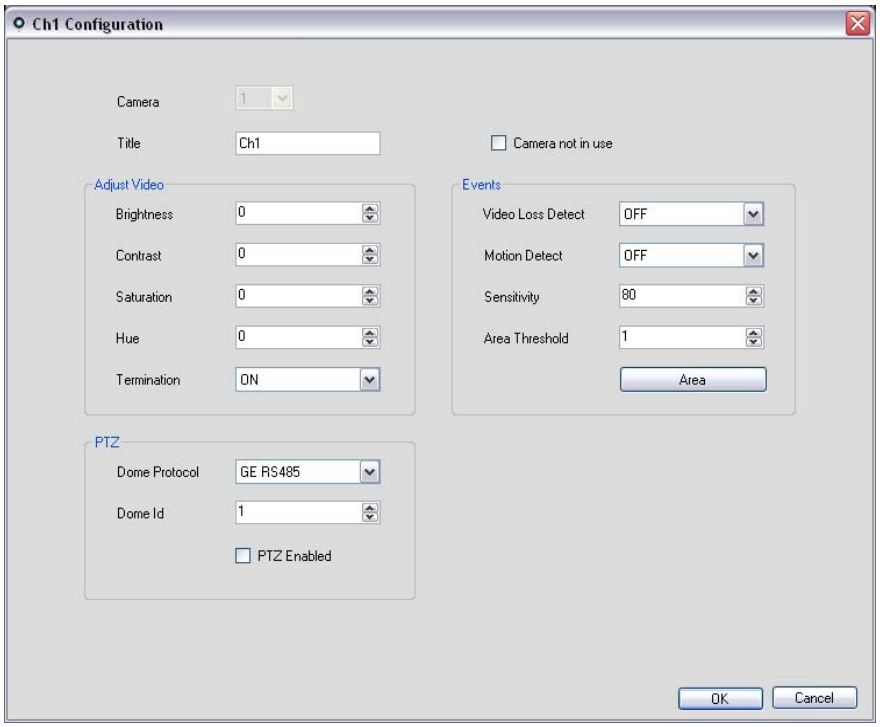
Right-click on a camera in the Navigator and select Configure Camera. A configuration dialog will open.

Navigate through the settings, make changes as appropriate, and either click Ok or Cancel.

Ok will save the settings to the device and Cancel will abort the configurations you made.

Note: The trusted source for camera titles is the device itself. When adding a device for the first time, TruVision Navigator will not pull the device's configuration information at the time of connection. Therefore, the cameras under the device in the Navigator panel may display generic camera titles (Camera 1, Camera 2, Camera 3, etc.). Camera titles are updated in TruVision Navigator after you pull the device configuration for the first time. Afterwards, any changes to camera titles through TruVision Navigator will update both the Navigator and the device.

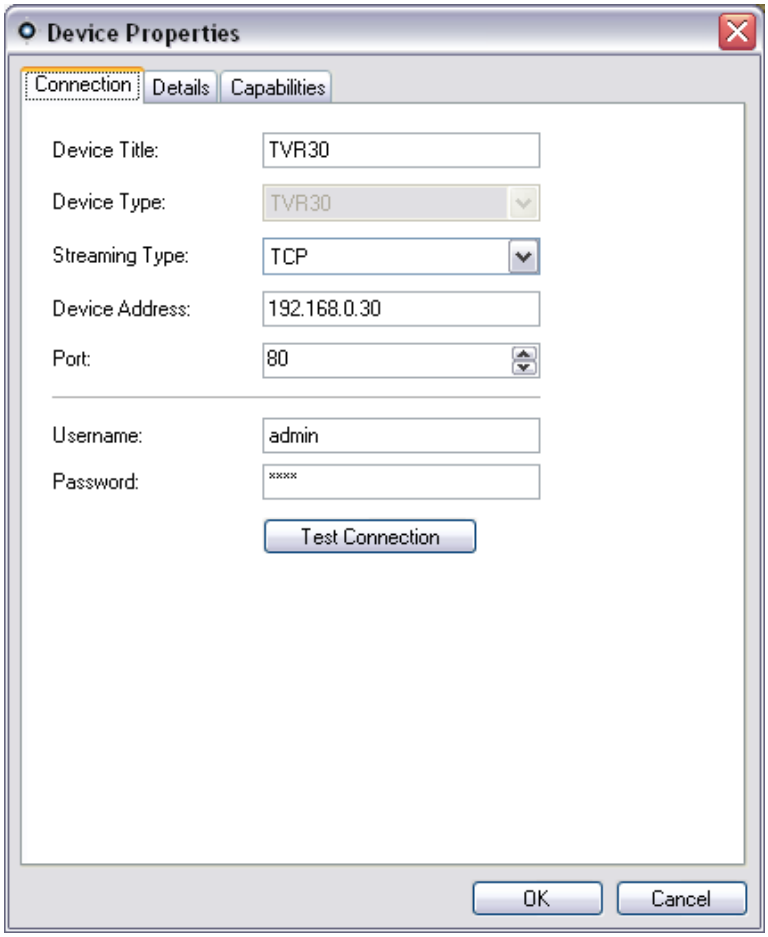
Figure 52: Camera configuration



Device properties

Device properties consist of connection, detail, and capability information. To obtain device properties, simply right-click on the device and select Properties.

Figure 53: Device Properties Window



The Connection tab shows all of the information previously entered when adding the device. Make changes as appropriate and click OK to save changes.

The Details tab provides an area for you to enter any data you would like around a device to help facilitate management of the system. If the device was imported and data existed in the original WaveReader or SymNav address book, this data will appear in these fields. If the device was added manually, the fields will remain blank until you add data and click OK.

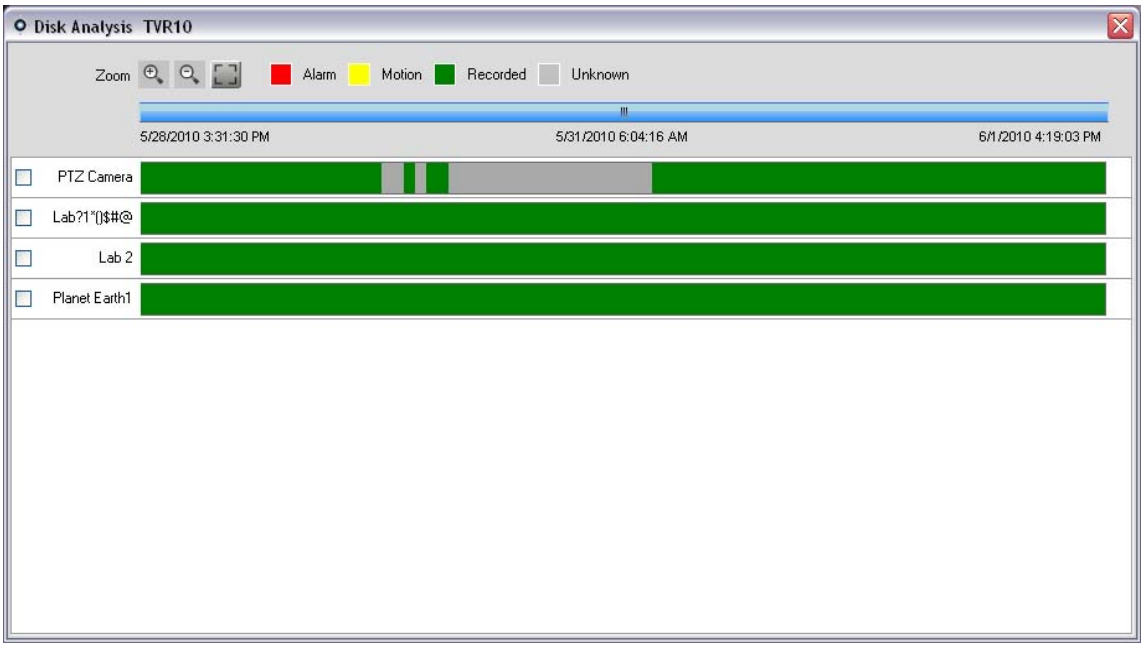
The Capabilities tab shows you exactly what features the device supports.

Device disk analysis

TruVision Navigator features the ability to run a disk analysis on a device in order to get a broader sense of the different types of video data recorded to disk. This video data can include alarms, events, video loss, motion, and more.

To run a disk analysis for a device, right-click on the device in the Navigator and select Run Disk Analysis. The disk analysis dialog will appear.

Figure 54: Disk Analysis dialog



From this dialog, you can zoom in and out on the timeline to view different levels of time granularity for the video. The legend outlines the types of video by color (i.e. alarm is red).

For periods marked as “Unknown”, the device may/may not have recorded video available. It was just not tagged with a specific type per its device configuration parameters.

Double-click on colored areas in disk analysis, and the video will begin to play in the Viewer. By multi-selecting the checkboxes to the left of each camera name, you can achieve synchronous playback across those selected cameras.

Once video is playing in the Viewer, you can manage and export it as normal. See the device-specific chapters for more detail on what types of video tagging is available per device.

Firmware upload

TruVision Navigator offers the ability to upload firmware to devices remotely. You can do this per device or in bulk-fashion across many like-devices.

To upload firmware to device(s), either right-click on the device in the Navigator and select Upload Firmware or right-click on the Devices node in the Navigator and select Bulk Firmware Upload. The Firmware Upload dialog will appear.

Select your source device type, browse for the applicable firmware, and select the destination device(s) for the firmware upload.

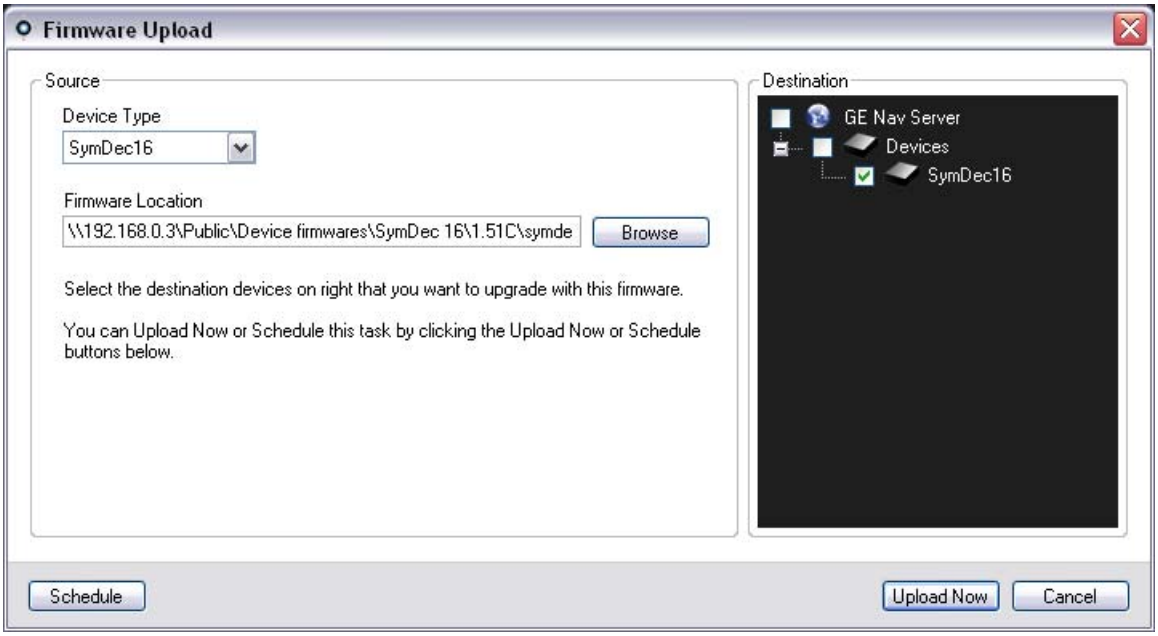
Remember, TruVision Navigator does not do a file format check on the firmware file, so ensure it is the proper file for that device type. In addition, the firmware file must reside on the local machine. It cannot be accessed across network paths.

Click on the Upload Now button or schedule the firmware upload for a future date/time via the Schedule button.

Upon initiation of the upload, a task will be created for each individual device firmware upload in the Tasks panel. The status on each of those uploads can be tracked from there. The Status column will include values of Pending, In Progress, and Success or Failed. Place your mouse pointer over the status of each task to obtain more detailed information about progress. You can also watch the status of the firmware upgrade via the device's On-Screen-Display. Firmware uploads may take several minutes to complete.

For any scheduled task that will take place in the future, you must ensure that the machine where the task was created is powered up and the Local Scheduling Service is running on that machine. The TruVision Navigator application itself can be closed but the machine and Local Scheduling Service must be running for the task to be initiated and completed.

Figure 55: Firmware Upload Window



Camera search

TruVision Navigator allows you to search cameras for alarms, alarms plus events, motion, and point-of-sale text-related video.

For those searches, the device must first be configured to tag the camera's video based upon those parameters (which must be available in the device). For instance, to be able to search a camera for motion in TruVision Navigator, the motion grid must be setup for that camera in the device and tagged for motion. This device setup can be done remotely via the configuration capability within TruVision Navigator or from the device itself.

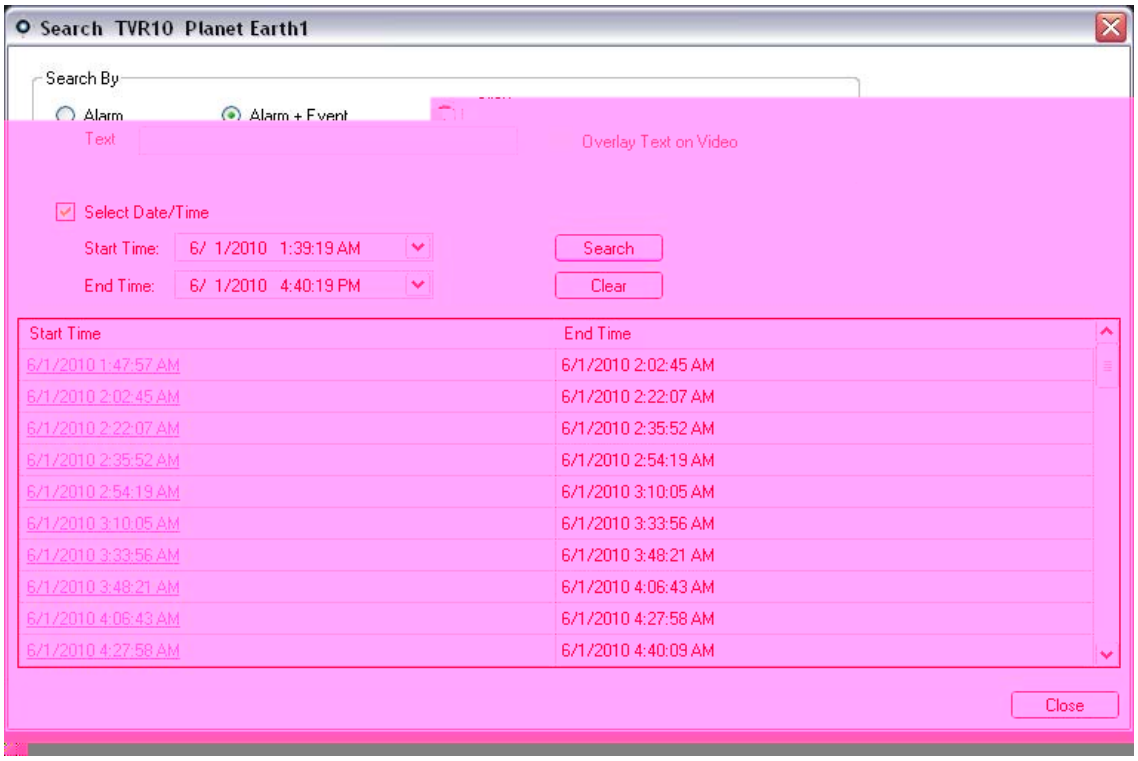
To search for video tagged with text, enter the text string you want to search for and click Search. Toggle the Overlay Text on Video checkbox to overlay the text on the video or place it beside the video. This checkbox is dynamic so if you toggle it during playback, the text will switch from overlay to side-by-side and vice-versa (it will take a few seconds to switch).

Remember that for text searches, the device must be working in conjunction with a ProBridge. The ProBridge acts as a bridge between the recording device and the Point-of-Sale (POS) device (i.e. a cash register or ATM). It essentially feeds the POS text data into the recording device where it is tagged to the applicable video.

Different devices support varying levels of camera search. See the device-specific chapters for more detail on what types of video data is available per device.

To perform a camera search, right-click on the camera in the Navigator and select Search. The search dialog will appear. From the search dialog, you can specify the video type and time/date range, and upon clicking Search, the results will appear in the table. Click the hyperlinked start times to review the video in the Viewer.

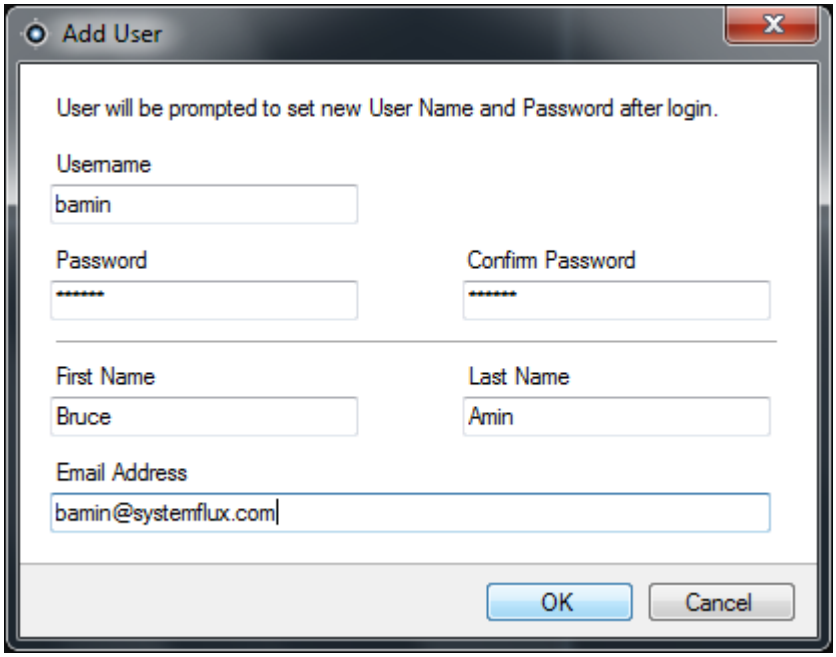
Figure 56: Search dialog



First, validate that there is no SMTP configuration in TruVision Navigator by right-clicking on the TruVision Navigator Server node and select Properties. Ensure that the SMTP Server IP Address is empty.

Second, when adding a user, the Administrator will have to generate a username and password for the user, himself.

Figure 62: Add User Window



Third, the Administrator has to deliver the user's login credentials and Client Download URL to the user via phone or through private email. An example of this information is listed below. You can cut and paste the Client Download URL from the TruVision Navigator Server Properties dialog - general Tab. Remember to assign the user's permissions or he/she will not be able to login.

Finally, if you do not want to use the remote software distribution feature, you can physically load the client software on PCs by doing the following:

Download the ClientInstall.exe from the Client Installation web page and place it on a thumb drive or other media.

Physically deliver the .exe file to the specific PC.

Run the ClientInstall.exe and follow the installation prompts (the ClientInstall.exe file is preconfigured to point to the server that it was obtained from).

Login with the credentials for that user.

Inactivate a user

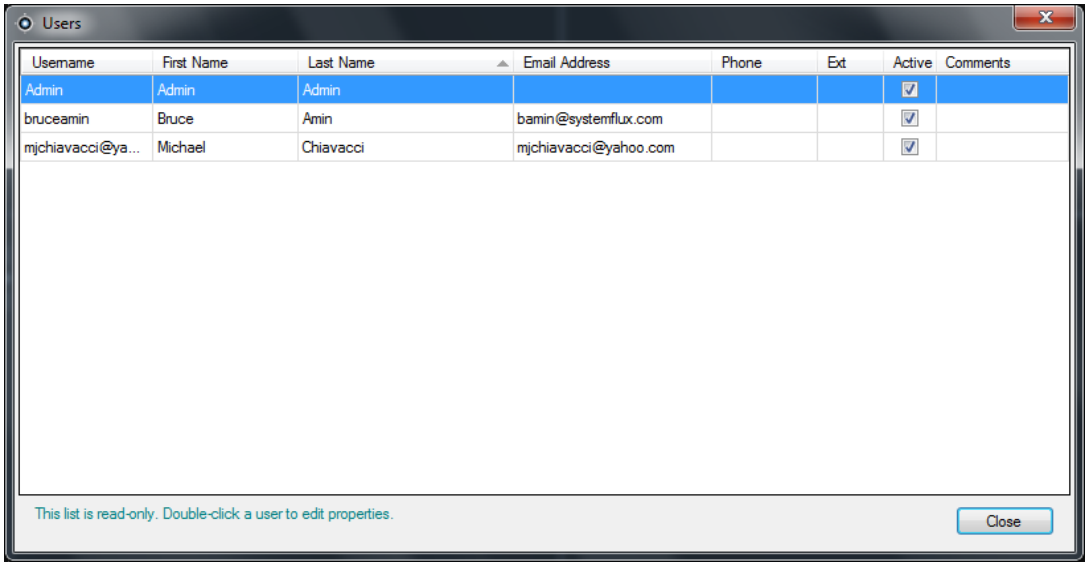
For whatever reason, an Administrator may want to inactivate a user from the system. TruVision Navigator does not delete users from the database. The user is simply placed in an Inactive status and all rights to the system are revoked.

To make a user inactive, right-click on the user under the Users node in the Navigator and select Inactivate User. Click Yes when prompted with “Are you sure you want to inactivate this user?”

Inactive users will be removed from the Users node in the Navigator unless you right-click on the Users node and select Include Inactive Users. The Inactive User icon is shaded grey while the Active User icon is shaded blue.

To view all users in the database (active or inactive) in a list, right-click on the Users node and select Show User List. The Users dialog will appear. All of the columns in this dialog are sortable so you can find users quickly. Double-click on any user row to view that user’s properties dialog.

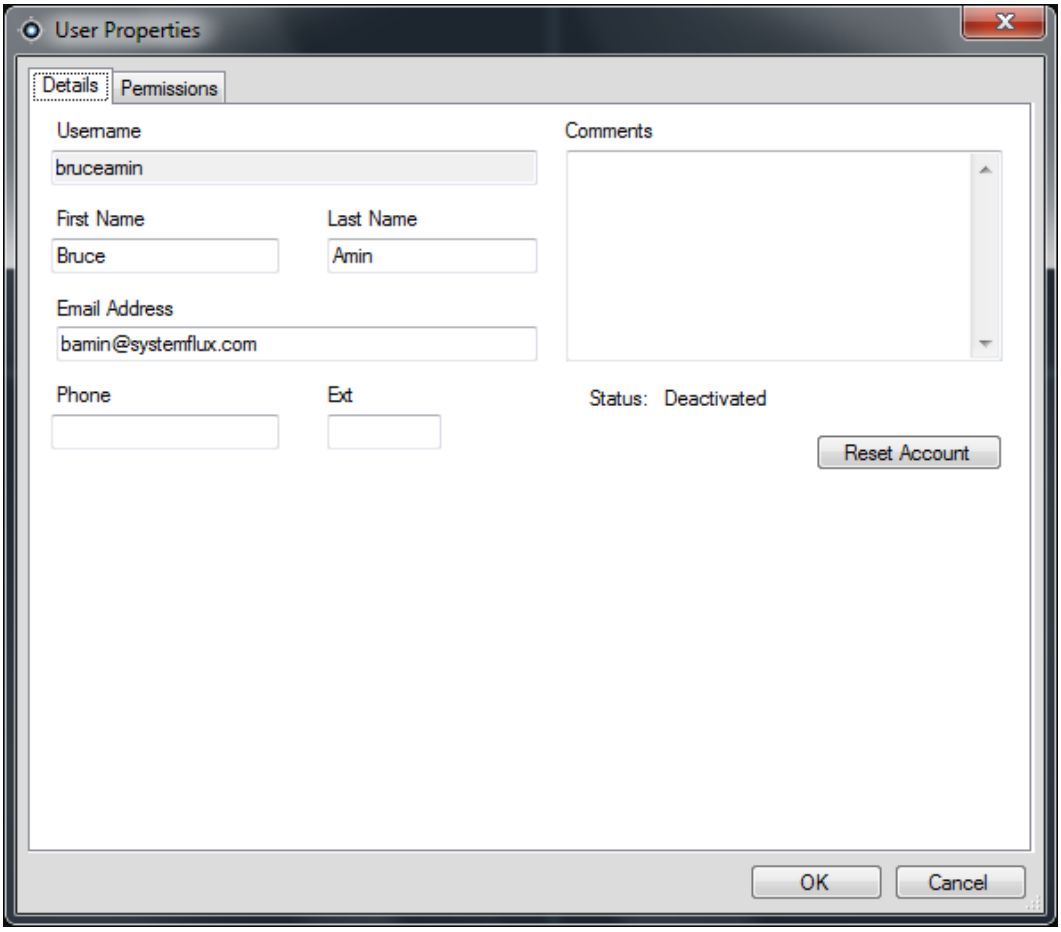
Figure 63: Users Window



Restore an inactive user

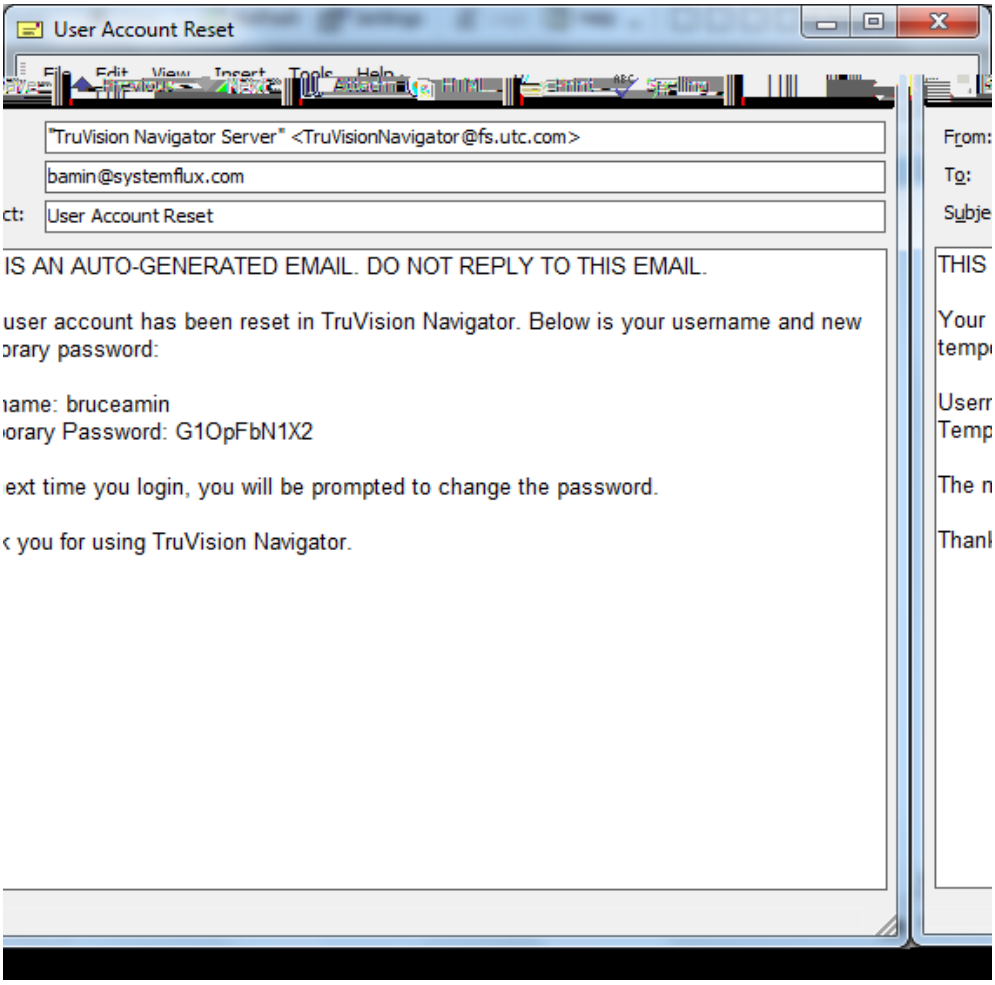
When an Administrator needs to restore an inactive user in the system, right-click on the inactive user under the Users node in the Navigator and select Activate User. You can also right-click on the inactive user under the Users node in the Navigator and select Properties and use the Reset Account button on the Details Tab. Finally, you can launch the user list and double-click on the user for the Properties dialog to appear, and again use the Reset Account button.

Figure 64: User Properties Window



If SMTP is in use, the user will get an email automatically sent to him with his temporary password for login. The user will be prompted to change this password upon initial login.

Figure 65: User Account Reset Window



If SMTP is not in use, the Administrator will have to provide the user a new temporary password at the Change Password dialog. These temporary credentials will need to be delivered to the user via phone or the Administrator's personally generated email.

Figure 66: Change Password Window

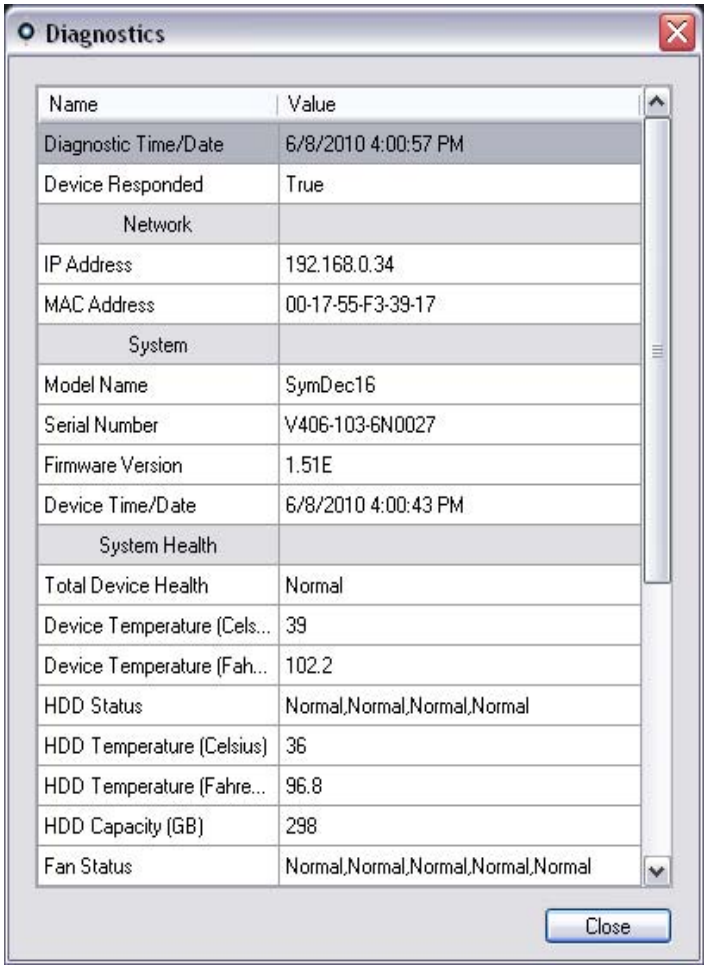
Health Diagnostics

TruVision Navigator offers the ability to run a health diagnostic snapshot on a single device or aggregate health diagnostic reporting across all of the devices in the system.

To run a manual health diagnostic snapshot on a single device, right-click on the device in the Navigator and select Run Health Diagnostics.

The Diagnostics dialog will appear and show the full set of health diagnostic data for that particular device. See the device-specific chapters for more details on the different health diagnostics that are available per device.

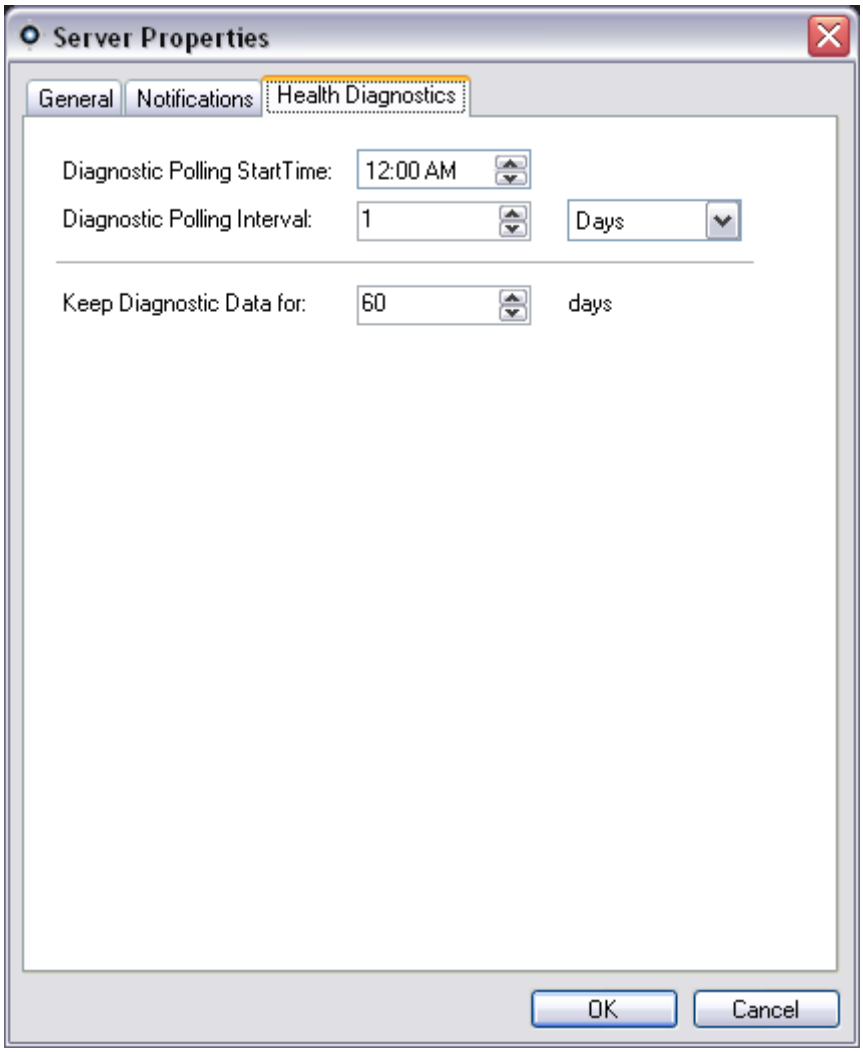
Figure 74: Diagnostics Window



To run automated health diagnostic polling on an interval across all of the devices in the system, the Diagnostic Polling service must first be configured. To configure the

Diagnostic Polling service, right-click on the TruVision Navigator Server node and select Properties. The Settings dialog will appear with the Server tab selected.

Figure 75: Server Properties Window



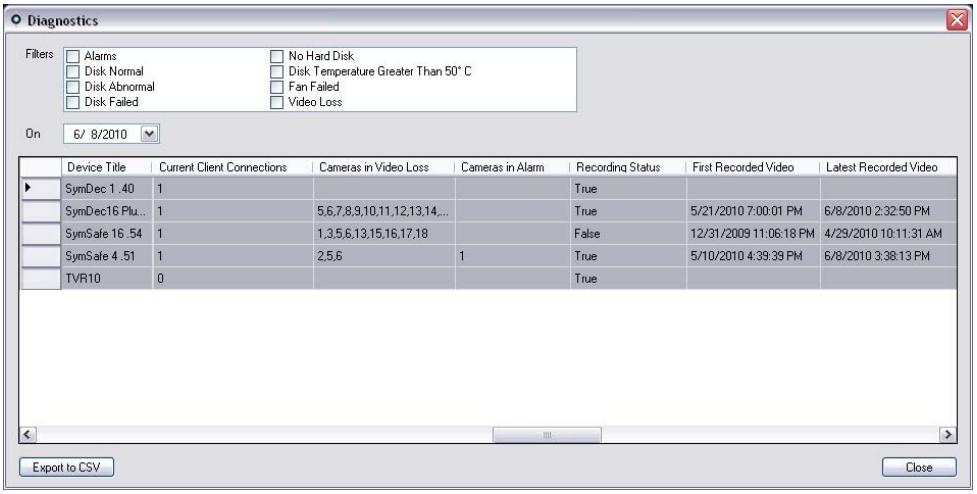
From the Health Diagnostics Tab, enter the Diagnostic Polling Start Time and Interval. Enter the retention period for the length of time to keep the health diagnostic polling data in the database and click OK. Finally, restart the Diagnostic Polling service from the Services dialog for the automated polling to begin. Remember, if any of these values are changed, please restart the Diagnostic Polling service via the Services dialog for the changes to take affect. (restarting the service in services dialog is only required on client/server type installations.)

Once manual snapshots or automated health diagnostic data has been captured, that data is stored in the TruVision Navigator database. That data is now searchable by users to aid in maintaining up-time of the system.

Remember if you are searching in the Navigator for health diagnostic information and no results can be found, you most likely have not setup your automated polling or run a manual diagnostic against a single device.

To review health diagnostic data for all devices, right-click on the Devices node in the Navigator and select Run Health Diagnostics. The Diagnostics dialog will appear. Use the filters and date parameter to pinpoint your search. You can export the contents of the dialog to .csv via the Export to CSV button for case management, work orders, or issue resolution documentation.

Figure 76: Diagnostics Window

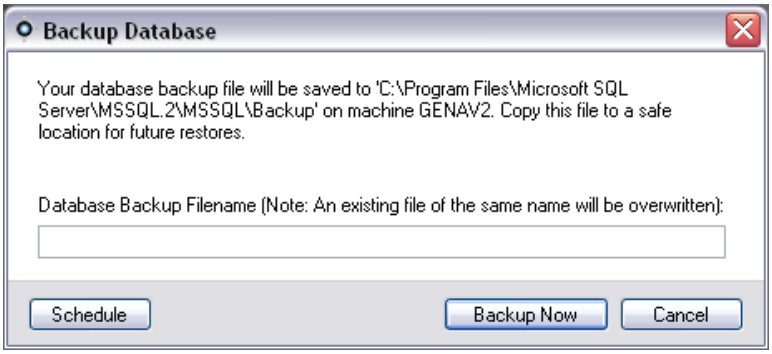


Database backup and restore

TruVision Navigator offers users the ability to backup the TruVision Navigator database. This backup should be moved off-machine by an Administrator for safekeeping. Should something happen to the machine where the TruVision Navigator database resides, the Administrator can install that same version of TruVision Navigator and restore the database with the backup file. This will bring the system back into operation quickly without manual re-entry of device, user, group, permission, or other system configuration data.

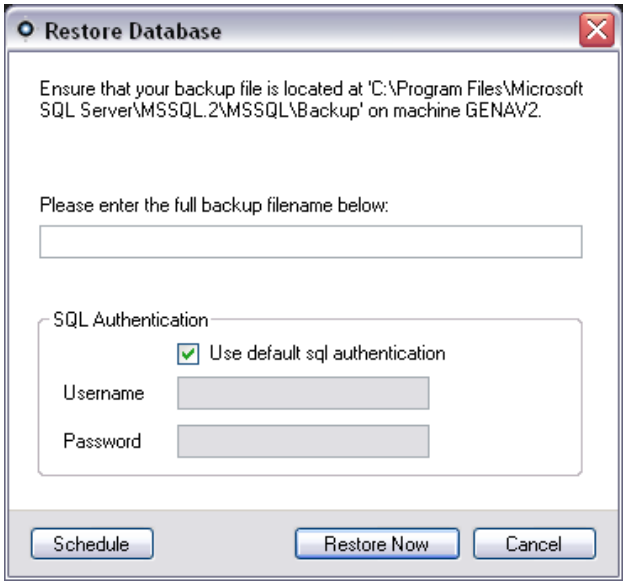
To backup the TruVision Navigator database, right-click on the TruVision Navigator Server node and select Database Backup. The Backup Database dialog will appear. Provide a database backup name (no file extension is necessary) and take note of the path where the database backup file will reside. The Administrator should copy or move this file to a safe location. Upon initiation of the backup, refer to the Tasks panel for status. After successful completion, your database backup file will reside at the designated location.

Figure 77: Backup Database Dialog Window



To restore the TruVision Navigator database, right-click on the TruVision Navigator Server node and select Database Restore. The Restore Database dialog will appear. Ensure that a copy of the backup database file has been placed in the directory listed on the form. Enter the exact name of the file in the text field provided. If you are restoring the database to a SQL instance that requires SQL authentication credentials, enter them. Otherwise, use the default setting. Upon initiation of the restore, refer to the Tasks panel for status. Once you see the Restore Task in the Task panel, logout of the application. Log back in and your database should be restored.

Figure 78: Restore Database Window



Help

TruVision Navigator offers an easy to use Help function for more detailed system instructions. You can also obtain TruVision Navigator version, copyright, and End-user

License Agreement information here. Organizations have the ability to add their own custom Help or training link here to facilitate the adoption of the product.

Click on the question mark icon in the application status bar to launch the Help dialog.

Figure 79: Help Dialog Window

Licensing

TruVision Navigator has a licensing interface embedded to the Help screen. The Licensing link will display the Licensed Features window for managing the TruVision SVR recorder base and camera licenses. The Update license button will provide the license management screen where user can change the required licenses, and add more licenses via a new license key purchased from Interlogix.

Interlogix cameras, third party cameras and SVR physical servers can be swapped by a comparable product as long as the number of licensed devices in TruVision Navigator Server is not exceeded. Applied licenses create a pool of device groups (SVR recorders, Interlogix cameras, third party cameras) that are supported by that TruVision Navigator Server. Licenses can only be entered and applied on TruVision Navigator Server machine. TruVision Navigator Clients pull the available licensed device information from the TruVision Navigator Server.

See the TruVision SVR user manual for more information on licensing process.

Appendix A
Device Details

Summary

This Appendix contains important device information.

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DVMRe / StoreSafe (DVR)

Feature	Support	Notes
Default Ports	Video = 1024 (editable) Command and Control = 1024 (editable) Configuration = 1024 (editable) Notifications = 1027 (editable) Firmware Upload = 1024 (editable)	
Default Username / Password	N/A	
Compression	Wavelet / Wavejet	
Connection Types	Wavelet	
Streaming Limits	16 Live and 1 Playback streams simultaneously	See Connection Priority and Connection Manager.
Stream Overlay	Camera Name Date and Time Alarm Detection	
High / Low Bandwidth	Yes	High bandwidth is color video and Low Bandwidth is black and white video.
Dual Streaming	No	
Stream Nomenclature	N/A	
Playback Controls	Switch to Live Switch to Playback Play Pause Frame Advance Fast Forward (2x,32x,48x,64x) Frame Reverse Rewind (2x,16x,32x,48x,64x) Adjustable Playback Speed	When fast forwarding video and it catches up to present time (or Live video), the video in the viewing tile will begin to play at the beginning of the recorded video.
Snapshot	Yes	
Local Record	Yes	
Instant Replay	Yes	

Feature	Support	Notes
Disk Analysis	Alarm Motion Video Loss Recorded Unknown (video data may or may not be tagged with a type, and therefore is marked as unknown)	
Video Export	Yes	
TruVision Navigator Player	Yes	.wvf proprietary file format.
PTZ Control	Yes	
Focus, Iris Control	Yes	
Presets	Yes	
Tours	No	Go To and Record is not supported.
Camera Search	Alarm Event Motion Text	However, Text Search is not available on the DVMRe CS, DVMRe CD, DSR, or DVSE models.
Motion	Yes	get the configuration for these devices via TruVision Navigator and set the active zones on a per camera basis via the Motion Detection Tabs associated with each camera.
Audio	Yes	An audio module is required in these units. There is 1 audio input per device. That input can be mapped to any camera on the device simply by where the microphone is located. Enabling audio on the device is a global setting. Access the setting by going to the device configuration, and enabling the "G711" audio option on the Audio Setup Tab. If enabled, as soon as any camera from the device is added in the TruVision Navigator Viewer, the audio will play.

Feature	Support	Notes
Notifications	Alarm Video Loss Disk Full Disk Failed Authentication Lock Up Device Powered Up Fan Failed Abnormal Temperature	DVMRe Pro, DVMRe CT or DVMRe CTII - to setup these devices to send TCP notifications, get the configuration of the device. Under the Alarm menu, go to Notification and make sure the notification method on the page is set to TCP. Enable each of the notifications using the radio buttons. Set the Primary host to the IP address of where the TruVision Navigator Server services are located (NotificationWriter and NotificationProcessor). Set the port as the same port as you set on Notifications Tab of the TruVision Navigator Server Properties dialog. Click Save for the device configuration changes to be sent to the device. Restart the TruVision Navigator Notification Writer and Notification Processor Services via the Services dialog in TruVision Navigator. DVMRe ezT, StoreSafe, StoreSafe Pro, and StoreSafe Pro II - to setup these devices to send SMTP notifications, get the Configuration of the device. Under the Alarm menu, go to Notification and select the kind of notification you want to receive by enabling the check box “Send Email” for that selected value. Set the one local email address of your SMTP server to send the emails (Like FROM:) to Email Address#1 and Email Address2. Set your SMTP Server IP Address and Port number. Click Save to push the configuration to the device. No Notifications Available in the device - DSR, DVSE, DVMRe CS, and DVMRe CD.
Health Diagnostics	IP Address MAC Address Model Name Serial Number Firmware Version Device Time/Date HDD Capacity (Gb) Cameras in Video Loss Cameras in Alarm Current Client Connections Record Status Record Time Left Video Stored (Hours) Power on Duration Device Export Time Left	

Feature	Support	Notes
Firmware Upload	No	Remote firmware uploads must be done from the device's web browser and not via TruVision Navigator. This includes all DVMRe models, all StoreSafe models, the DSR, and the DVSE.
Bulk Firmware Upload	No	
Device Configuration	Yes	For certain models - DVMRe CS, DVMRe CD, DVSE, and DSR, configuration must be done via the device's web browser and not via TruVision Navigator.
Bulk Configuration	No	
Remote Reboot	No	

SymDec / SymSafe (DVR)

Feature	Support	Notes
Default Ports	Video = 5858 for TCP or 8100 to 8115 for UDP (editable) Command and Control = 1024 (editable) Configuration = 1024 (editable) Notifications = 1027 (editable) Firmware Upload = 1024 (editable)	
Default Username / Password	N/A	
Compression	MPEG4	
Connection Types	Reverse TCP Reverse TCP I-frame UDP	
Streaming Limits	32 Live and 16 Playback streams simultaneously	This is however further restricted by the bandwidth maximum of 32 * 3MB/sec. Example: When all cameras are full D1 30FPS/ High quality (3MBs), you can only have 32 streams (i.e. 16 Live, 16 Playback). When you change the frame rate/resolution/quality to low (1MB/s), 32 Live+16 Playback can be achieved. See Connection Manager and Connection Priority.
Stream Overlay	Camera Name Date and Time Bit rate Alarm Detection	
High / Low Bandwidth	Yes	Low bandwidth is only I-frames. High bandwidth is I and P-frames.
Dual Streaming	No	
Stream Nomenclature	N/A	

Feature	Support	Notes
Playback Controls	Switch to Live Switch to Playback Play Pause Frame Advance Fast Forward (2x,4x,8x,16x,32x,100x,300x) Frame Reverse Rewind (2x,4x,8x,16x,32x,,64x,100x)	When fast forwarding video and it catches up to present time (or Live video), the video in the viewing tile pauses and will resume fast forward as video becomes available.
Snapshot	Yes	
Local Record	Yes	Only available in High Bandwidth mode.
Instant Replay	Yes	
Disk Analysis	Alarm Motion Video Loss Recorded Unknown (video data may or may not be tagged with a type, and therefore is marked as unknown)	
Video Export	Yes	
TruVision Navigator Player	Yes	.mpc proprietary file format.
PTZ Control	Yes	
Focus, Iris Control	Yes	
Presets	Yes	
Tours	Go To Record	16 tours are supported.
Camera Search	Alarm Event Motion Text	Text Search is not available on the SymDec 1.
Motion	Yes	get the configuration for these devices via TruVision Navigator and set the active zones on a per camera basis via the Motion Detection Tabs associated with each camera.

Feature	Support	Notes
Audio	Yes	There are 2 (SymSafe) or 4 (SymDec) audio inputs per device that are mapped to Cameras 1 to 2 or 1 to 4 respectively. Microphones would need to be in the locations with those cameras. Enabling audio on the device is a per channel setting. Access the setting by going to the camera configuration, and enabling the audio option on the Recording Tab. If enabled, you can hear audio by adding that camera in the Viewer and selecting it. Audio will only play for the selected camera.

Feature	Support	Notes
Notifications	Alarm Video Loss Disk Full Disk Failed Authentication Lock Up Device Powered Up Fan Failed Abnormal Temperature	To setup a SymSafe or SymDec16 to send TCP notifications, get the configuration of the device. Under the Network menu, go to Network Notification and make sure each notification on the page is set to TCP. Under Notification Setup, make sure the Alarm Server 1 is set to the IP address of where the TruVision Navigator Server services are located (Notification Writer and Notification Processor). Set the Alarm port as the same port (TCP Listener Port) you set on the Notifications Tab of the TruVision Navigator Server Properties dialog. Click Save for the device configuration changes to be sent to the device. Restart the TruVision Navigator Notification Writer and Notification Processor Services via the Services dialog in TruVision Navigator. To setup a SymDec 1 or 4 to send SMTP notifications, get the configuration of the device. Under the Alarm menu, go to Email. Enable each of the notifications using the radio buttons. Set the SMTP Server to the IP address of where the TruVision Navigator Server services are located (Notification Writer and Notification Processor). Set the SMTP port as the same port (Email Listener Port) you set on the Notifications Tab of the TruVision Navigator Server Properties dialog. Click Save for the device configuration changes to be sent to the device. Restart the TruVision Navigator Notification Writer and Notification Processor Services via the Services dialog in TruVision Navigator.

Feature	Support	Notes
Health Diagnostics	IP Address	
	MAC Address	
	Model Name	
	Serial Number	
	Firmware Version	
	Device Date/Time	
	Total Device Health	
	Device Temperature (C)	
	Device Temperature (F)	
	HDD Status	
	HDD Temperature (C)	
	HDD Temperature (F)	
	HDD Capacity (Gb)	
	Fan Status	
	Cameras in Video Loss	
	Cameras in Alarm	
	Current Client Connections	
	Record Status	
	First Recorded Video	
	Latest Recorded Video	
	Record Time Left (hours)	
	Video Stored (days)	
	Video Stored (hours)	
	Power on Duration	
	Device Export Time Left	
Firmware Upload	Yes	
Bulk Firmware Upload	Yes	
Device Configuration	Yes	
Bulk Configuration	Yes	
Remote Reboot	Yes	

DVSRxU (DVR)

Feature	Support	Notes
Default Ports	Video = 8000 (editable) Command and Control = 8000 (editable) Configuration = 8000 (editable) Notifications = 5001 (editable) Firmware Upload = 8000 (editable)	
Default Username / Password	Administrator / 3477	We recommend changing this default password at time of installation.
Compression	H.264	
Connection Types	TCP UDP	
Streaming Limits	24 Live or Playback streams simultaneously with a maximum of 6 streams per channel.	If connection lease is transferred among users when connection limit is reached, the user whose connection is taken will be disconnected from the device and all videos closed - see Connection Manager.
Stream Overlay	Camera Name Date and Time	
High / Low Bandwidth	No	
Dual Streaming	Yes	

Feature	Support	Notes
Stream Nomenclature	The Main stream is referred to as: On-Screen-Display = Schedule Web Browser = Main stream TruVision Navigator = Main stream The Sub stream is referred to as: On-Screen-Display = N/A Web Browser = Sub stream TruVision Navigator = Sub stream The Event stream is referred to as: On-Screen-Display = Event Web Browser = Event TruVision Navigator = Event The Time Lapse stream is referred to as: On-Screen-Display = Time Lapse Web Browser = Time Lapse TruVision Navigator = Time Lapse	The Sub stream, Event, and Time Lapse streams are derivative configurations of the Main stream. Typically, the Main stream is recorded on a schedule, the Event stream is recorded on Event, the Time Lapse stream is recorded continuously, and the Sub stream can be viewed Live
Playback Controls	Switch to Live Switch to Playback Play Pause Frame Advance Fast Forward (2x,4x)	Frame Reverse, Rewind, and Playback Speeds are not supported. Video jumps back 4 seconds after resume playback from Fast Forward and Frame Advance. When fast forwarding video and it catches up to present time (or Live video), the video in the viewing tile will remain paused until the user clicks the Live button in the Controller. No other playback controls will work until the Live button is selected.
Snapshot	Yes	
Local Record	Yes	Pause during local record is not supported.

Feature	Support	Notes
Instant Replay	Yes	There is a 2 to 5 minute video buffer in the device. While video is in the buffer, it cannot be viewed. Once the buffer fills, the video is written to the hard drive and is available for playback. This affects Instant Replay and the Playback button in TruVision Navigator. Those 2 features get their time increment from the user-defined Instant Replay configuration on the TruVision Navigator Server Properties Tab. As a result, set this time increment to greater than 5 minutes to be safe. If you try to search for video that is still in the buffer, you will be taken to Live video.
Disk Analysis	Alarm Motion Recorded Unknown	Video Loss is not supported in disk analysis. Disk analysis takes approximately 45 to 90 seconds depending on the amount of recorded data on the device.
Video Export	Yes	There will be approximately 4 seconds of additional video exported prior to the specified start time.
TruVision Navigator Player	Yes	.mp4 proprietary file format.
PTZ Control	Yes	
Focus, Iris Control	Yes	PTZ protocol ge RS-485 does not support Focus and Iris commands in this release.
Presets	Yes	
Tours	Go To Record	Only 1 tour is supported (which is hard coded to Tour 1 on the PTZ camera).
Camera Search	Alarm Event Motion	Text Search is not supported on the device.
Motion	Yes	get the configuration for this device via TruVision Navigator and set the active zones on a per camera basis via the Motion Configuration option associated with each camera.
Audio	Yes	There are 16 audio inputs per device (1 per channel). Enabling audio on the device is a per channel setting. Access the settings by going to the device configuration, and enabling the audio option on the Recording Tab for each camera. If enabled, as soon as any camera from the device is added in the TruVision Navigator Viewer and selected, the audio will play.

Feature	Support	Notes
Notifications	Alarm Video Loss Motion Disk Full Disk Failure	To setup the device to send TCP notifications for cameras, right-click on the device in the Navigator and select Configure Device. On the Camera Tab's Event Section, select the events you would like to receive and set the schedules as appropriate. On the Camera Tab's Rules Section, for each event type, ensure that "notify me" is selected. Repeat for each event type. On the Notifications Tab, the Notify IP Address should be the IP address of where the TruVision Navigator Server services are located (Notification Writer and Notification Processor). The Notify Port is defaulted to 5001 and is editable. Ensure this port matches the one listed on the TruVision Navigator Server Properties dialog, Notifications Tab. To setup the device to send TCP notifications for the device itself (i.e. Disk Full and Disk Failure), right-click on the device in the Navigator and select Configure Device. On the Notification Tab, for each notification type, ensure that "notify me" is selected. Repeat for each notification type and click Save. Ensure the notification port on the device matches that of TruVision Navigator Server as described above. Restart both the Notification Writer and Notification Processor for TruVision Navigator to process the notifications.
Health Diagnostics	IP Address MAC Address Model Name Serial Number Firmware Version Device Date/Time Total Device Health HDD Status HDD Capacity Cameras in Video Loss Cameras in Alarm Current Client Connections Record Status	
Firmware Upload	Yes	
Bulk Firmware Upload	Yes	
Device Configuration	Yes	

Feature	Support	Notes
Bulk Configuration	Yes	
Remote Reboot	Yes	

TruVision TVR10 (DVR)

Feature	Support	Notes
Default Ports	Video = 8000 (editable) Command and Control = 8000 (editable) Configuration = 8000 (editable) Notifications = 5001 (editable) Firmware Upload = 8000 (editable)	
Default Username / Password	admin / 1234	We recommend changing this default password at time of installation.
Compression	H.264	
Connection Types	TCP UDP	
Streaming Limits	24 Live or Playback streams simultaneously with a maximum of 6 streams per channel.	If connection lease is transferred among users when connection limit is reached, the user whose connection is taken will be disconnected from the device and all videos closed - see Connection Manager.
Stream Overlay	Camera Name Date and Time	
High / Low Bandwidth	No	
Dual Streaming	Yes	

Feature	Support	Notes
Stream Nomenclature	The Mainstream is referred to as: On-Screen-Display = Time Lapse Web Browser = Mainstream TruVision Navigator = Mainstream The Sub stream is referred to as: On-Screen-Display = N/A Web Browser = Sub stream TruVision Navigator = Sub stream	Event Stream is not supported on the device.
Playback Controls	Switch to Live Switch to Playback Play Pause Frame Advance Fast Forward (2x,4x)	Frame Reverse, Rewind, and Playback Speeds are not supported. Video jumps back 4 seconds after resume playback from Fast Forward and Frame Advance. When fast forwarding video and it catches up to present time (or Live video), the video in the viewing tile will remain paused until the user clicks the Live button in the Controller. No other playback controls will work until the Live button is selected.
Snapshot	Yes	
Local Record	Yes	Pause during local record is not supported.
Instant Replay	Yes	There is a 2 to 5 minute video buffer in the device. While video is in the buffer, it cannot be viewed. Once the buffer fills, the video is written to the hard drive and is available for playback. This affects Instant Replay and the Playback button in TruVision Navigator. Those 2 features get their time increment from the user-defined Instant Replay configuration on the TruVision Navigator Server Properties Tab. As a result, set this time increment to greater than 5 minutes to be safe. If you try to search for video that is still in the buffer, you will be taken to Live video.
Disk Analysis	Alarm Motion Recorded Unknown	Video Loss is not supported in disk analysis. Disk analysis takes approximately 15-45 seconds depending on the amount of recorded data on the device.
Video Export	Yes	There will be approximately 4 seconds of additional video exported prior to the specified start time.
TruVision Navigator Player	Yes	.mp4 proprietary file format.
PTZ Control	Yes	

Feature	Support	Notes
Focus, Iris Control	Yes	
Presets	Yes	
Tours	Go To Record	Only 1 tour is supported (which is hard coded to Tour 1 on the PTZ camera).
Camera Search	Alarm Event Motion	Text Search is not supported on the device.
Motion	Yes	get the configuration for this device via TruVision Navigator and set the active zones on a per camera basis via the Motion Configuration option associated with each camera.
Audio	Yes	There is 1 audio input per device. That input can be mapped to any camera on the device simply by enabling audio on that camera. Access the setting by going to the device configuration, and enabling the audio option on the Recording Tab for each camera. If enabled, as soon as any camera from the device is added in the TruVision Navigator Viewer and selected, the audio will play.

Feature	Support	Notes
Notifications	Alarm Video Loss Motion Disk Full Disk Failure	To setup the device to send TCP notifications for cameras, right-click on the device in the Navigator and select Configure Device. On the Camera Tab's Event Section, select the events you would like to receive and set the schedules as appropriate. On the Camera Tab's Rules Section, for each event type, ensure that "notify me" is selected. Repeat for each event type. On the Notifications Tab, the Notify IP Address should be the IP address of where the TruVision Navigator Server services are located (Notification Writer and Notification Processor). The Notify Port is defaulted to 5001 and is editable. Ensure this port matches the one listed on the TruVision Navigator Server Properties dialog, Notifications Tab. To setup the device to send TCP notifications for the device itself (i.e. Disk Full and Disk Failure), right-click on the device in the Navigator and select Configure Device. On the Notification Tab, for each notification type, ensure that "notify me" is selected. Repeat for each notification type and click Save. Ensure the notification port on the device matches that of TruVision Navigator Server as described above. Restart both the Notification Writer and Notification Processor for TruVision Navigator to process the notifications. Email notification is not supported at the device-level.
Health Diagnostics	IP Address MAC Address Model Name Serial Number Firmware Version Device Date/Time Total Device Health HDD Status HDD Capacity Cameras in Video Loss Cameras in Alarm Current Client Connections Record Status	
Firmware Upload	Yes	
Bulk Firmware Upload	Yes	

Feature	Support	Notes
Device Configuration	Yes	
Bulk Configuration	Yes	
Remote Reboot	Yes	

TruVision TVR11 (DVR)

Feature	Support	Notes
Default Ports	Video = 8000 (editable) Command and Control = 8000 (editable) Configuration = 8000 (editable) Notifications = 5001 (editable) Firmware Upload = 8000 (editable)	
Default Username / Password	admin / 1234	We recommend changing this default password at time of installation.
Compression	H.264	
Connection Types	TCP UDP	
Streaming Limits	48 Live or Playback streams simultaneously with a maximum of 6 streams per channel.	If connection lease is transferred among users when connection limit is reached, the user whose connection is taken will be disconnected from the device and all videos closed - see Connection Manager.
Stream Overlay	Camera Name Date and Time	
High / Low Bandwidth	No	
Dual Streaming	Yes	

Feature	Support	Notes
Stream Nomenclature	The Mainstream is referred to as: On-Screen-Display = Time Lapse Web Browser = Mainstream TruVision Navigator = Mainstream The Sub stream is referred to as: On-Screen-Display = N/A Web Browser = Sub stream TruVision Navigator = Sub stream	Event Stream is not supported on the device.
Playback Controls	Switch to Live Switch to Playback Play Pause Frame Advance Fast Forward (2x,4x, 8x 16x) Slow motion (1.0x, 0.5x, 0.25x, 0.125x, 0.0625x)	Frame Reverse, Rewind, and Playback Speeds are not supported. Video jumps back 4 seconds after resume playback from Fast Forward and Frame Advance. When fast forwarding video and it catches up to present time (or Live video), the video in the viewing tile will remain paused until the user clicks the Live button in the Controller. No other playback controls will work until the Live button is selected.
Snapshot	Yes	
Local Record	Yes	Pause during local record is not supported.
Instant Replay	Yes	There is a 2 to 5 minute video buffer in the device. While video is in the buffer, it cannot be viewed. Once the buffer fills, the video is written to the hard drive and is available for playback. This affects Instant Replay and the Playback button in TruVision Navigator. Those 2 features get their time increment from the user-defined Instant Replay configuration on the TruVision Navigator Server Properties Tab. As a result, set this time increment to greater than 5 minutes to be safe. If you try to search for video that is still in the buffer, you will be taken to Live video.
Disk Analysis	Alarm Motion Recorded Unknown	Video Loss is not supported in disk analysis. Disk analysis takes approximately 15-45 seconds depending on the amount of recorded data on the device.
Video Export	Yes	There will be approximately 4 seconds of additional video exported prior to the specified start time.
TruVision Navigator Player	Yes	.mp4 proprietary file format.
PTZ Control	Yes	

Feature	Support	Notes
Focus, Iris Control	Yes	
Presets	Yes	
Tours	Go To Record	Only 1 tour is supported (which is hard coded to Tour 1 on the PTZ camera).
Camera Search	Alarm Event Motion Text	
Motion	Yes	Get the configuration for this device via TruVision Navigator and set the active zones on a per camera basis via the Motion Configuration option associated with each camera.
Audio	Yes	There are 4 audio input per device. That input can be mapped to any camera on the device simply by enabling audio on that camera. Access the setting by going to the device configuration, and enabling the audio option on the Recording Tab for each camera. If enabled, as soon as any camera from the device is added in the TruVision Navigator Viewer and selected, the audio will play.
Bi-directional Audio	Yes	

Feature	Support	Notes
Notifications	Alarm Video Loss Motion Disk Full Disk Failure	To setup the device to send TCP notifications for cameras, right-click on the device in the Navigator and select Configure Device. On the Camera Tab's Event Section, select the events you would like to receive and set the schedules as appropriate. On the Camera Tab's Rules Section, for each event type, ensure that "notify me" is selected. Repeat for each event type. On the Notifications Tab, the Notify IP Address should be the IP address of where the TruVision Navigator Server services are located (Notification Writer and Notification Processor). The Notify Port is defaulted to 5001 and is editable. Ensure this port matches the one listed on the TruVision Navigator Server Properties dialog, Notifications Tab. To setup the device to send TCP notifications for the device itself (i.e. Disk Full and Disk Failure), right-click on the device in the Navigator and select Configure Device. On the Notification Tab, for each notification type, ensure that "notify me" is selected. Repeat for each notification type and click Save. Ensure the notification port on the device matches that of TruVision Navigator Server as described above. Restart the Notification Processor service for TruVision Navigator to process the notifications. Email notification is not supported at the device-level.
Health Diagnostics	IP Address MAC Address Model Name Serial Number Firmware Version Device Date/Time Total Device Health HDD Status HDD Capacity Cameras in Video Loss Cameras in Alarm Current Client Connections Record Status	
Firmware Upload	Yes	
Bulk Firmware Upload	Yes	
Device Configuration	Yes	

Feature	Support	Notes
Bulk Configuration	Yes	
Remote Reboot	Yes	

TruVision TVR30 (DVR)

Feature	Support	Notes
Default Ports	Video = 80 (editable) Command and Control = 80 (editable) Configuration = 80 (editable) Notifications = 5000 (editable) Firmware Upload = 80 (editable)	Video and control port changes must be done from the front panel of the device.
Default Username / Password	admin / 1234	We recommend changing this default password at time of installation.
Compression	H.264	
Connection Types	TCP TCP I-frame	
Streaming Limits	16 live or 16 playback streams per connection on 16 channel (maximum of 8 connections). 8 live or 8 playback streams per connection on 8 channel units (maximum of 8 connections).	If Connection lease is transferred among users when connection limit is reached, the user whose connection is taken will be disconnected from device and all videos closed.
Stream Overlay	Camera Name Date and Time	
High / Low Bandwidth	Yes	High/Low bandwidth stream switching is global and affects all cameras of a device.
Dual Streaming	Yes	Primary/Alternate stream switching is global and affects all cameras of a device. Alternate stream switching during Playback is not supported.
Stream Nomenclature	N/A	

Feature	Support	Notes
Playback Controls	Switch to Live Switch to Playback Play Pause Frame Advance Fast Forward (2x,4x,8x,16x,32x,64x) Frame Reverse Rewind (2x,4x,8x,16x,32x,,64x)	When fast forwarding video and it catches up to present time (or Live video), the video in the viewing tile will remain paused until the user clicks the Live button in the Controller. No other playback controls will work until the Live button is selected. Live and Playback video will drop frames and slow down if there is substantial network traffic. When executing a seek operation for playback, video will temporarily switch to live, and then switch to the new seek time.
Snapshot	Yes	
Local Record	Yes	The device only supports local record for one camera at a time. If user has a local recording going and tries to initiate another camera from the same device, the original local recording will be stopped and a then the new local recording will begin.
Instant Replay	Yes	
Disk Analysis	Alarm Motion Video Loss Unknown	Disk analysis takes approximately 30-60 seconds depending on the amount of recorded data on the device.
Video Export	Yes	The file size approximation in the Collector for video export is not accurate for this device.
TruVision Navigator Player	Yes	.video proprietary file format.
PTZ Control	Yes	
Focus, Iris Control	Yes	
Presets	Yes	
Tours	No	Go To and Record is not supported.
Camera Search	Alarm Event Motion	Text search is not supported.
Motion	Yes	get the configuration for this device via TruVision Navigator and set the active zones on a per camera basis via the Motion Configuration option associated with each camera on the Cameras Tab.

Feature	Support	Notes
Audio	Yes	There is 1 audio input per channel. Enabling audio on the device is a per channel setting. Access the settings by going to the device configuration, and enabling the audio option on the Cameras Tab for each camera. If enabled, as soon as any camera from the device is added in the TruVision Navigator Viewer and selected, the audio will play. Audio is not supported when switching to the Alternate stream.
Notifications	Alarm Motion Video Loss Disk Full Hard Disk Error	To setup the device to send TCP notifications for cameras, right-click on the device in the Navigator and select Configure Device. On the Camera Tab's Event Section, select the events you would like to receive per camera. On the Alarms Tab, Remote Alert section, the Notify IP Address should be the IP address of where the TruVision Navigator Server services are located (Notification Writer and Notification Processor). The Notify Port is defaulted to 5000 and is editable. Ensure this port matches the one listed on the TruVision Navigator Server Properties dialog, Notifications Tab. Restart both the Notification Writer and Notification Processor for TruVision Navigator to process the notifications.
Health Diagnostics	Host Name IP Address MAC Address Equipment Name Model Name Hardware Revision Firmware Version Device Time/Date Current Client Connections Record Status First Recorded Video Latest Recorded Video Video Stored (Days) Video Stored (Hours) Physical Disk Model Name Physical Disk Count HDD Status HDD Capacity (Gb) HDD Temperature (C) HDD Temperature (F)	

Feature	Support	Notes
Firmware Upload	Yes	To upload firmware to this device via TruVision Navigator, download the firmware file with file extension .tgz. Extract the .tar file to your desktop from the .tgz. Right-click on the device in the Navigator and select Upload Firmware. Browse for the .tar file when prompted. Execute the upload. Remember the Local Scheduling Service needs to be running After TruVision Navigator reports firmware upload success in the Task Panel, the device will require 1-2 minute wait before the user can reconnect to the device.
Bulk Firmware Upload	Yes	
Device Configuration	Yes	Does not currently support remote configuration of resolution for recording. DDNS when enabled usually causes the box to slow down when getting / setting configuration.
Bulk Configuration	Yes	
Remote Reboot	Yes	Closing video tiles while the device is rebooting will cause TruVision Navigator to freeze and require the user to log back into the application.

TruVision TVR31 (DVR)

Feature	Support	Notes
Default Ports	Video = 80 (editable) Command and Control = 80 (editable) Configuration = 80 (editable) Notifications = 5000 (editable) Firmware Upload = 80 (editable)	Video and control port changes must be done from the front panel of the device.
Default Username / Password	admin / 1234	We recommend changing this default password at time of installation.
Compression	H.264	
Connection Types	TCP TCP I-frame	

Feature	Support	Notes
Streaming Limits	16 channel: 16 live or 16 playback streams per connection on 16 channel (maximum of 8 connections). 8 channel: 8 live or 8 playback streams per connection on 8 channel units (maximum of 8 connections).	If Connection lease is transferred among users when connection limit is reached, the user whose connection is taken will be disconnected from device and all videos closed.
Stream Overlay	Camera Name Date and Time	
High / Low Bandwidth	Yes	High/Low bandwidth stream switching is global and affects all cameras of a device.
Dual Streaming	Yes	Primary/Alternate stream switching is global and affects all cameras of a device. Alternate stream switching during Playback is not supported.
Stream Nomenclature	N/A	
Playback Controls	Switch to Live Switch to Playback Play Pause Frame Advance Fast Forward (2x, 4x, 8x, 16x, 32x) Frame Reverse Rewind (2x, 4x, 8x, 16x, 32x)	When fast forwarding video and it catches up to present time (or Live video), the video in the viewing tile will remain paused until the user clicks the Live button in the Controller. No other playback controls will work until the Live button is selected. Live and Playback video will drop frames and slow down if there is substantial network traffic. When executing a seek operation for playback, video will temporarily switch to live, and then switch to the new seek time.
Snapshot	Yes	
Local Record	Yes	The device only supports local record for one camera at a time. If user has a local recording going and tries to initiate another camera from the same device, the original local recording will be stopped and a then the new local recording will begin.
Instant Replay	Yes	
Disk Analysis	Alarm Motion Video Loss Unknown	Disk analysis takes approximately 30-60 seconds depending on the amount of recorded data on the device.
Video Export	Yes	The file size approximation in the Collector for video export is not accurate for this device.

Feature	Support	Notes
TruVision Navigator Player	Yes	.video proprietary file format.
PTZ Control	Yes	
Focus, Iris Control	Yes	
Presets	Yes	
Tours	No	Go To and Record is not supported.
Camera Search	Alarm Event Motion Text	
Point of Sale	Yes	Overlay on video or placed next to the video (via the Settings Dialog - In Band or Out of Band setting)
Motion	Yes	Get the configuration for this device via TruVision Navigator and set the active zones on a per camera basis via the Motion Configuration option associated with each camera on the Cameras Tab.
Audio	Yes	There is 1 audio input per channel. Enabling audio on the device is a per channel setting. Access the settings by going to the device configuration, and enabling the audio option on the Cameras Tab for each camera. If enabled, as soon as any camera from the device is added in the TruVision Navigator Viewer and selected, the audio will play. Audio is not supported when switching to the Alternate stream.
Bi-directional Audio	Yes	
Notifications	Alarm Motion Video Loss Disk Full Hard Disk Error	To setup the device to send TCP notifications for cameras, right-click on the device in the Navigator and select Configure Device. On the Camera Tab's Event Section, select the events you would like to receive per camera. On the Alarms Tab, Remote Alert section, the Notify IP Address should be the IP address of where the TruVision Navigator Server services are located (Notification Writer and Notification Processor). The Notify Port is defaulted to 5000 and is editable. Ensure this port matches the one listed on the TruVision Navigator Server Properties dialog, Notifications Tab. Restart both the Notification Writer and Notification Processor for TruVision Navigator to process the notifications.

Feature	Support	Notes
Health Diagnostics	Host Name IP Address MAC Address Equipment Name Model Name Hardware Revision Firmware Version Device Time/Date Current Client Connections Record Status First Recorded Video Latest Recorded Video Video Stored (Days) Video Stored (Hours) Physical Disk Model Name Physical Disk Count HDD Status HDD Capacity (Gb) HDD Temperature (C) HDD Temperature (F)	
Firmware Upload	Yes	To upload firmware to this device via TruVision Navigator, download the firmware file with file extension .tgz. Extract the .tar file to your desktop from the .tgz. Right-click on the device in the Navigator and select Upload Firmware. Browse for the .tar file when prompted. Execute the upload. Remember the Local Scheduling Service needs to be running After TruVision Navigator reports firmware upload success in the Task Panel, the device will require 1-2 minute wait before the user can reconnect to the device.
Bulk Firmware Upload	Yes	
Device Configuration	Yes	Does not currently support remote configuration of resolution for recording. DDNS when enabled usually causes the box to slow down when getting / setting configuration.
Bulk Configuration	Yes	
Remote Reboot	Yes	Closing video tiles while the device is rebooting will cause TruVision Navigator to freeze and require the user to log back into the application.

TruVision TVR40 (DVR)

Feature	Support	Notes
Default Ports	Video = 8000 (editable) Command and Control = 8000 (editable) Configuration = 8000 (editable) Notifications = 5001 (editable) Firmware Upload = 8000 (editable)	
Default Username / Password	Administrator / 3477	We recommend changing this default password at time of installation.
Compression	H.264	
Connection Types	TCP UDP	
Streaming Limits	24 Live or Playback streams simultaneously with a maximum of 6 streams per channel.	If connection lease is transferred among users when connection limit is reached, the user whose connection is taken will be disconnected from the device and all videos closed - see Connection Manager.
Stream Overlay	Camera Name Date and Time	
High / Low Bandwidth	No	
Dual Streaming	Yes	

Feature	Support	Notes
Stream Nomenclature	The Main stream is referred to as: On-Screen-Display = Schedule Web Browser = Main stream TruVision Navigator = Main stream The Sub stream is referred to as: On-Screen-Display = N/A Web Browser = Sub stream TruVision Navigator = Sub stream The Event stream is referred to as: On-Screen-Display = Event Web Browser = Event TruVision Navigator = Event The Time Lapse stream is referred to as: On-Screen-Display = Time Lapse Web Browser = Time Lapse TruVision Navigator = Time Lapse	The Sub stream, Event, and Time Lapse streams are derivative configurations of the Main stream. Typically, the Main stream is recorded on a schedule, the Event stream is recorded on Event, the Time Lapse stream is recorded continuously, and the Sub stream can be viewed Live
Playback Controls	Switch to Live Switch to Playback Play Pause Frame Advance Fast Forward (2x,4x)	Frame Reverse, Rewind, and Playback Speeds are not supported. Video jumps back 4 seconds after resume playback from Fast Forward and Frame Advance. When fast forwarding video and it catches up to present time (or Live video), the video in the viewing tile will remain paused until the user clicks the Live button in the Controller. No other playback controls will work until the Live button is selected.
Snapshot	Yes	
Local Record	Yes	Pause during local record is not supported.
Instant Replay	Yes	There is a 2 to 5 minute video buffer in the device. While video is in the buffer, it cannot be viewed. Once the buffer fills, the video is written to the hard drive and is available for playback. This affects Instant Replay and the Playback button in TruVision Navigator. Those 2 features get their time increment from the user-defined Instant Replay configuration on the TruVision Navigator Server Properties Tab. As a result, set this time increment to greater than 5 minutes to be safe. If you try to search for video that is still in the buffer, you will be taken to Live video.

Feature	Support	Notes
Disk Analysis	Alarm Motion Recorded Unknown	Video Loss is not supported in disk analysis. Disk analysis takes approximately 45 to 90 seconds depending on the amount of recorded data on the device.
Video Export	Yes	There will be approximately 4 seconds of additional video exported prior to the specified start time.
TruVision Navigator Player	Yes	.mp4 proprietary file format.
PTZ Control	Yes	
Focus, Iris Control	Yes	PTZ protocol ge RS-485 does not support Focus and Iris commands in this release.
Presets	Yes	
Tours	Go To Record	Only 1 tour is supported (which is hard coded to Tour 1 on the PTZ camera).
Camera Search	Alarm Event Motion	Text Search is not supported on the device.
Motion	Yes	get the configuration for this device via TruVision Navigator and set the active zones on a per camera basis via the Motion Configuration option associated with each camera.
Audio	Yes	There are 16 audio inputs per device (1 per channel). Enabling audio on the device is a per channel setting. Access the settings by going to the device configuration, and enabling the audio option on the Recording Tab for each camera. If enabled, as soon as any camera from the device is added in the TruVision Navigator Viewer and selected, the audio will play.

Feature	Support	Notes
Notifications	Alarm Video Loss Motion Disk Full Disk Failure	To setup the device to send TCP notifications for cameras, right-click on the device in the Navigator and select Configure Device. On the Camera Tab's Event Section, select the events you would like to receive and set the schedules as appropriate. On the Camera Tab's Rules Section, for each event type, ensure that "notify me" is selected. Repeat for each event type. On the Notifications Tab, the Notify IP Address should be the IP address of where the TruVision Navigator Server services are located (Notification Writer and Notification Processor). The Notify Port is defaulted to 5001 and is editable. Ensure this port matches the one listed on the TruVision Navigator Server Properties dialog, Notifications Tab. To setup the device to send TCP notifications for the device itself (i.e. Disk Full and Disk Failure), right-click on the device in the Navigator and select Configure Device. On the Notification Tab, for each notification type, ensure that "notify me" is selected. Repeat for each notification type and click Save. Ensure the notification port on the device matches that of TruVision Navigator Server as described above. Restart both the Notification Writer and Notification Processor for TruVision Navigator to process the notifications.
Health Diagnostics	IP Address MAC Address Model Name Serial Number Firmware Version Device Date/Time Total Device Health HDD Status HDD Capacity Cameras in Video Loss Cameras in Alarm Current Client Connections Record Status	
Firmware Upload	Yes	
Bulk Firmware Upload	Yes	
Device Configuration	Yes	

Feature	Support	Notes
Bulk Configuration	Yes	
Remote Reboot	Yes	

TruVision TVR41 (DVR)

Feature	Support	Notes
Default Ports	Video = 8000 (editable) Command and Control = 8000 (editable) Configuration = 8000 (editable) Notifications = 5001 (editable) Firmware Upload = 8000 (editable)	
Default Username / Password	admin / 1234	We recommend changing this default password at time of installation.
Compression	H.264	
Connection Types	TCP UDP	
Streaming Limits	48 Live or Playback streams simultaneously with a maximum of 6 streams per channel.	If connection lease is transferred among users when connection limit is reached, the user whose connection is taken will be disconnected from the device and all videos closed - see Connection Manager.
Stream Overlay	Camera Name Date and Time	
High / Low Bandwidth	No	
Dual Streaming	Yes	

Feature	Support	Notes
Stream Nomenclature	The Mainstream is referred to as: On-Screen-Display = Time Lapse Web Browser = Mainstream TruVision Navigator = Mainstream The Sub stream is referred to as: On-Screen-Display = N/A Web Browser = Sub stream TruVision Navigator = Sub stream	Event Stream is not supported on the device.
Playback Controls	Switch to Live Switch to Playback Play Pause Frame Advance Fast Forward (2x,4x, 8x 16x) Slow motion (1.0x, 0.5x, 0.25x, 0.125x, 0.0625x)	Frame Reverse, Rewind, and Playback Speeds are not supported. Video jumps back 4 seconds after resume playback from Fast Forward and Frame Advance. When fast forwarding video and it catches up to present time (or Live video), the video in the viewing tile will remain paused until the user clicks the Live button in the Controller. No other playback controls will work until the Live button is selected.
Digital Zoom	Yes	
Snapshot	Yes	
Local Record	Yes	Pause during local record is not supported.
Instant Replay	Yes	There is a 2 to 5 minute video buffer in the device. While video is in the buffer, it cannot be viewed. Once the buffer fills, the video is written to the hard drive and is available for playback. This affects Instant Replay and the Playback button in TruVision Navigator. Those 2 features get their time increment from the user-defined Instant Replay configuration on the TruVision Navigator Server Properties Tab. As a result, set this time increment to greater than 5 minutes to be safe. If you try to search for video that is still in the buffer, you will be taken to Live video.
Disk Analysis	Alarm Motion Recorded Unknown	Video Loss is not supported in disk analysis. Disk analysis takes approximately 15-45 seconds depending on the amount of recorded data on the device.
Video Export	Yes	There will be approximately 4 seconds of additional video exported prior to the specified start time.
TruVision Navigator Player	Yes	.mp4 proprietary file format.

Feature	Support	Notes
PTZ Control	Yes	
Focus, Iris Control	Yes	
Presets	Yes	
Tours	Go To Record	Only 1 tour is supported (which is hard coded to Tour 1 on the PTZ camera).
Camera Search	Alarm Event Motion Text	
Smart Search	Yes	Browser only
Point-of-Sale Text	Yes	
Motion	Yes	Get the configuration for this device via TruVision Navigator and set the active zones on a per camera basis via the Motion Configuration option associated with each camera.
Audio	Yes	There are 4 audio input per device. That input can be mapped to any camera on the device simply by enabling audio on that camera. Access the setting by going to the device configuration, and enabling the audio option on the Recording Tab for each camera. If enabled, as soon as any camera from the device is added in the TruVision Navigator Viewer and selected, the audio will play.
Bi-directional Audio	Yes	

Feature	Support	Notes
Notifications	Alarm Video Loss Motion Disk Full Disk Failure	To setup the device to send TCP notifications for cameras, right-click on the device in the Navigator and select Configure Device. On the Camera Tab's Event Section, select the events you would like to receive and set the schedules as appropriate. On the Camera Tab's Rules Section, for each event type, ensure that "notify me" is selected. Repeat for each event type. On the Notifications Tab, the Notify IP Address should be the IP address of where the TruVision Navigator Server services are located (Notification Writer and Notification Processor). The Notify Port is defaulted to 5001 and is editable. Ensure this port matches the one listed on the TruVision Navigator Server Properties dialog, Notifications Tab. To setup the device to send TCP notifications for the device itself (i.e. Disk Full and Disk Failure), right-click on the device in the Navigator and select Configure Device. On the Notification Tab, for each notification type, ensure that "notify me" is selected. Repeat for each notification type and click Save. Ensure the notification port on the device matches that of TruVision Navigator Server as described above. Restart the Notification Processor service for TruVision Navigator to process the notifications. Email notification is not supported at the device-level.
Health Diagnostics	IP Address MAC Address Model Name Serial Number Firmware Version Device Date/Time Total Device Health HDD Status HDD Capacity Cameras in Video Loss Cameras in Alarm Current Client Connections Record Status	
Firmware Upload	Yes	
Bulk Firmware Upload	Yes	
Device Configuration	Yes	

Feature	Support	Notes
Bulk Configuration	Yes	
Remote Reboot	Yes	

TruVision TVR60 (Hybrid DVR)

Feature	Support	Notes
Default Ports	Video = 8000 (editable) Command and Control = 8000 (editable) Configuration = 8000 (editable) Notifications = 5001 (editable) Firmware Upload = 8000 (editable)	
Default Username / Password	admin / 1234	We recommend changing this default password at time of installation.
Compression	H.264	
Connection Types	TCP UDP	
Streaming Limits	48 Live or Playback streams simultaneously with a maximum of 6 streams per channel.	If connection lease is transferred among users when connection limit is reached, the user whose connection is taken will be disconnected from the device and all videos closed - see Connection Manager.
Stream Overlay	Camera Name Date and Time	
High / Low Bandwidth	No	
Dual Streaming	Yes	

Feature	Support	Notes
Stream Nomenclature	The Main stream is referred to as: On-Screen-Display = Time Lapse Web Browser = Time Lapse TruVision Navigator = Main stream The Sub stream is referred to as: On-Screen-Display = Alarm Web Browser = Alarm TruVision Navigator = Sub stream The Event stream is referred to as: On-Screen-Display = N/A Web Browser = Event TruVision Navigator = Event The Schedule stream is referred to as: On-Screen-Display = Schedule Web Browser = Schedule TruVision Navigator = Schedule	
Playback Controls	Switch to Live Switch to Playback Play Pause Frame Advance Fast Forward (2x,4x,8x,16x)	Frame Reverse, Rewind, and Playback Speeds are not supported. Video jumps back 4 seconds after resume playback from Fast Forward and Frame Advance. When fast forwarding video and it catches up to present time (or Live video), the video in the viewing tile will remain paused until the user clicks the Live button in the Controller. No other playback controls will work until the Live button is selected.
Snapshot	Yes	
Local Record	Yes	Pause during local record is not supported.

Feature	Support	Notes
Instant Replay	Yes	There is a 2 to 5 minute video buffer in the device. While video is in the buffer, it cannot be viewed. Once the buffer fills, the video is written to the hard drive and is available for playback. This affects Instant Replay and the Playback button in TruVision Navigator. Those 2 features get their time increment from the user-defined Instant Replay configuration on the TruVision Navigator Server Properties Tab. As a result, set this time increment to greater than 5 minutes to be safe. If you try to search for video that is still in the buffer, you will be taken to Live video.
Disk Analysis	Alarm Motion Recorded Unknown	Video Loss is not supported in disk analysis. Disk analysis takes approximately 45 to 90 seconds depending on the amount of recorded data on the device.
Video Export	Yes	There will be approximately 4 seconds of additional video exported prior to the specified start time.
TruVision Navigator Player	Yes	.mp4 proprietary file format.
PTZ Control	Yes	
Focus, Iris Control	Yes	PTZ protocol ge RS-485 does not support Focus and Iris commands in this release.
Presets	Yes	
Tours	Go To Record	Only 1 tour is supported (which is hard coded to Tour 1 on the PTZ camera).
Camera Search	Alarm Event Motion	Text Search is not supported on the device.
Motion	Yes	Get the configuration for this device via TruVision Navigator and set the active zones on a per camera basis via the Motion Configuration option associated with each camera.
Audio	Yes	There are 16 audio inputs per device (1 per channel). Enabling audio on the device is a per channel setting. Access the settings by going to the device configuration, and enabling the audio option on the Recording Tab for each camera. If enabled, as soon as any camera from the device is added in the TruVision Navigator Viewer and selected, the audio will play.

Feature	Support	Notes
Notifications	Alarm Video Loss Motion Disk Full Disk Failure	To setup the device to send TCP notifications for cameras, right-click on the device in the Navigator and select Configure Device. On the Camera Tab's Event Section, select the events you would like to receive and set the schedules as appropriate. On the Camera Tab's Rules Section, for each event type, ensure that "notify me" is selected. Repeat for each event type. On the Notifications Tab, the Notify IP Address should be the IP address of where the TruVision Navigator Server services are located (Notification Writer and Notification Processor). The Notify Port is defaulted to 5001 and is editable. Ensure this port matches the one listed on the TruVision Navigator Server Properties dialog, Notifications Tab. To setup the device to send TCP notifications for the device itself (i.e. Disk Full and Disk Failure), right-click on the device in the Navigator and select Configure Device. On the Notification Tab, for each notification type, ensure that "notify me" is selected. Repeat for each notification type and click Save. Ensure the notification port on the device matches that of TruVision Navigator Server as described above. Restart both the Notification Writer and Notification Processor for TruVision Navigator to process the notifications.
Health Diagnostics	IP Address MAC Address Model Name Serial Number Firmware Version Device Date/Time Total Device Health HDD Status HDD Capacity Cameras in Video Loss Cameras in Alarm Current Client Connections Record Status	
Firmware Upload	Yes	
Bulk Firmware Upload	Yes	
Device Configuration	Yes	

Feature	Support	Notes
Bulk Configuration	Yes	
Remote Reboot	Yes	
IP Cameras	UTC CamPlus2 IP Models - Firmware: UTCC-IP2VD-DN - V1.00E3 UTCC-IP2VD-DNP - V1.00E3 UTCC-IP2D - V1.00E2 UTCC-IP2D-P - V1.00E2) UTCC-IP2B - V1.00E2) UTCC-IP2B-P - V1.00E2) UTC UltraView IP - Firmware: UVC-IP-EVRDN-HR - 4.2.1, 53820 UVD-IP-EVRDNR - 4.2.1, 53820 UVC-IP-EVRDN-HR-P - 4.2.1, 53820 UVD-IP-EVRDNR-P - 4.2.1, 53820 UVC-IP-XP3DN-HR - 4.2.1, 53820 UVD-IP-XP3DNR - 4.2.1, 53820 UVC-IP-XP3DN-HR-P - 4.2.1, 53820 UVD-IP-XP3DNR-P - 4.2.1, 53820 UTC UltraView Encoder - Firmware: UVE-101/DC105 (NTSC) - 4.2.1, 53820 UVE-101/DC105 (PAL) - 4.2.1, 53820 UTC TruVision H.264 Models TBD Panasonic I-Pro Network Cameras - Firmware: NW484S - 1.50E2 NF284 - 1.50E2 NP-244 - 1.80E4	Adding the UltraView IP or Encoder to the device via TruVision Navigator can take 10-20 seconds. The UltraView IP or Encoder can take 10-20 seconds to stream video once its configuration has been changed. Motion JPEG is not supported on the CamPlus2. If IP cameras are added through the device's OSD or Web Browser, they MUST be added in sequential order in the 16 available slots on the device (i.e. 1, 2, 3, and 4). The device supports up to 8 IP cameras. For the TruVision H.264 IP Camera, turn off Display Name and Display OSD via the camera's Web Browser or you will see duplicate time/date stamps overlaid on the video – 1 from the camera and 1 from TruVision Navigator.

TruVision TVN20/21/50 (NVR)

Feature	Support	Notes
Default Ports	Video = 8000 (editable) Command and Control = 8000 (editable) Configuration = 8000 (editable) Notifications = 5001 (editable) Firmware Upload = 8000 (editable)	
Default Username / Password	admin / 1234	We recommend changing this default password at time of installation.
Compression	H.264	
Connection Types	TCP UDP	
Streaming Limits	TVN20: 48 Live or Playback streams simultaneously with a maximum of 6 streams per channel. TVN21: 128 Live or Playback streams simultaneously with a maximum of 6 streams per channel.	If connection lease is transferred among users when connection limit is reached, the user whose connection is taken will be disconnected from the device and all videos closed - see Connection Manager.
Stream Overlay	Camera Name Date and Time	
High / Low Bandwidth	No	
Dual Streaming	Yes	

Feature	Support	Notes
Stream Nomenclature	The Main stream is referred to as: On-Screen-Display = Time Lapse Web Browser = Time Lapse TruVision Navigator = Main stream The Sub stream is referred to as: On-Screen-Display = Alarm Web Browser = Alarm TruVision Navigator = Sub stream The Event stream is referred to as: On-Screen-Display = N/A Web Browser = Event TruVision Navigator = Event The Schedule stream is referred to as: On-Screen-Display = Schedule Web Browser = Schedule TruVision Navigator = Schedule	
Playback Controls	Switch to Live Switch to Playback Play Pause Frame Advance Fast Forward (2x,4x,8x,16x) Slow motion (1.0x, 0.5x, 0.25x, 0.125x, 0.0625x)	Frame Reverse and Rewind Speeds are not supported. Video jumps back 4 seconds after resume playback from Fast Forward and Frame Advance. When fast forwarding video and it catches up to present time (or Live video), the video in the viewing tile will remain paused until the user clicks the Live button in the Controller. No other playback controls will work until the Live button is selected.
Digital Zoom	Yes	Live & Playback
Snapshot	Yes	
Local Record	Yes	Pause during local record is not supported.

Feature	Support	Notes
Instant Replay	Yes	There is a 2 to 5 minute video buffer in the device. While video is in the buffer, it cannot be viewed. Once the buffer fills, the video is written to the hard drive and is available for playback. This affects Instant Replay and the Playback button in TruVision Navigator. Those 2 features get their time increment from the user-defined Instant Replay configuration on the TruVision Navigator Server Properties Tab. As a result, set this time increment to greater than 5 minutes to be safe. If you try to search for video that is still in the buffer, you will be taken to Live video.
Disk Analysis	Alarm Motion Recorded Unknown	Video Loss is not supported in disk analysis. Disk analysis takes approximately 45 to 90 seconds depending on the amount of recorded data on the device.
Video Export	Yes	There will be approximately 4 seconds of additional video exported prior to the specified start time.
TruVision Navigator Player	Yes	.mp4 proprietary file format.
PTZ Control	Yes	
Focus, Iris Control	Yes	PTZ protocol ge RS-485 does not support Focus and Iris commands in this release.
Presets	Yes	
Tours	Go To Record	Only 1 tour is supported (which is hard coded to Tour 1 on the PTZ camera).
Camera Search	Alarm Event Motion	Text Search is not supported on the device.
Motion	Yes	Get the configuration for this device via TruVision Navigator and set the active zones on a per camera basis via the Motion Configuration option associated with each camera.
Audio	Yes	There are 16 audio inputs per device (1 per channel). Enabling audio on the device is a per channel setting. Access the settings by going to the device configuration, and enabling the audio option on the Recording Tab for each camera. If enabled, as soon as any camera from the device is added in the TruVision Navigator Viewer and selected, the audio will play.
Bi-directional Audio	No	

Feature	Support	Notes
Notifications	Alarm Video Loss Motion Disk Full Disk Failure	To setup the device to send TCP notifications for cameras, right-click on the device in the Navigator and select Configure Device. On the Camera Tab's Event Section, select the events you would like to receive and set the schedules as appropriate. On the Camera Tab's Rules Section, for each event type, ensure that "notify me" is selected. Repeat for each event type. On the Notifications Tab, the Notify IP Address should be the IP address of where the TruVision Navigator Server services are located (Notification Writer and Notification Processor). The Notify Port is defaulted to 5001 and is editable. Ensure this port matches the one listed on the TruVision Navigator Server Properties dialog, Notifications Tab. To setup the device to send TCP notifications for the device itself (i.e. Disk Full and Disk Failure), right-click on the device in the Navigator and select Configure Device. On the Notification Tab, for each notification type, ensure that "notify me" is selected. Repeat for each notification type and click Save. Ensure the notification port on the device matches that of TruVision Navigator Server as described above. Restart both the Notification Writer and Notification Processor for TruVision Navigator to process the notifications.
Health Diagnostics	IP Address MAC Address Model Name Serial Number Firmware Version Device Date/Time Total Device Health HDD Status HDD Capacity Cameras in Video Loss Cameras in Alarm Current Client Connections Record Status	
Firmware Upload	Yes	
Bulk Firmware Upload	Yes	
Device Configuration	Yes	For TVN21 and TVN50, Synchronize IP Camera option should be enabled to have camera parameters applied completely.

Feature	Support	Notes
Bulk Configuration	Yes	
Remote Reboot	Yes	
IP Cameras	UTC CamPlus2 IP Models - Firmware: UTCC-IP2VD-DN - V1.00E3 UTCC-IP2VD-DNP - V1.00E3 UTCC-IP2D - V1.00E2 UTCC-IP2D-P - V1.00E2) UTCC-IP2B - V1.00E2) UTCC-IP2B-P - V1.00E2) UTC UltraView IP - Firmware: UVC-IP-EVRDN-HR - 4.2.1, 53820 UVD-IP-EVRDNR - 4.2.1, 53820 UVC-IP-EVRDN-HR-P - 4.2.1, 53820 UVD-IP-EVRDNR-P - 4.2.1, 53820 UVC-IP-XP3DN-HR - 4.2.1, 53820 UVD-IP-XP3DNR - 4.2.1, 53820 UVC-IP-XP3DN-HR-P - 4.2.1, 53820 UVD-IP-XP3DNR-P - 4.2.1, 53820 UTC UltraView Encoder - Firmware: UVE-101/DC105 (NTSC) - 4.2.1, 53820 UVE-101/DC105 (PAL) - 4.2.1, 53820 UTC TruVision H.264 TVC-M1120-1-N TVD-M1120V-3-N TVC-M2110-1-N TVD-M2110V-3-N TVD-M2110-2-N Panasonic I-Pro Network Cameras - Firmware: NW484S - 1.50E2 NF284 - 1.50E2 NP-244 - 1.80E4	See “device feature matrix” at www.interlogix.com for updated information. Adding the UltraView IP or Encoder to the device via TruVision Navigator can take 10-20 seconds. The UltraView IP or Encoder can take 10-20 seconds to stream video once its configuration has been changed. Motion JPEG is not supported on the CamPlus2. If IP cameras are added through the device’s OSD or Web Browser, they MUST be added in sequential order in the 16 available slots on the device (i.e. 1, 2, 3, and 4). The device supports up to 8 IP cameras. For the TruVision H.264 IP Camera, turn off Display Name and Display OSD via the camera’s Web Browser or you will see duplicate time/date stamps overlaid on the video – 1 from the camera and 1 from TruVision Navigator.

TruVision TVN40 (NVR)

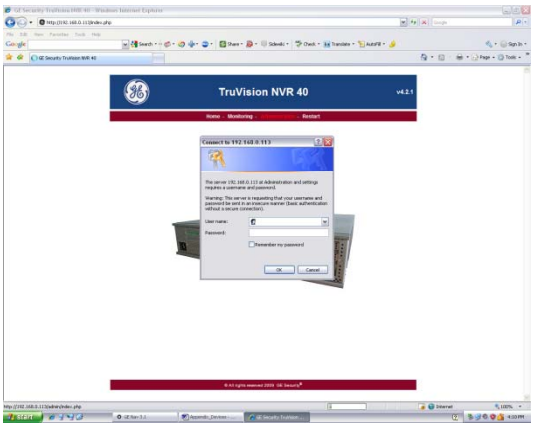
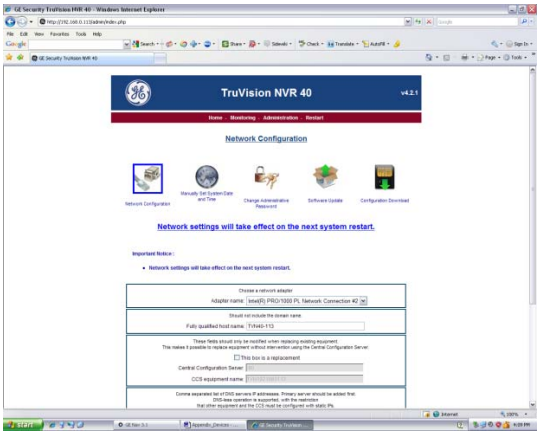
Feature	Support	Notes
Default Ports	Video = 3000 (editable) Command and Control = 3000 (editable) Configuration = 3000 (editable) Notifications = 4444 (un-editable) Firmware Upload = 3000 (editable) PTZ = 3000	These are the recommended ports between TruVision Navigator and the TVN40. It is not recommended to restrict ports between the TVN40 and the actual IP cameras themselves.
Default Username / Password	admin / admin	We recommend changing this default password at time of installation.
Compression	IP Camera dependent	Could be MPEG4, MJPEG, H.264
Connection Types	UDP	
Streaming Limits	24 Live and 9 Playback streams simultaneously	
Stream Overlay	Camera Name Date / Time	
High / Low Bandwidth	Yes	Low bandwidth configuration may be available on both primary and alternate streams. Low bandwidth options include off, live or live+record. Stream switching is supported during playback if each stream has been configured to record.
Dual Streaming	Yes	
Stream Nomenclature	N/A	
Playback Controls	Switch to Live Switch to Playback Play Pause Frame Advance Fast Forward (2x to 21x) Frame Reverse Rewind (2x to 21x)	When fast forwarding video and it catches up to present time (or Live video), the video in the viewing tile will switch to Live. If there is a difference between the PC time and the TVN40 time, there may be slight inconsistencies with the results of a seek.
Snapshot	Yes	
Local Record	Yes	
Instant Replay	Yes	

Feature	Support	Notes
Disk Analysis	Alarm Recorded Unknown	
Video Export	Yes	
TruVision Navigator Player	Yes	.mp4 proprietary file format.
PTZ Control	Yes	When configuring PTZ on the UltraView Encoder connected to the Legend IP camera, set the Protocol in TruVision Navigator to “Kalatel” and the protocol to ge ASCII on the physical ge Legend IP camera (Protocol #5 list).
Focus, Iris Control	Yes	
Presets	Yes	
Tours	No	
Camera Search	Alarm	Text Search is not supported.
Motion	Yes	For each IP Camera, the active zone needs to be setup on the camera itself via the camera's browser. Once complete, launch the camera configuration in TruVision Navigator and ensure the Motion checkbox is enabled and click Save.
Audio	No	
Notifications	Motion Video Loss Video Failure Fan Failed Disk Failed Disk Full Disk Space Low System Voltage Abnormal Temperature Network Disconnected	The TVN40 is automatically configured to push its notifications to TruVision Navigator when the device is added in the Navigator. The notifications are pre-configured to be pushed over port 4444, which is not editable. This port is listed as the TCP Listener Port for the TVN40 on the TruVision Navigator Server Properties Dialog, Notifications Tab.

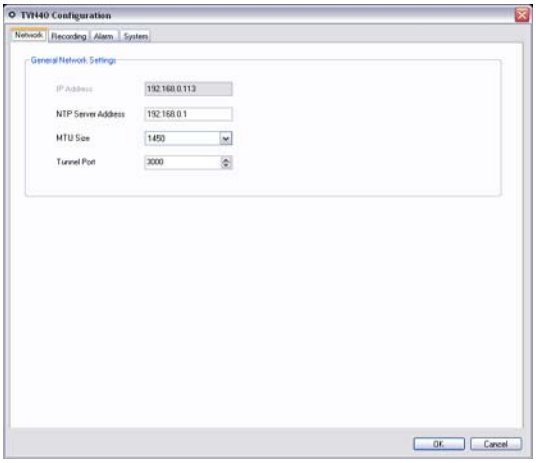
Feature	Support	Notes
Health Diagnostics	Host Name IP Address Subnet Mask Gateway MAC Address NIC Name NIC Type Equipment Name Model Name Serial Number Hardware Revision Firmware Version Build Date Device Date/Time Memory Size Number Of CPUs Number of Power Supplies Diagnostic Date/Time Device Responded Power On Duration Fan Status Device Temperature (C) Device Temperature (F) HDD Status Running Voltages Total Device Health Logical Disk Count Logical Disk Volume Name(s) Logical Disk Device Name(s) Logical Disk Number(s) Logical Disk Serial Number(s) Logical Disk(s) Total Space Logical Disk(s) Free Space Physical Disk Count Physical Disk Size(s) Physical Disk Model Name(s) Physical Disk(s) Partition Count	
Firmware Upload	Yes	
Bulk Firmware Upload	Yes	

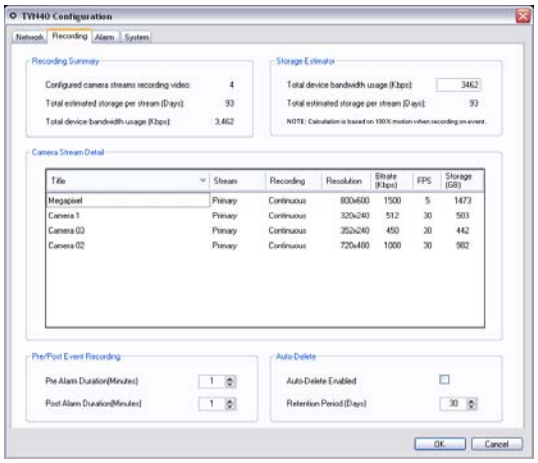
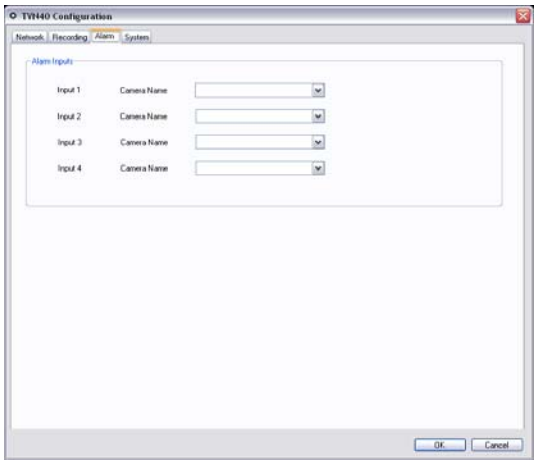
Feature	Support	Notes
Device Configuration	Yes	Allow at least 2 minutes between TVN40 configurations. If two TruVision Navigator clients (i.e. two stand-alone installs) push configurations simultaneously to the same TVN40, there is a chance that the TVN40 settings will become corrupted. The user will need to “Repair Device” from TruVision Navigator via the right-click context menu.
Bulk Configuration	Yes	
Remote Reboot	Yes	

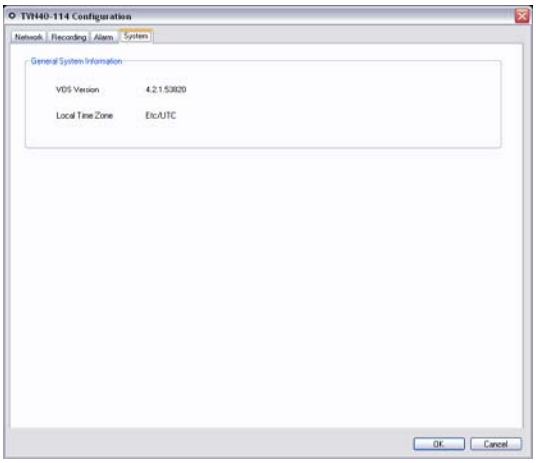
Feature	Support	Notes
IP Cameras	UTC Legend – Firmware: Legend (NTSC or PAL) 3.77 UTC CamPlus – Firmware: UTCC-IPDRH-DN-POE-P A1D-M2N-V2.07.04-NB UTCC-IPDRH-DN-POE A1D-M2N-V2.07.04-NB UTC CamPlus2 – Firmware: UTCC-IP2VD-DN V1.00E3 UTCC-IP2VD-DNP V1.00E3 UTCC-IP2D V1.00E2 UTCC-IP2D-P V1.00E2 UTCC-IP2B V1.00E2 UTCC-IP2B-P V1.00E2 UTC UltraView – Firmware: UVC-IP-EVRDN-HR 4.2.1, 53820 UVD-IP-EVRDNR 4.2.1, 53820 UVC-IP-EVRDN-HR-P 4.2.1, 53820 UVD-IP-EVRDNR-P 4.2.1, 53820 UVC-IP-XP3DN-HR 4.2.1, 53820 UVD-IP-XP3DNR 4.2.1, 53820 UVC-IP-XP3DN-HR-P 4.2.1, 53820 UVD-IP-XP3DNR-P 4.2.1, 53820 UTC UltraView Encoder – Firmware: UVE-101/DC105 (NTSC) 4.2.1, 53820 UVE-101/DC105 (PAL) 4.2.1, 53820 Axis IP Camera – Firmware: 216MFD 4.47 216MFD-V 4.47 211M 4.41.1 Panasonic I-Pro Network Cameras – Firmware: NW484S 1.50E2 NF284 1.50E2 NP-244 1.80E4	UTC Legend IP camera (NTSC) now available with 7.5 frame rate in both FULL and CIF. When the UltraView IP Camera is rebooted, the camera Date/Time will be set to January 1st, 2003 and will require approximately 5 minutes to re-sync with NTP server. Within that 5 minutes time period, Instant replay is not available and will show the “No folder” image. Note: If the camera cannot sync with an NTP server than the Date/Time will remain at January 1st, 2003 until a proper NTP server is available. It is not recommended to have the same IP Camera associated with multiple TVN40s. The stream will flicker between the video and the no video icon in TruVision Navigator. The only frame rates supported for IP Cameras are those in the TruVision Navigator drop-down menus.

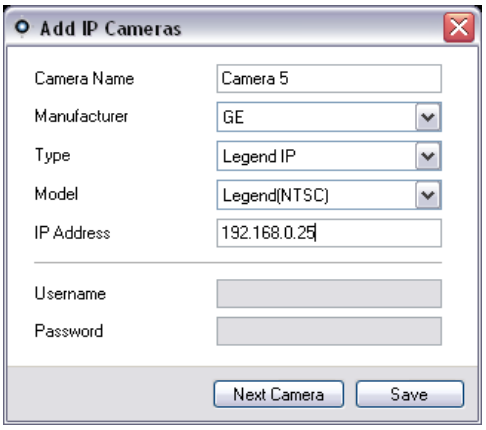
Feature	Support	Notes
How to assign the TVN40 an IP Address	The TruVision NVR 40 is designed for configuration and installation through an Ethernet network. Follow these steps to change the TVN40's default IP Address for use on your network. Launch your web browser and connect to the TVN40 via its default IP Address of 192.168.1.2. Access the device configuration window, by selecting Administration from the main menu. Enter username: admin and Password: admin on the login screen. Select the Network Configuration icon. Enter the appropriate network configurations. Click the Apply button at the bottom of the window, to confirm the configuration. Restart the NVR 40 unit by clicking Restart on the Web server main menu. Allow 3-5 minutes for the restart to complete. Verify that you can connect to the Web server using the new settings. Your TVN40 is now ready to be added to TruVision Navigator.	 

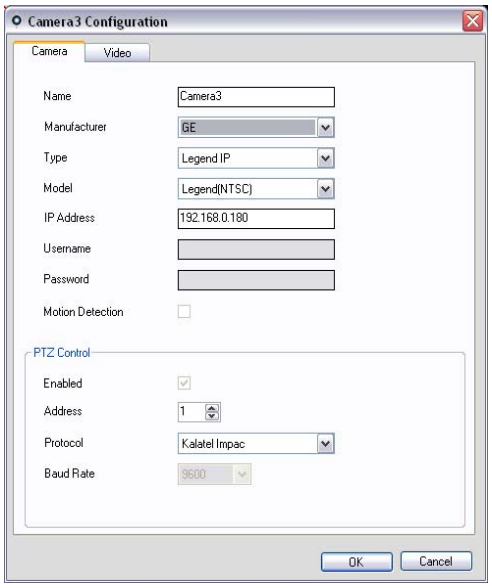
Feature	Support	Notes
How to add the TVN40 to TruVision Navigator	TruVision Navigator requires the TVN40 and its associated IP Cameras to be synched to a common time. If the devices have disparate times, problems will occur during playback and disk analysis. To maintain time synchronization, TruVision Navigator features an internal NTP Service that should be enabled before you add the TVN40/IP Cameras. Please ensure the TruVision Navigator NTP Service is enabled via the Services dialog in TruVision Navigator. The TruVision Navigator NTP Service can also synch with an external Reference Time Server to maintain the accuracy of the entire TruVision Navigator environment. When no external Reference Time Server is used, the TruVision Navigator time may drift by a several seconds over a given year. To avoid the drift, the TruVision Navigator Server can be connected to an external Reference Time Server such as time.windows.com or time.nist.gov. Login to TruVision Navigator. If you are logging in for the first time, use the default credentials of Username = admin and Password = admin To add the TVN40, click on the Add Device button in the Navigator. Fill out the Add Device form as required. You should now see the TVN40 populated in the Navigator with NO cameras underneath it. Only after you configure the TVN40 and add the IP Cameras to the TVN40, will you see cameras underneath the device.	

Feature	Support	Notes
How to configure the TVN40	To configure the TVN40 right-click on the device in the Navigator panel and select Configure Device. The TVN40 Configuration dialog will open. There are 4 tabs on this Configuration Form: Network, Recording, Alarm, and System. The dialog will store your changes as you toggle from one tab to another. Please make all of your configurations on the tabs first and then click Save once. This will save you time by sending all of the changes at one time to the unit.	
The Network Tab	IP Address - This field is un-editable and represents the IP Address of the TVN40 itself. If this IP Address needs to be changed, please delete the TVN40 (right-click and select Delete Device) and re- add it in TruVision Navigator with the new IP address. NTP Server Address - THIS IS A MANDATORY FIELD! After you have activated the TruVision Navigator Server's NTP Service, enter the IP Address of the TruVision Navigator Server here. See the TruVision Navigator User Manual on NTP for more information. MTU Size - This is the Maximum Transmission Unit setting which defines the data size of the packets pushed over the network. Check with your IT Department to see if they have network limitations on packet size and adjust accordingly. Tunnel Port - This is the sole port used for communication, command and control, and video transmission between TruVision Navigator and the TVN40. 3000 is the default but it can be edited here.	

Feature	Support	Notes
The Recording Tab	Recording Summary – provides the user an overall recording summary for the device based upon what has been configured. Storage Estimator – allows the user to simulate number of days of storage based upon total device bandwidth usage. Camera Stream Detail – provides the user a summary by stream of the configuration details. This is not editable. Users must right-click on the camera in the Navigator and select Configure Camera to change these settings. Pre and Post Event Recording - select the minutes here for pre and post event recording. Auto Delete- set the retention period for recorded video for the TVN40.	
The Alarm Tab	There are four alarm inputs on the TVN40 that can be configured to trigger the associated IP Cameras for Event recording. These fields will not be initially populated as designated IP Cameras must be configured to record on Event before these menus will be populated. Once this has been completed, the appropriate IP Cameras will appear as values in the dropdown box next to each input. They can then be associated to inputs. Remember to come back to this form after you setup your IP Cameras to associate the inputs.	

Feature	Support	Notes
The System Tab	The System tab contains un-editable, firmware version information for the TVN40.	

Feature	Support	Notes
How to add IP Cameras on the TVN40	Once you have successfully configured the TVN40, right-click on the TVN40 and select Add Cameras. The Add Cameras dialog will appear. This form is designed to quickly add IP Cameras to the system WITHOUT having to do deep configuration of the IP Camera upon time of addition. We have selected default configurations for each IP Camera that keep the bit rates low enough to allow for video viewing on most networks. Users can go back after the cameras have been added and viewed to make changes to those default settings as required. This design allows for users to quickly get up and running and view video - IP Camera configuration tweaks can be made after that. The following fields are available: Camera Name - user-defined alpha-numeric field Manufacturer - select option Type - select option Model - select option IP Address - enter the Static IP Address as it is configured on the IP Camera Username / Password - This is the username and password for the IP camera itself. If you have changed the username or password for the IP Camera, use the appropriate credentials per your changes. Next Camera Button - If you are adding multiple cameras to the TVN40, simply click this button after you fill out the information for the first camera. Upon clicking the button, you will see the camera populate under the TVN40 in the Navigator, but the Add Camera form will remain up, so you can rapidly enter the next camera, and so on. Repeat as many times as you have cameras. There is a 12 or 24 channel limit on the device. Save - upon finishing the data entry for ALL IP Cameras, click the Save button. This will send the IP Camera configuration data for ALL cameras to the TVN40.	

Feature	Support	Notes
How to change the default configurations of the IP Cameras on the TVN40	If you would like to tweak the default configurations of the IP Cameras after they have been added, right-click on the camera and select Configure Camera. The Camera Configuration Form will open in a dialog with 2 tabs - Camera and Video.	
The Camera Tab	Edit any of the fields that you previously entered on the Add Camera form. Motion Detection - enable motion detection for the camera with this checkbox. This is "all or nothing" motion detection for the cameras field of view. There is no grid selection to detect motion for specific areas of the field of view at this time. PTZ Control – if this is a PTZ camera, make the appropriate PTZ settings here. Ok button - when you are satisfied with your edits on both the Camera and Video Tabs, click the OK button to send the changes to the TVN40. Cancel button - should you wish to abandon your changes simply click the Cancel button. The form will store your changes as you toggle from one tab to another. Please make all of your configurations on the tabs first and then click OK once. This will save you time in sending all of the changes at one time to the unit.	

Feature	Support	Notes
The Video Tab	Enabled - For applicable cameras, you will have the ability to enable an Alternate Stream. Live Stream - if there is an Alternate Stream, you will have the ability to designate, which one you would like to use for Live Video. Recording Type - Continuous, Event, or None. Low Bandwidth – enable the primary or alternate stream for low bandwidth functions including Live, Live+Recorded, or Off. Video Format, Codec, Resolution, Frame Rate, and Quality are all configurations that will affect the bit rate of the streams. Keep in mind the bandwidth impacts of the bit rates. OK button - when you are satisfied with your edits on both the Camera and Video Tabs, click the OK button to send the changes to the TVN40. Cancel button - should you wish to abandon your changes simply click the Cancel button.